Sian Chay Medical Institution
Annual Report for Year Ended 31 December 2025

Name	Sian Chay Medical Institution
Address	208 Geylang Road (off Lorong 6) Singapore 389269
Telephone / Fax	+65 6565 3737 / +65 6518 4705
Website	www.sianchay.org.sg
Facebook	**Sian Chay Medical Institution** facebook.com/SCMI1901 **Sian Chay Medical Institution En** facebook.com/sianchaymedicalinstitution
Date of Incorporation of Society	13 February 1962
UEN	S62SS0055D
GST Registration	M90371527C
Date of Charity Registration	19 March 1984
Charity Registration No.	0034
IPC Registration No.	HEF0039/G
Name of Fund / Program Approved for IPC Status	General Fund
Effective Date of IPC Status	01 January 1997
Approved Tax-Deductible Period	01 July 2023 to 30 June 2026
Duration (in Year)	Three Years
Auditor	UHY Lee Seng Chan & Co 6001 Beach Road, #14-01, Golden Mile Tower, Singapore 199589
Main Bankers	1) UOB Bank 80 Raffles Place, Singapore 048624 2) Standard Chartered Bank (Singapore) Limited 8 Marina Boulevard Marina Bay Financial, MBFC Tower 1, Level 29, Singapore 018981 3) DBS Bank 12 Marina Boulevard Bay Financial, MBFC Tower 4, Singapore 018981

	Declare any close relationships (i.e. more than acquaintances) with potential staff recruits, and refrain from influencing decisions on there recruitment process. Serve without remuneration so as to maintain the integrity of serving for public trust and community good instead of personal gain. Sharing with third parties any privileged/confidential information obtained in the course of their work as Sian Shay Board of Directors, Staff or Volunteers.
Whistle Blowing Policy Statement	In an effort which may be to strengthen corporate governance practices, Sian Chay Medical Institution has adopted a Whistle-Blowing Policy to provide the staff a platform to raise any concerns related to fraud, corruption, misconduct, and drug abuse, criminal acts that involve Sian Chay directors, staff, vendors or any other related parties. We encourage whistle-blowers to put their names (or at least an email address to the allegations in case further information or clarification is required. To the extent feasible and permissible, Sian Chay will not reveal the identity of the whistle-blower.
Annual Remuneration Exceeding $100,000	None of the staff members individually receives more than $100,000 in annual remuneration.

Sian Chay Medical Institution
Annual Report for Year Ended 31 December 2025

1 Annual General Meeting 2025

The Annual General Meeting 2025 was held at Sian Chay Charity Centre, 208 Geylang Road (off Lorong 6) Singapore 389269 on 13/6/2026 (Saturday) at 10am. Meeting was chaired by Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, Chairman of the Board of Director.

Attendees:

Toh Soon Huat	Clifton Yong Kee Tong	Daarick Sia Hao Sheng	Josephine Chia Chin Mien
Quennie Li LiDan	Malik Bin Maksudi	Simon Keak Lai Heng	Yap Seng Teck
Lee Geok Kea	Leow Pit Kuan	Kwah Imm	Wong Kuen Fah
Ng Wai Ming	Kwok Yew Sing		

Attendances by Proxies:

Lee Kin Hong	Teo Kim Chuan	Jackson Teo Ngiang Heng	Tew Koon Huat
Peter Lim Yong Gu	Ong Chui Chat	Voo Soon Sang	Lim Kok Siong
Seah Hock Tiam	Lee Boon Teck	Lee Lai Chuan	Goh Yoke Sin
Ricky Kok Kuan Hwa	Koh Kian Hong Richard	Woon Wee Hao	Patrick Khoo Hang Choong
Anthony Aiw Chye Seng	Kenny Lim Oon Cheng	Derek Goh Bak Heng	Annie Gan Giok Em
Zhou Fan	Philip Chan Man Ping	Ng Eng Seng Christopher	Teng Bee Geok
Tan Chee Wee Aaron	Yeo Koh Soon Andrew	Soh Sai Cheow, Keith	Loo Cheng Guan

2 Agenda

The Annual General Meeting 2025 was called to order at 10am with a quorum of 42 of the 63 members (66.67%). Mr Toh Soon Huat, Volunteer Executive Chairman of Sian Chay Medical Institution called the meeting to order and thanked everyone for setting aside valuable time for attending the 2025 Annual General Meeting. Besides providing an overview of last year's performance, the AGM would also present Sian Chay's 2025 Financial Statement and 2025 Annual Report.

2.1 Adoption of Agenda

The agenda was adopted as presented.

3 Confirmation of Minutes of 2024 Annual General Meeting

There being no question from the floor, the minutes of 2024 AGM were proposed for confirmation adaoption by Teo Kim Chuan and seconded by Leow Pit Kuan. The Members unanimously confirmed and adopted the minutes.

3.1 Adoption of 2025 Annual Report

The 2025 Annual Report were presented to the floor. There being no further question raised, the reports were adopted and accepted propsed by Josephine Chia Chin Mien and seconde by Lee Geok Kea. The Members unanimously confirmed and adopted the 2025 Annual Report.

3.2 Adoption of 2025 Audited Accounts

Auditor UHY Lee Seng Chan & Co audited the Sian Chay's financial statements for 2025, and the audior is satisfies with the company's internal controls. The Audited Satatement was presented at the meeting. Mr Poh Sun Eng, Partner of UHY Lee Seng Chan & Co reported the financial highlights of 2025 to the floor. There being no further question rasied, the Audited Statement of 2025 was adopted and accepted as propsed by Queenie Li Li Dan and seconded by Darrick Sia Hao Shen.

3.3 Appointment of Auditor for 2026

The appointment of UHY Lee Seng Chan & Co as the auditor for the financial year 2026 was tabled for consideration. The motion to appoint was proposed by Queenie Li Li Dan and seconded by Darrick Sia Hao Shen. The meeting voted unanimously in favour of adopting the resolution to appoint UHY Lee Seng Chan & Co as auditor for the financial year 2026.

4 Report

4.1 Chairman Report

4.1.1 Sian Chay Medical Institution SG60 Gratitude Projects Summary (2025)

Sian Chay Medical Institution SG60 Gratitude Projects Summary (2025)
A Century of Compassion Uniting the Nation
Over 2,000 Charity Activities Held or Supported • More Than 1 Million Beneficiaries
Over 2 Million in Online Participation • More Than 1 Million Items Distributed



A Century-Old Charitable TCM Institution: A Key Chapter in Singapore's Philanthropic History
Founded in 1901, Sian Chay Medical Institution is one of Singapore's oldest charitable traditional Chinese medicine institutions. For over a century, guided by the spirit of serving society with kindness, Sian Chay has provided equal and unconditional care to seniors, low-income families and vulnerable groups, regardless of race or religion—serving as a vital bridge of cohesion in Singapore's multicultural society.

Sian Chay Medical Institution has long been rooted in the community, promoting holistic well-being through charitable medical services and humanistic education. As Singapore moves towards SG60, Sian Chay actively advocates the value of nurturing physical and mental health through gratitude, while fully supporting the **Healthier SG** and **Age Well SG** initiatives. Through its islandwide branches and its Charity Centre, Sian Chay provides residents with free TCM consultations, subsidised acupuncture and therapeutic massage, as well as free health programmes, public talks and community activities.

From 2013 to 2025, cumulative patient visits exceeded **4.2 million**, with more than **7.79 million** prescription dosages dispensed. Looking ahead to 2026–2030, total patient visits are projected to reach 8 million, with prescription dosages expected to reach 13 million—sustaining its contribution to community health and social well-being.

In 2025, as Singapore marks its 60th year of independence, Sian Chay Medical Institution pays tribute to the nation, its pioneers and society through a series of community-rooted initiatives that transcend race, culture and social boundaries. Guided by the shared conviction of **"We Love Singapore, Singapore We Love"**, Sian Chay upholds the values of **"Forgiveness, Universal Love, Compassion, Gratitude and Dedication"**, and the belief that **"Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People."** By integrating a century of charitable heritage with modern community services, Sian Chay brings enduring human warmth to the SG60 celebrations.

These activities were reported in Shin Min Daily News on 31 December 2025, and subsequently covered in Lianhe Zaobao and The Straits Times on 1 January 2026.

SG60: 60th Anniversary of Singapore's Independence
2025 marks the 60th Anniversary of Singapore's Independence. To commemorate **SG60**, Singapore hosts a year-long series of celebrations beginning in 2025. Under the theme "Building Our Singapore Together", the celebrations will highlight the nation's developmental journey, multicultural identity, and enduring values of resilience and progressiveness.

On 4 November 2024, Singapore's fourth Prime Minister, Lawrence Wong, announced that SG60 is a significant milestone for all Singaporeans. The government is organizing a variety of commemorative events under three themes: Connect, Contribute, and Care. Prime Minister Lawrence Wong emphasized that SG60 should not just be an opportunity for celebration but also a platform for Singaporeans to connect, show care, and contribute to the community and nation.

In line with SG60, Sian Chay Medical Institution is launching a series of commemorative and celebratory initiatives, guided by its core belief: **"Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People."**

Objectives of Sian Chay Medical Institution's SG60 Commemoration and Celebration Series:

- Promote Sian Chay's core values: **Forgiveness**, **Universal Love**, **Compassion**, **Gratitude**, and **Dedication**.
- Encourage patriotism: Love one's family, but more importantly, love the country; inspire residents to practise universal love.
- Express gratitude for the nation's care for the people's welfare, and encourage residents to actively give back with dedication to the nation and society.
- Respond to SG60's core themes of "Communication", "Contribution" and "Care", and encourage the public to pay attention to philanthropy and show compassion and care for those in need. Encourage residents to gain a deeper understanding of the nation and all segments of society, to pay more attention to different social strata, and to establish meaningful connections.
- Guide members of society to live with positive energy and mindset, treat others with tolerance and forgiveness, and promote harmony and stability within families and society.
- Foster holistic wellness—body, mind and spirit—by cultivating a healthy, peaceful and friendly living environment.
- Build a more positive and compassionate **"City of Good"**, and promote comprehensive healthy development of society.

Important Sian Chay SG60 Gratitude Projects or launched initiatives of 2025 are as follows:

4.1.1.1 Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore

In 2025, to mark Singapore's 60th anniversary of nation-building (SG60) and the 102nd birth anniversary of founding Prime Minister Mr. Lee Kuan Yew, Sian Chay Medical Institution — in its 124th year — will launch a commemorative historical publication *titled Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore*. This pictorial book honours a century of charitable efforts in Singapore, allowing citizens to reflect on the nation-building journey of our pioneers and helping future generations gain a deeper understanding of our country's history.

The project was unanimously approved by the Board of Directors during the first meeting of the 85th Board on 29 July 2023. Since its founding, Sian Chay Medical Institution has upheld the values of forgiveness, universal love, compassion, gratitude, and dedication — staying true to its duty of promoting health and hope through positive energy. Sian Chay recognises that Singapore's present-day prosperity is the result of visionary governance, the selfless contributions of people from all walks of life, and the enduring efforts and influence of our pioneers. As one of the promoters of charitable work in Singapore, Sian Chay embarks on this publication project with deep gratitude — to carry forward the spirit of our forebears, inspire future generations to stay true to their purpose, and work together towards a more prosperous, harmonious, and sustainable Singapore.

The creation and editorial work of this historical publication is a collaborative effort between Sian Chay Medical Institution and Mr. Hsu Chung Mao — also known as Mr. Qin Feng — a journalist and writer with a deep passion for journalism and the arts. Mr Hsu is renowned for his published works in the field of pictorial history and has established a distinctive presence in both the literary and collectors' communities. This precious publication brings together a rich collection of historical photographs and materials, offering a multifaceted portrayal of Singapore's past — from the early days under British colonial rule to the formative years of independence. The historical photographs have been meticulously colourised and restored, breathing new life into the past and guiding us through time to revisit warm and treasured memories. It is also a collective chapter written by the people of Singapore — a vivid testament to our nation's journey, resilience, and growth, and a tribute to the charitable organisations, institutions, and communities that have contributed to Singapore's social development.

The significance of this special publication lies not only in paying tribute to the organisations, communities, and individuals who have quietly dedicated themselves to Singapore's philanthropic efforts, but also in passing on the spirit of selfless giving. It aims to inspire more people to join in charitable work and contribute to the development of our society. **Hearts of Kindness, Deeds of Charity** is not only a tribute to the past, but also a vision for the future. Let us remember the spirit of selfless service and, driven by this legacy, move forward hand in hand towards a brighter tomorrow — continuing to create the future that belongs to all of us.





This book shares some classic quotes of the founding Prime Minister Mr. Lee Kuan Yew, for instance:

I cannot say I planned my life. That's why I feel life is a great adventure - exciting, unpredictable, and at times exhilarating and sometimes excruciating. To make life worthwhile, never lose that joie de vivre, that zest for life. To watch the sun go down, and wake up to a new day, rested and refreshed after a good night.

Sian Chay extends its heartfelt thanks to **Mr. Edwin Tong** (Minister for Culture, Community and Youth, and Second Minister for Law), **Mr. Kho Choon Keng** (President of the Singapore Chinese Chamber of Commerce & Industry), **Mr. Lennon Tan** (President of the Singapore Manufacturing Federation), and **Mr. Ang Yuit** (President of the Association of Small & Medium Enterprises) for penning forewords for this book.





Sian Chay Medical Institution began preparations for the publication of this book in 2023. The book is produced by Hsu Chung Mao Studio, which also provided digital colour restoration for many of the precious historical photographs featured in the book. In 2024, Sian Chay not only contributed numerous texts and materials for the publication, but also worked closely with the production team to coordinate the development of the book's content. The book is scheduled to be published, go to print and be distributed in 2025.

Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore

Presented by:	Dato'Seri Toh Soon Huat JP, BBM(L), PVPA Volunteer Executive Chairman Sian Chay Medical Institution, Sian Chay Charity Centre
Production:	Hsu Chung Mao Studio
Publisher:	Nueva Co., Ltd.
Distribution:	Lingzi Media
Author:	Hsu Chung Mao
Printer:	Shanghai Printing Co., Ltd.



A total of **4,000** copies of this book were printed and distributed to various organisations or representatives of groups and regions, including grassroots leaders, Members of Parliament, non-profit organisations (such as social welfare agencies and

clan associations), religious institutions, schools, libraries, and various cultural and arts institutions. Through the lens of philanthropy, the book invites readers from all walks of life to reflect on the nation's journey — from its colonial days to its founding as an independent country. More than just a record of a century of charitable culture in Singapore, this publication is a heartfelt tribute to the nation. It is Sian Chay Medical Institution's special gift to Singapore and its people in celebration of the 60th anniversary of nation-building — **"We Love Singapore, Singapore We Love!"**

Sian Chay Medical Institution held the book launch and unveiling ceremony for the commemorative publication *Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore* on 19 September 2025 at the Sian Chay Charity Centre in Geylang. The event also marked the opening of a month-long commemorative exhibition featuring a curated selection of restored archival photographs from the book.

Book Launch and Unveiling Ceremony
Date: 19 September 2025 (Friday)
Time: 9.30 am
Venue: Sian Chay Charity Centre
Guest of Honour: Mr Edwin Tong, Minister for Law and Second Minister for Home Affairs (Unveiling Guest)
Distinguished Guests: Mr Eric Chua, Senior Parliamentary Secretary, Ministry of Law and Ministry of Social and Family Development; Dr Wan Rizal, Member of Parliament for Jalan Besar GRC



Commemorative Historical Exhibition Details
Dates: 20 September to 20 October 2025 (extended to 25 October)
Time: Daily, 9.00 am to 8.00 pm
Venue: Level 2, Sian Chay Charity Centre
Through text panels and visual materials, the commemorative exhibition highlights key content from the book, including restored archival photographs that document Prime Minister Lee Kuan Yew's visits to grassroots communities—listening to the people, engaging with residents in markets and homes, understanding their needs and challenges, advancing institutional reforms, and improving the lives of the people.



The project recorded over **1.13 million** in online participation and nearly **3,300** in on-site attendance, offering the public a meaningful window into the nation's charitable heritage.

4.1.1.2 Sian Chay Good Citizen





Sian Chay Medical Institution has long been committed to advancing philanthropy and values-based education. In conjunction with Singapore's 60th year of independence, and in support of efforts to deepen national identity. social cohesion and intergenerational values transmission, Sian Chay Medical Institution, Sian Chay Charity Centre and the Sian Chay Good Citizen Studio have jointly developed a reader titled *Sian Chay Good Citizen*. An initial print run of **200,000** copies is planned. The publication will be distributed free of charge to schools. Community organisations, libraries, households and youth groups. Members of the public may also collect a copy at no cost from any of Sian Chay Medical Institution's 14 branches islandwide.

Over the past six decades, Singapore has achieved remarkable progress through good governance and the collective efforts of its people. At this new historical juncture, there is broad consensus that the nation's long-term future depends not only on economic and technological strength, but also on the values and shared convictions upheld by its people. *Sian Chay Good Citizen* is introduced against this backdrop. It seeks to convey, in an accessible and engaging manner, core values such as kindness, responsibility, gratitude, integrity, respect for diversity and social responsibility - values widely shared across Singaporean society. The reader reinforces the fundamental belief that "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours", and encourages the spirit of "We Love Singapore, Singapore We Love" to be practised in everyday life.

Designed specifically for Singaporean children and families, *Sian Chay Good Citizen* is grounded in the philosophy of holistic education. Its content progresses from personal character development to family relationships, school life, social interaction and national consciousness, helping young readers understand the close connection between individual actions, social harmony and national development.

Through relatable characters and everyday scenarios drawn from diverse cultural backgrounds, the book guides readers to appreciate differences, respect diversity and value coexistence reflecting Singapore's long-standing emphasis on racial harmony and social inclusion.

As a century-old charitable institution, Sian Chay has long embraced the wisdom that "Good deeds are like drops of water in a pond, spreading ripples far and wide", and that "It takes time to build character; it's a slow and steady process". These principles are deeply woven into its history and community work.

Sian Chay hopes that *Sian Chay Good Citizen* will be more than just a book, but a warm and shared reading experience within families. Through parent-child reading and open conversations, it aims to build bridges of communication and care. The institution believes that these seeds of kindness, once planted, will take root in young hearts, nurturing generosity of spirit and resilience of character.

In time, this inner goodness will converge into a collective light that illuminates Singapore's future - allowing this "City of Good" to grow ever more harmonious through understanding, and ever more radiant through hope.

The *Sian Chay Good Citizen* is also aligned with the national vision of Healthier SG and Age Well SG. A healthy nation is not defined only by physical well-being, but also by the strength and purity of its collective heart. The future of a country does not rest on the height of its buildings, but on the light within its people.

I hope that every child, parent, and friend who reads this book will plant a seed of kindness in their lives allowing good thoughts to take root and good deeds to flourish throughout society.

Let us work together to build Singapore into a nation that is stronger, warmer, and filled with hope - a true City of Good. Because: One good citizen can brighten a family; a community of good citizens can uplift an entire nation. May everyone enjoy peace, family harmony, and happiness.

Sian Chay Good Citizen is distributed free of charge to the public. Organisations or groups interested in bulk copies may contact the Sian Chay Good Citizen Studio.

Hotline: 6565 3737 | Email: SianChayGoodCitizen@sianchay.org.sg

4.1.1.3 Rooted in the Community, Sharing Warmth Through Care

Sian Chay delivered care and warmth through initiatives including the Love Bento Sharing Initiative, Entrepreneurs' Donation of Gift Baskets to Frontline Healthcare Workers, distribution of supplies and community visits. These efforts engaged over **30,000** participations online and more than 353,000 on-site attendance, with over **380,000** goody bags, gifts and bento meals distributed—spreading the warmth of "Forward with the Nation, Bonding with the People". Across its branches, Sian Chay also organised yoga sessions, wellness exercises, charity activities and Care & Share afternoon teas, recording over **20,000** in online participation and more than 84,000 in on-site attendance—promoting holistic well-being while strengthening cross-cultural interaction and community belonging.

Working closely with grassroots organisations, Sian Chay reached residents of all ages and backgrounds islandwide. A total of over **19,000** Lunar New Year goody bags, over **144,000** Mother's Day gifts, **42,000** National Day goody bags and gift boxes, and **48,000** boxes of Mid-Autumn mooncakes were distributed, benefiting more than **253,000** person-times and bringing warmth to communities across the island.

4.1.1.4 Arts & Culture Promotion: Strengthening Cultural Identity and Community Bonding

Sian Chay brings communities closer to arts and culture through performances, exhibitions, talks and exchanges, enabling residents to experience cultural beauty in everyday life. These initiatives recorded over **404,000** in online participation and more than **34,000** in on-site attendance, revitalising community culture by blending traditional aesthetics with modern living, strengthening cross-cultural trust and shared identity, and reflecting the spirit of unity embodied in SG60.

4.1.1.5 Charity Movie Screenings: Joy Shared Is Joy Multiplied

In 2025, Sian Chay organised **18** charity movie screenings, inviting community residents—especially seniors—to enjoy the comedy film *Close Ur Kopitiam*, co-produced by Singapore artiste Mark Lee. The programme recorded nearly **10,000** in on-site attendance across the year, encouraging seniors to step out of their homes, enjoy light-hearted cinema in a social setting, and experience the warmth of community care and respect for the elderly.

It is worth noting that on 11 August, Mr. Eric Chua, Senior Parliamentary Secretary for the Ministry of Social and Family Development and the Ministry of Law, also attended a movie screening session, warmly engaging with seniors and thanking Sian Chay Medical Institution and the wider community for their care and support. He extended his blessings, wishing Singapore prosperity and its people health and happiness.

4.1.1.6 Love Journey: Extending Charity Through Joy and Companionship

Sian Chay continues to advance its Love Journey initiative, bringing seniors and community residents to Gardens by the Bay, the Zoo, the Botanic Gardens and multicultural landmarks to promote well-being and community interaction. The programme recorded over **9,100** in online participation and around **4,200** in on-site attendance, turning the SG60 celebrations into warm, shared moments for the community.

4.1.1.7 Special Care: Leaving No Resident Behind

Sian Chay provides tailored care and services to special-needs groups, persons with mobility challenges, long-term patients, vulnerable communities and migrant workers. Support includes distribution of essential items, health screenings, charity meals and venue support for migrant worker welfare activities. These initiatives recorded more than **191,000** in on-site attendance, with over **191,000** items and gifts distributed—including more than **170,000** water bottles provided to migrant workers—reflecting Sian Chay's core values of compassion, universal love and dedication.

4.1.1.8 Sian Chay Charity Centre: Community Activities Rooted at the Grassroots, Brightening Lives Year-Round

The Sian Chay Charity Centre organised a wide range of activities throughout the year, including One Day Tours, festive celebrations, open houses, community gatherings, performances, talks, handicraft sessions and distribution of supplies. These initiatives recorded over **212,000** in online participation and more than **9,700** in on-site attendance, with over **8,100** goody bags and gifts distributed. Responding to residents' emotional, cultural and everyday needs, the Centre has become a supportive and welcoming community home that brings warmth into daily life.

4.1.1.9 Bonding with the People: A Tribute to the Beauty of Our Everyday Lives

Sian Chay, in collaboration with the National Environment Agency, the Federation of Merchants' Associations, Singapore and partner organisations, presented walking aid umbrellas, carrier bags and mini handheld fans to **15,300** hawkers and wet market stallholders. The initiative supports their health and safety in hot and humid conditions, while paying tribute to their contributions over Singapore's 60 years of nationhood—recognising their vital role in sustaining livelihoods, preserving culture and advancing national development.

4.1.1.10 Warmth in Giving: Christmas Cheer Across Singapore

During the 2025 Christmas season, Sian Chay Medical Institution distributed around **115,000** Christmas water bottles in the community, sharing festive warmth with community members of all ages, races and nationalities. In addition, illuminated Christmas trees were installed at the Sian Chay Charity Centre and 14 public locations, creating a warm and joyful festive atmosphere across the community.

4.1.1.11 Promoting Patriotic Motto

Sian Chay Medical Institution actively supports national development and, in this year of nationwide celebration for SG60, joins the people in joyful commemoration. It also actively promotes the spirit of patriotism, spreads positive energy across the nation and within communities, and works together with society to build an environment rooted in kindness and gratitude.

Since 2024, Sian Chay Medical Institution has been actively promoting the patriotic motto **"We Love Singapore, Singapore We Love"**, till the end of 2025. The objectives are:

- Advocate the spirit of patriotism across all races, age groups, and socio-economic sectors in society, and encourage national unity and social cohesion.
- Encourage the public to treat the nation and fellow citizens with goodwill, foster a positive social environment filled with universal love and gratitude, and promote social harmony.
- Promote positive energy and an optimistic attitude towards life in society, enhance the sense of happiness among citizens, and support holistic wellness—body, mind and spirit—nationwide.

This motto has been enthusiastically chanted together by the big family that is Sian Chay with participants at events of various scales, including the Sian Chay 1,000-Pax Love Journey held on 11 November 2024. It has also been widely shared through numerous event videos and reports, such as:

- Videos posted on Sian Chay's Facebook account with over 100,000 followers;
- Multiple videos of the "Sian Chay Culture Talk" series each with over 10,000 online views.

Sian Chay has also printed this meaningful and symbolic motto on widely distributed items such as shopping trolleys, walking aid umbrellas, and lucky sacks. Through these "Care & Share" supplies distribution events, Sian Chay hopes to instill the motto deeply in people's hearts and encourage patriotism among all residents.

Sian Chay abounds with gratitude and love. We are one family. With a unifying motto, Sian Chay actively promotes the value of universal love, striving to bring positive progress to the nation and society.

4.1.1.12 Collaborating with Mediacorp to Launch a Commemorative Video Series

In 2025, Singapore will celebrate its momentous 60th year of nation-building, while Sian Chay Medical Institution marks its 124th anniversary. In honour of the pioneers' spirit, the nation's remarkable achievements, and to document Sian Chay's contributions to charity, the Institution plans to roll out a series of commemorative activities and videos to raise public awareness of its charitable mission.

Commemorative Video Collaboration Project

To better communicate Sian Chay Medical Institution's mission and vision, we are collaborating with Mediacorp to produce a series of commemorative videos. These videos will comprehensively showcase Sian Chay's beliefs and core values, aiming to inspire greater public participation in charitable causes—especially among the general public, seniors, and the less privileged. Widely disseminated through new media platforms, the videos will share Singapore's philanthropic spirit with a global audience, fostering international exchange and collaboration.

At the same time, Sian Chay continues to face fundraising challenges. In response to the evolving landscape, we are actively exploring new platforms and cultural mediums to enhance brand visibility and public engagement, while diversifying fundraising channels. In particular, we hope to ignite a sense of passion and social responsibility among the younger generation, and work with partners from all sectors to sow the seeds of charity more widely and sustainably.

These videos will not only reflect Sian Chay's charitable spirit and vision, but also serve as a collaborative platform for other charities to grow the broader social good. Through this partnership, Sian Chay and Mediacorp will jointly raise awareness of Sian Chay's initiatives and services, encouraging more charitable organisations and social groups to collaborate and advance the philanthropic movement.

Through video outreach, we hope to inspire more people to participate in Sian Chay's charitable endeavours—especially in this significant year of Singapore's 60th birthday—and to encourage seniors and vulnerable groups to get involved in various charitable programmes. We will also showcase our wide range of services and classes to attract broader participation in building a harmonious and prosperous society.

Our vision is to use this video series to deepen public understanding of Sian Chay's charitable platform and communicate our core values.

Project Objectives

1. **Enhance public awareness**
   Introduce Sian Chay's charitable platform, including its medical, social and community services, to a wider audience through a five-part video series.
2. **Promote beliefs and cultural values**
   Highlight Sian Chay's mission of "Serving the People" and its long-standing contributions to the community.
3. **Encourage community involvement**
   Motivate the public, especially seniors and the underprivileged, to engage in Sian Chay's wide range of charitable initiatives.
4. **Promote Sian Chay's activities and classes**
   Present the ongoing programmes at Sian Chay Charity Centre, such as health management, elder social engagement, and community healthcare, to better support the public.
5. **Invite charity collaboration**
   Encourage other charitable organisations to collaborate with Sian Chay, share resources and utilise facilities to broaden outreach.
6. **Support national initiatives**
   Align with government programmes like Healthier SG and Age Well SG to enhance healthcare and social support for seniors and vulnerable groups.
7. **Reach international audiences**
   Leverage new media to attract global viewers and showcase Singapore's charitable services, culture and spirit. Promote Sian Chay's global vision and invite international participation, exchange, and cooperation.
8. **Promote Singapore's charitable spirit**
   Demonstrate the ideals and capabilities of Singapore's charity sector to the world, fostering global philanthropic collaboration and understanding.
9. **Develop new fundraising channels**
   Strengthen emotional engagement with the public through diverse portrayals of charitable work, expand the support base, and attract local and international individuals, corporations, and foundations to support Sian Chay's mission.

Videos Going Live (2025)

The five-episode video series was successively released on the official YouTube channels of 8world and Sian Chay Medical Institution. Each video on 8world was published at two-week intervals, allowing the new media partner sufficient time for publicity and promotion.

The five episodes are as follows:
EP1 – "A Century-Old Medical Institution, Sian Chay's Legacy: Sian Chay and Me"
EP2 – "A Century-Old Medical Institution, Sian Chay's Legacy: Sian Chay's Family" – Walking with the Light, Starting from the Heart
EP3 – "A Century-Old Medical Institution, Sian Chay's Legacy: The Dedication of Sian Chay" – Love in the Details, Love as Strength, Love with Principles
EP4 – "A Century-Old Medical Institution, Sian Chay's Legacy: The Numbers of Sian Chay" – Taking the Hard Road, Doing What Must Be Done
EP5 – "A Century-Old Medical Institution, Sian Chay's Legacy: The Future of Sian Chay" – Sian Chay After Toh Soon Huat

Conclusion

Through this collaboration with Mediacorp, Sian Chay aims not only to highlight its pivotal role in charity and social service, but also to increase public attention and participation in philanthropy across Singapore. This video series will present Sian Chay's wide range of activities and courses—particularly those that support seniors and vulnerable groups. Disseminated through new media, Sian Chay's values and initiatives will reach global audiences, encouraging them to engage, exchange, donate, and support Sian Chay's charitable mission.

4.1.1.13 A Summary of Sian Chay Special Awards

In May 2025 and January 2026, Sian Chay Medical Institution presented two meaningful awards, namely the Charity

Award and the Sian Chay Cultural and Educational Contribution Award, which became two of the five rare major awards in the history of Sian Chai Medical Society. Since the establishment of Sian Chay Medical Institution, these major special awards have been presented only five times, reflecting their profound significance.

4.1.2 Sian Chay Charity Centre

Sian Chay Medical Institution (SCMI) is committed to promoting Sian Chay's culture and core values, beliefs, ideas and spirit, allowing more people to benefit from the Sian Chay charity platform, creating happy families and a harmonious society together.

Healthier SG is a national initiative by the Ministry of Health (MOH) focusing on preventive health. Singaporeans can take proactive steps to manage their health, prevent the onset of chronic diseases and have strong support to lead healthier lifestyles.

Age Well SG is a national programme led by the Ministry of Health, Ministry of National Development and Ministry of Transport to support seniors to age well in their homes and their communities. It aims to support our seniors to age actively, stay socially connected, and be cared for within their communities.

In line with the national infrastructure building, Sian Chay Medical Institution actively responds to and fully supports the Healthier SG and Age Well SG programs, and builds the "Sian Chay Charity Centre" into a place that integrates culture and healthy living.

Through various activities of love, it helps members of society to enjoy pleasure, while deeply promoting the importance of healthy living and physical, mental and spiritual health care. In combination with Singapore's service and event cooperation, the "Sian Chay Charity Centre" provides pro bono venue support and facility support to public welfare organizations! Provides a variety of charitable services, and actively carry out activities with partners from all walks of life to jointly promote the development of social welfare.

While providing relevant health education and services, Sian Chay Medical Institution is committed to guiding individuals to develop a positive and healthy lifestyle to prevent the occurrence of diseases, reduce the social medical burden, and contributes to the overall healthy development of society.

This initiative not only contributes to personal physical and mental health, but also has a positive impact on the entire society and government.

- We promote racial and religious harmony and work together to build Singapore into a "City of Good".
- We also actively participate in community activities, advocate charity culture and spirit, encourage more individuals, groups and enterprises to participate in charity and public welfare activities, and promote charity and public welfare in Singapore.
- We recognise that negative energy affects physical, mental and spiritual health, Sian Chay Medical Institution actively promotes the transformation of negative energy into positive energy, thereby reducing health, family and social problems, improving the quality of life and leading a happy life.
- We promote the charitable Traditional Chinese Medicine (TCM) platform to allow more people visiting the 14 branches of SCMI for healthcare, enhancing immunity, and promoting health and well-being.
- We aim to increase the number of non-Chinese beneficiaries currently visiting SCMI from 6% to 10% in order that more non-Chinese ethnic groups benefit from charitable TCM healthcare services.

Sian Chay Medical Institution's Multi-Faceted Care for Residents

Over the past 13 years (2013–2025), Sian Chay Medical Institution has recorded more than **4.20 million** patient visits and dispensed over **7.79 million** prescription dosages. Looking ahead to the next five years (2026–2029), the total number of patient visits is expected to exceed **8 million**, with prescription dosages reaching **13 million**.

From 2022 to 2025, Sian Chay partnered with grassroots organisations to distribute over **724,000** care items (supplies of daily necessities) and festive goody bags, benefiting a wide population of residents.
Aggregating from 2024 till 2025, according to Sian Chay's "Activities Big Data", Sian Chay has organised or participated in over **2,600** events across the island, reaching over **699,000** person-times. These activities covered areas such as charitable

assistance, health programmes, and free educational courses. Since Sian Chay started offering free courses or training in April 2024, more than **50 types** of classes have been launched, including music (piano, guitar, ukulele, cucurbit flute, violin, vocal), dance, modelling (catwalk), arts (drawing, collage-style Chinese painting), wellness and health (Tai Chi, yoga, meditation), and life skills (spoken English, makeup, mobile new media). As of 2025, over **1,000** sessions of classes or training have been conducted, reaching over **22,000** person-times. Currently at the Sian Chay Charity Centre, **22** courses or training classes are run weekly, welcoming the participation of community members.

In 2025, Sian Chay also provided more than **27,000** free haircuts to individuals of all ethnicities and age groups.

In September 2024, the Sian Chay Charity Centre launched the Kitchen of Love and commenced the Love Bento Sharing Initiative, where chefs, staff, and volunteers prepared cooked meals that were delivered to nursing homes, care centres, religious groups, disability organisations, and rental flat residents across the island. As of December 2025, over **210,000** bentos had been distributed across over **1,400** sharing sessions.

Philanthropy is about universal love, empathy, mutual support and doing good together.

4.1.2.1 Sian Chay Charity Centre Initiating Services and Event Projects

Sian Chay Charity Centre held its Completion Ceremony on 30 Jan 2024, and officially started to serve the public on 29 Feb 2024. On top of the Traditional Chinese Medicine services at Level 1, the Centre also started free haircut service. Sian Chay Charity Centre was officially opened to the public for free use in July.

Starting in 2024, the Centre progressively launched a diverse range of activities and services, including the Sian Chay Culture Talk (March), the weekly Sian Chay Charity Centre One Day Tour (April), Sian Chay Charity Classes (April), Sian Chay Evening Entertainment (July), the Sian Chay Love Choir (July), as well as Kitchen of Love and the Love Bento Sharing Initiative (September).

The Sian Chay Charity Centre has initiated the following projects or services in **2025**:

3 Jan 2025:	The launching of the **Sian Chay TriWell Talk** project.
15 Mar 2025:	The launching of the **Sian Chay Media Talk** project.
5 Apr 2025:	The launching of the **Sian Chay Benevolent Performance Troupe** .
21 Apr 2025:	Sian Chay Evening Entertainment was renamed Sian Chay Joy Session (Singing), with the frequency increased to six sessions per week, held from Monday to Saturday, 6.00pm to 9.00pm .
20 Dec 2025:	Sian Chay Hong Xiang Ling Arts Troupe established.

4.1.2.2 Display Boards for Sian Chay Charity Centre Building

Display Boards for Sian Chay Charity Centre Building

Sian Chay Medical Institution's strength today would not have been possible without everyone's bright, positive cooperation and support. It has further strengthened the unity, growth, and confidence of Sian Chay. None of this came easily — it was built step by step, through the collective hard work, kindness, and dedication of all involved. This position was adopted at the Board Meeting held on 11 April 2026, upon a proposal by Director Li Lidan, seconded by Director Xie Haokun, and unanimously approved by the Board.

In recognition of this, the management has specially commissioned display boards, which are placed throughout the Sian Chay Charity Centre building — including on the external wall, at the Level 1 reception area, and at the Level 4 Sky Garden. These display boards commemorate key milestones in Sian Chay's history, acknowledge the support from national leaders, honour the pioneers, and express gratitude to kind-hearted corporations and generous benefactors. Beyond expressing appreciation and recognising contributions, they aim to promote and pass on the spirit of universal love and selfless dedication, and to inspire more people to take part in charitable and philanthropic causes through the exemplary deeds of these role models.

Amid an atmosphere of universal love and gratitude, let us move forward together in the path of charity, enabling Sian Chay Medical Institution to continue growing and serving the sick and needy. May the blessings it brings to society be passed down from generation to generation. Let us all work together to build Singapore into a City of Good!

It is hereby proposed for the Board's support that Sian Chay Medical Institution shall permanently retain and maintain the Sian Chay Charity Centre building. The building shall not be sold unless at least ninety percent (90%) of the total registered members of Sian Chay Medical Institution have given their consent and the resolution has been duly passed at a General Meeting.

The supporters who have accompanied Sian Chay Medical Institution throughout its development embody values and virtues that serve as role models for future generations. Their spirit of kindness and generosity should be preserved and promoted. The charitable spirit, values, and culture of Sian Chay must continue to be passed down from generation to generation.

This proposal was first tabled at the 6th Board Meeting of the 84th Term (2021–2023) held on 16 June 2023, proposed by Mr Simon Keak Lai Heng PBM and seconded by Mr Clifton Yong Kee Tong, and was unanimously supported and approved by the Board.

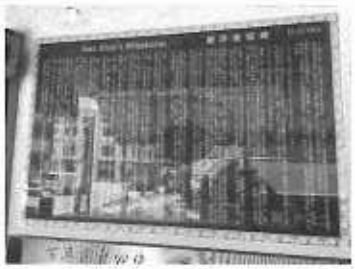
At the General Meeting held on 30 June 2023, following the Chairman's report, the proposal was raised with no objections. It was proposed by Mr Ng Shi Xuan and seconded by Mr Clifton Yong Kee Tong, and was unanimously supported and approved by the members present.

Under **Clause 16 (Property and Trust), Clause 16.6 of the *Constitution of Sian Chay Medical Institution*, it is stated that no property shall be disposed of, mortgaged, or transferred to any individual or organisation unless with the consent of seventy-five percent (75%) of the members present at a General Meeting.**

Further, **under Clause 20 (Supplementary Rules), Clause 20.1.1 (Dissolution), it is stated that the Institution shall not be dissolved unless with the consent of not less than ninety percent (90%) of the members, expressed in person, by proxy, or by postal vote at a General Meeting convened for this purpose.**

1) Sian Chay's Milestones

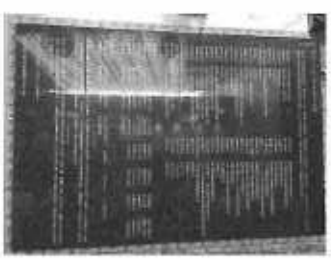
The century-long journey of Sian Chay Medical Institution flows like a mighty river, bearing witness to the dedication and wisdom of countless pioneers. On 26 July 2024, we witnessed, with deep reverence, the installation of a new commemorative stone plaque — a momentous occasion in the history of Sian Chay, marking a new chapter of distinguished achievements.



Through a hundred years of trials and triumphs, Sian Chay has carried the dreams and hopes of generations. This new stone plaque bears an enduring spirit and symbolises unwavering faith — another milestone as Sian Chay steps confidently into the future. At this historic moment, we remember the century of hard work and accomplishments that have shaped Sian Chay Medical Institution. This stone is not only a tribute to the past but also a new starting point for what lies ahead.

Let us witness this significant moment together and look forward to a brighter tomorrow. After a century of sharing joys and hardships, this new commemorative stone plaque, like the rising sun, reflects the boundless glory and hope of Sian Chay. It stands as a testament to history and a beacon for the future.

2) Gratitude to the National Leaders for Their Support of Sian Chay



"Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People." Sian Chay Medical Institution draws resources from society and gives back to society, benefiting the wider public across the nation and joining hands with the community in charitable causes. In gratitude to the nation and its leaders for their support and blessings towards Sian Chay's charitable mission, specially dedicated plaques have been erected as a gesture of appreciation and respect.

"We are grateful for your support and participation in witnessing the development of Sian Chay Medical Institution."

This plaque located on Level 4 of the Sian Chay Charity Centre expresses Sian Chay Medical Institution's heartfelt thanks to our respected President, Speaker of Parliament, Prime Minister, Deputy Prime Ministers, Cabinet Ministers, Senior Ministers of State, Ministers of State, Senior Parliamentary Secretaries, Parliamentary Secretaries, Mayors, Members of Parliament, and Grassroots Advisers for their encouragement and support of Sian Chay's charitable work. We are deeply appreciative of their presence at branch opening ceremonies, participation in charitable events, and visits to our medical institution to provide valuable guidance.

3) In Memory of Dato' Dr. Tan Hian-Tsin



Dato' Dr. Tan Hian-Tsin, founder of the Crocodile brand, was the Life Honourable Chairman of Sian Chay Medical Institution and the founder of the Dr. To Puan Tsao Sui Lan Memorial Endowment Fund. In 2018, Dato' Dr. Tan generously donated $2 million as the seed funding for the establishment of the Dr. To Puan Tsao Sui Lan Memorial Endowment Fund, and contributed his late wife Dr. To Puan Tsao Sui Lan's treasured art collection to support Sian Chay's charitable work. The Fund has pledged to raise $20 million to subsidise the medical treatment of the less fortunate at Sian Chay Medical Institution.

At the 2018 "Beauty with a Purpose Charity Gala" Charity Gala, Dato' Dr. Tan made a second donation of $2 million to support Sian Chay. In 2019, at the "Beauty with a Purpose Charity Gala", Guest-of-Honour Minister for Education Mr. Ong Ye Kung presented the "Special Contribution Award" from Sian Chay Medical Institution to Dato' Dr. Tan.

As at 31/12/2024, the funds currently holds $9 million donation, including $5.08 million donation from Dato' Dr Tan Hian-Tsin to support the Memorial Endowment Fund.

In 2024, Dato' Dr. Tan Hian-Tsin passed away at the age of 98. In appreciation of his contributions to Sian Chay and to the nation and society, Sian Chay Medical Institution installed a marble plaque on Level 4 of the Sian Chay Charity Centre to honour the late Life Honourable Chairman, Dato' Dr. Tan Hian-Tsin. The plaque is engraved with his words of wisdom, to carry on his spirit of compassion and benevolence, and to inspire future generations to actively do good:

Quotes from Dato' Dr. Tan Hian-Tsin:
"I am so pleased that Sian Chay has initiated this Memorial Endowment Fund to serve the people; and I will also do my best to support with a humble donation of $2 million to start the Memorial Endowment Fund.

Doing charity is from the heart. Everyone can just do their best by donating within their means, big or small.

We don't need to compare the amount of donations with others. We donate with pleasure."

4) The Establishment of Sian Chay Charity Centre: A Tribute to the Driving Force - Volunteer Executive Chairman Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA



Sian Chay Medical Institution has weathered over a century of trials and challenges. In the early 21st century, it faced a difficult period. To rescue Sian Chay from the brink of closure, Board Director Mr. Teo Kim Chuan reached out repeatedly to his friend, Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, who eventually joined Sian Chay without hesitation in 2002, ushering in a pivotal transformation for the organisation.

In 2008, Dato' Seri Toh Soon Huat became the full-time Volunteer Executive Chairman of Sian Chay Medical Institution. He actively promoted the growth of Sian Chay's charitable mission, fundraising with integrity and spreading the spirit of charity throughout society. Under his leadership and with the team's collective effort, Sian Chay not only overcame its crisis but also expanded from a single headquarters to 14 branches. From 2014 to 2023, it served over 3.48 million patient visits. Beginning in 2022, Chairman Toh also spearheaded the acquisition and establishment of the Sian Chay Charity Centre — a one-stop charitable assistance platform. The Centre is made accessible free of charge to charitable and non-profit organisations across all sectors, and shares resources and delivers a wide range of social and community services. It furthers Sian Chay's mission and promotes social harmony, shared prosperity, and progress.

Dato' Seri Toh Soon Huat, JP, BBM(L), BBM, PBM, PVPA, DIMS, SPTM, is an entrepreneur, philanthropist, educator, social advocate, and author. He was the founder of the listed company Novena Furniture Holdings. In 2009, after taking up the role of Volunteer Executive Chairman at Sian Chay, he made the decisive move to sell his company shares and established the Novena Foundation, dedicating himself full-time and voluntarily to charitable causes. Over the past 20 years, he has made personal donations and raised over S$140 million for charity, making a remarkable contribution to society. As of 2024, he has served as Sian Chay's Volunteer Executive Chairman for 17 years, devoting himself wholeheartedly without receiving any salary. His positive energy and moral integrity continue to inspire the Sian Chay team in striving to create a better, kinder, and more compassionate world.

Under the leadership of Dato' Seri Toh Soon Huat, Sian Chay entered a new era — transformed into a more diverse and impactful charitable platform. In appreciation of Chairman Toh's selfless dedication, Sian Chay Medical Institution has installed a commemorative plaque on Level 1 of the Sian Chay Charity Centre to honour his outstanding contributions to both the Institution and the charitable sector in Singapore. This tribute also recognises his leadership in the development of the Sian Chay Charity Centre. It is hoped that this inscription will carry forward and promote Chairman Toh's spirit of universal love and compassion, encouraging the public to actively support and participate in charitable work.

5) Gratitude to Benevolent Donors

The development of Sian Chay's charitable work would not have been possible without the generous support of kind-hearted benefactors from all walks of life, as well as various organisations and businesses.

To express its heartfelt appreciation and recognition, Sian Chay Medical Institution has installed commemorative plaques throughout the Sian Chay Charity Centre building to honour the donors whose generosity has supported its charitable mission, promoted public welfare, and brought benefits to society.

Sian Chay also sincerely thanks all anonymous donors and kind individuals whose names could not be included in the donor list. We are deeply grateful for their universal love, kindness, and compassion.

The Sian Chay Charity Centre Showcases the Spiritual Essence of Sian Chay Medical Institution

Throughout the Sian Chay Charity Centre building, the spiritual essence of Sian Chay Medical Institution — as well as the people and causes to whom gratitude is owed — is displayed everywhere. These signage panels convey positive messages and embody timeless values that have endured through the ages and are passed down from generation to generation.

Overall Review Conclusions and Management Principles Regarding the Display Board System Inside and Outside Sian Chay Charity Centre

I. Overall Conclusions

Following deliberation, the Board of Directors unanimously agrees that all display boards inside and outside the Sian Chay Charity Centre, as a vital component of Sian Chay's cultural system and developmental history, constitute the core medium of Sian Chay Medical Institution's overall value system and historical heritage, holding irreplaceable cultural, educational, and strategic significance.

The relevant display system not only records Sian Chay's development trajectory but also encapsulates its philanthropic spirit, value beliefs, and social recognition, possessing long-term, systematic, and continuous value.
Therefore, it must be comprehensively preserved and systematically managed in accordance with the principles of holism, systematicity, and long-term viability. In principle, the display boards shall not be dismantled, divided, or arbitrarily altered, and must be integrated into the Institution's unified cultural asset management system.

II. Core Basis

1. Selfless Leadership and a Defining Historical Mission

The presentation framework comprehensively highlights the pivotal leadership role of Dato' Seri Toh Soon Huat JP, BBM(L), PVPA in driving the transformation and development of Sian Chay Medical Institution (SCMI).

- **Deep-rooted Calling:** Chairman Toh was invited to join Sian Chay through the persistent and sincere efforts of then-Director Mr Cheong Kam Chuen, who personally approached him on four occasions. Mr Cheong once remarked, *"If you do not take over Sian Chay, it will cease to exist."* This profound sense of responsibility compelled Chairman Toh to accept the role, marking the beginning of Sian Chay's renewal and revival.

- **17 Years of Voluntary Service:** The Board resolution underscores that throughout his 17 years of service to Sian Chay, Chairman Toh Soon Huat has dedicated himself wholeheartedly on a purely voluntary basis—drawing no salary and claiming no reimbursements. This spirit of selfless dedication has become the very soul of Sian Chay's culture.

2. Carrier of Cultural System and Philanthropic Spirit

As the physical manifestation of Sian Chay Medical Institution's "Cultural Charter", the display board system comprehensively carries Sian Chay's philanthropic spirit, humanitarian care, and core value and belief system. It serves as a vital medium for institutionalising, visualising, and sustaining our philanthropic philosophy.

3. Historical Development and Systematic Record of Achievements

The display system completely documents Sian Chay's developmental milestones and key transitional leaps since its inception. It bears witness to the entire process of Sian Chay evolving from traditional public welfare towards a modernised, professional, and institutionalised philanthropic system, possessing significant historical archival value and continuity.

4. Leadership, Social Impact, and Community Foundation

The display system comprehensively showcases the core leadership and strategic foresight of Chairman Toh Soon Huat in driving Sian Chay's development. Under his leadership, Sian Chay Medical Institution has continuously advanced numerous milestone projects, generating extensive social impact and sustained social recognition, while establishing a profound foundation and excellent public reputation within the community.

Chairman Toh Soon Huat's long-term dedication to grassroots philanthropy and community service has garnered solid recognition and widespread support among the public, reflecting sustained and extensive social cohesion.

Key projects include but are not limited to:

- Successfully purchasing and establishing the "Sian Chay Charity Centre", which is Singapore's only charity heart and one of the renowned charity centres in Southeast Asia.
- Driving the inaugural TV fundraising event, pioneering a new model of philanthropic communication.
- Innovatively launching online Getai and digitalised philanthropic communication formats.
- Launching the "Relentless Pandemic, Compassionate Sian Chay" series of emergency response initiatives during the pandemic.
- Creating the philanthropy-themed song "Setting Sail Again" to rally positive social energy.
- Organising multiple large-scale charity dinners and social care events.
- Establishing the Pioneer Generation Medical Fund to support the nation's seniors.
- Publishing multiple books on philanthropy and values, and driving new book initiatives.
- Advancing sustained programmes such as the Kitchen of Love, free haircut services, Charity Classes, One Day Tours, and Love Journeys.
- Establishing the Sian Chay Caring Wellness Group and Sian Chay Culture Talk to promote the physical, mental, and spiritual well-being of seniors.
- Organising a series of festive care events for Mother's Day, Father's Day, and the Mid-Autumn Festival.
- Collaborating with the Ministry of Manpower to advance care projects for migrant workers.
- Conducting community partnership projects with the National Environment Agency (NEA) and related agencies.

The aforementioned system reflects the significant achievements of Sian Chay's philanthropic practice transforming from a "single-relief model" into "systematic governance, preventive care, and social co-creation".

5. Historical Heritage and Social Memory Assets

Carrying long-term social service and humanistic accumulation, the display system possesses remarkable historical continuity and social memory value, making it an irreplaceable and vital public cultural asset.

6. Educational and Learning Platform Functions

Beyond its display function, the display board system serves as an essential learning and training platform, widely utilised for Board of Directors training, staff development, and volunteer education. Simultaneously, it acts as a key venue for

exchange and learning among charitable organisations, societies, clan associations, and grassroots groups. It also hosts local and overseas visiting delegations, fulfilling its role in cultural dissemination, experience sharing, and cultural exchange.

7. Value Transmission and Internal Governance Functions

As a crucial medium for internal cultural governance, the display system continuously reinforces organisational behavioural norms and value orientations, playing a stable and sustained guiding role in public education and the dissemination of philanthropic philosophies.

8. Strategic Expression and Synergistic National Development

The display system systematically presents Sian Chay's trajectory from traditional charity towards comprehensive social services, in synergy with national development strategies. It actively responds to national policy directions such as Healthier SG, Age Well SG, and SG60, aligning closely with Sian Chay's "Ten Visions". It drives the upgrading of the modern philanthropic system through technological applications and new media communication.

9. Alignment with National Strategy: Leading "Technology for Good"

The presentation further documents how Sian Chay has proactively aligned with Singapore's national strategic frameworks, including Smart Nation, Healthier SG, Age Well SG, and **AI for Everyone**.

- ***Sian Chay AI 101: The Intelligent Guide to Artificial Intelligence***
  Initiated and led by Chairman Toh, this project serves as a public-oriented digital knowledge resource, with an initial plan to distribute 100,000 copies free of charge. It is designed to help the general public—particularly seniors—bridge the digital divide, providing practical guidance on using AI for route planning, health management and scam prevention. The initiative embodies Prime Minister Lawrence Wong's principle that *artificial intelligence must serve the well-being of the people*.
- **AI for Humanity Programme (Sian Chay Cultural Grand Lecture Hall)**
  Chairman Toh also spearheaded the establishment of the Sian Chay Cultural Grand Lecture Hall, systematically advancing AI education and public engagement. The first two lectures, held on 29 March 2026 and 11 April 2026, received strong public response, attracting tens of thousands of participants both online and offline, effectively translating technological knowledge into tangible social value.

10. Credibility, Social Recognition, and Grassroots Foundation

The displayed content centrally reflects the long-term support and recognition from national institutions, social organisations, and various sectors of society, serving as a vital manifestation of Sian Chay's credibility, transparency, and social trust. At the same time, Chairman Toh Soon Huat's long-term dedication to philanthropy at the grassroots level has built a stable public foundation and broad social support, reflecting sustained social cohesion and an excellent grassroots reputation.

11. Culture of Gratitude and Social Cohesion Mechanism

The display system establishes an institutionalised mechanism for expressing gratitude, effectively promoting social participation, resource pooling, and public recognition, thereby further consolidating the philanthropic network and the foundation of social trust.

12. Public Culture and Humanistic Landmark Attributes

The Sian Chay Charity Centre has progressively developed into an exemplary philanthropic and cultural landmark space. It encompasses the functions of social education, humanistic communication, and public value display, reflecting Singapore's social spirit of diversity, inclusivity, and care.

III. Additional Board Comments

Director Ms Queenie Li Lidan pointed out during the meeting: Sian Chay Medical Institution's developmental achievements in recent years are inseparable from the long-term, high-level dedication and steadfast leadership of Chairman Toh Soon Huat. The philanthropic philosophy he advocates has been deeply integrated into Sian Chay Medical Institution's cultural system, forming the value foundation for sustainable development. The relevant display boards are not merely historical records; they are vital mediums reflecting leadership, values, and institutionalised development. They possess exemplary, inheritable, and educational significance, serving as a continuous source of inspiration and guidance for the Board and all staff. They must be firmly supported and maintained.

IV. Developmental Recommendations (Digitalisation and New Media Extension)

While adhering to the principle of retaining the physical display boards in their entirety, it is recommended to concurrently advance digitalisation and new media development. Key historical events and representative achievements should be systematically compiled into:

- Video archives
- Online memorial halls
- Cloud databases
- Digital cultural exhibition halls

This is to achieve long-term preservation, expand communication impact, strengthen educational functions, and drive the deep integration of philanthropic culture with contemporary developments.

V. Institutional Resolutions

- The display board system must be retained in its entirety and shall not be individually dismantled or altered without authorisation.
- Any major adjustments must be submitted to the Board of Directors or Senior Management for approval.
- The displayed content is to be incorporated into Sian Chay's cultural asset management system, implementing a long-term protection mechanism.
- Concurrently advance the development of digital and new media archives as a vital extension and supplement to the physical display system.

VI. Governing Principles

This resolution establishes the following core principles: founding the Institution on culture, rooting it in history, and guiding it by its visions. Under the premise of sustainable development, innovation and enhancement are permitted; however, the principles of holism and heritage must be strictly adhered to. The cultural foundation and historical continuity must not be weakened.

4.1.3 Large-Scale Care & Share Activities in 2025

4.1.3.1 Chinese New Year

As one of Singapore's major traditional festivals, the Chinese New Year holds significant cultural meaning across all sectors of society and is a warm occasion for nationwide celebration. During the Chinese New Year period, Sian Chay Medical Institution extends festive greetings to all Singaporeans and, upholding universal love and dedication, distributes festive gift packs widely to bring care and warmth to the community. Through a series of Chinese New Year activities, Sian Chay aims to instil the values of compassion and gratitude, foster love for family and community, and promote traditional culture.

This spring festival (2025), Sian Chay extended invitations to 19 grassroots advisers to jointly distribute festive gift packs to the elderly and people in need within their constituencies, with **14** advisers accepting the invitation. Each constituency was allocated **300** bags, and the remaining were distributed to charities, total distributed **4,870** sets.

At the same time, Sian Chay extended invitations to 18 grassroots advisers to jointly distribute Öbalab cakes to the elderly and people in need within their constituencies, with **15** advisers accepting the invitation. Each constituency was allocated **1,000** boxes, and the remaining were distributed to charities, total distributed: **16,000** boxes.

4.1.3.1.1 Social Media Posts from Grassroots Advisers Appreciating the 2025 Chinese New Year Celebrations

Sian Chay Medical Institution engages with the community through the values of "forgiveness, universal love, compassion, gratitude and dedication", actively promoting a culture of charity in society and sharing the concept of "from the society, for the society". Through close collaboration with Grassroots Advisers, Sian Chay continues to spread love and care throughout the community, reaching out to the public and bringing them well-being. "Sian Chay Medical Institution, Social Enterprise, Societal Management, Social Service." Sian Chay will continue to benefit the public through various means and contribute to the nation and society.

4.1.3.1.2 Care & Share Activities with Shopping Trolleys and Walking Aid Umbrellas

There are many people in society who are in need of help, struggling in poverty to survive. Helping one patient in a family is equivalent to helping the entire family. When one person falls ill, the emotional wellbeing of the other family members will be greatly affected and impacted, especially in impoverished households, where it adds insult to injury. Helping one family brings happiness and peace to everyone around them.

In addition to providing Traditional Chinese Medicine (TCM) services, SCMI promotes family harmony, and transformation of negativity into positivity, and encourages the promotion of charitable culture through TCM services to the general public. Sian Chay also actively participates in community charity events, promotes health awareness, and encourages wellness activities.

Another of Sian Chay's charitable initiatives is the sharing of shopping trolleys and walking aid umbrellas with members of the community, especially seniors. These shopping trolleys are designed to be staircase-friendly, while the umbrellas not only provide shade and shelter from the rain, but also serve as walking aids. These sturdy and durable items bring convenience to residents, particularly the elderly. At the same time, through this charitable sharing initiative, Sian Chay also introduces its charity platform—including its TCM services—to individuals and families in need, giving them the opportunity to receive treatment, healthcare and wellness support. Sian Chay's free TCM consultations and affordable medication and treatments also help to ease their financial burden.

By distributing these specific items such as shopping trolleys and walking aid umbrellas in the community, the Sian Chay team not only conveys love and care through action, but also embodies and promotes the values of "**Forgiveness, Universal Love, Compassion, Gratitude** and **Dedication**". The messages and designs printed on these items serve to spread Sian Chay's values and beliefs as they are widely used within the community. Phrases such as "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours" convey positive energy and foster a meaningful impact on society. At the same time, as these items are distributed and used in daily life, Sian Chay's charity platform becomes more widely known—helping those in need of care to access its services, and encouraging kind-hearted individuals to join the platform in giving back to society together. "Philanthropy is about universal love, empathy, mutual support and doing good together."

In 2024, Sian Chay has already ordered **25,128** shopping trolleys and distributed to the elderly of low-income families or the members of the public (leaving 100 shopping trolleys in our inventory). In order to meet growing demands, we plan to further purchase **62,500** trolleys.

On the other hand, Sian Chay has already ordered **39,100** walking aid umbrellas and distributed to 35,600 members of the public (leaving 3,500 umbrellas in our inventory). To further meet the needs of the community, we plan to purchase 27,272 walking aid umbrellas.

We hope to order shopping trolleys at the cost of $500,000 and walking aid umbrellas at the cost of $150,000 to be distributed to those in need island-wide, and let people in need from different communities regardless of race or religion bring back home the care and love offered by Sian Chay.

4.1.3.2 Mother's Day 2025

Passing on the Spirit of a Mother's Love, Promoting the Culture of Filial Piety

For many years, Sian Chay Medical Institution has upheld the spirit of gratitude and dedication by consistently organising Mother's Day celebrations:

14 May 2017: Sian Chay jointly organised a Mother's Day event with the Citizens' Consultative Committees of Ang Mo Kio GRC and Sengkang West SMC. Prime Minister Lee Hsien Loong was the Guest-of-Honour. Over 2,000 volunteers distributed 210,000 carnations at nearly 100 locations across the nation.

12 May 2019: A Mother's Day celebration was held at the Sian Chay Gambas branch, with Minister for Education Mr. Ong Ye Kung as the Guest-of-Honour. More than 1,000 volunteers distributed 100,000 pink carnations.

From 2015 to 2024, under the leadership of Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, Sian Chay has remained committed to spreading love and gratitude to society during the Mother's Day period. Over these years, Sian Chay has distributed more than **410,000** carnations, conveying respect and heartfelt warmth to mothers.

In 2025, Sian Chay continued to organise a series of celebratory activities to pay tribute to all great mothers, further promoting the spirit of filial piety and gratitude through these initiatives. Through collaboration with various partners, the events brought warmth and care to more beneficiaries, reaching over **300,000** people.

A total of **144,655** Mother's Day gifts were distributed through **43** Grassroots Advisers — including the Deputy Prime Minister, Senior Minister, Ministers, Senior Ministers of State, Ministers of State, Senior Parliamentary Secretaries, Mayors and Members of Parliament — who joined in presenting the gift packs to residents living within their respective constituencies in celebration of Mother's Day.

Types of gifts distributed: soap carnations, goody bags, daily necessities.

Along with the distribution of care gifts, which include our signature biodegradable soap-made carnations, Sian Chay also distributes dedicated Mother's Day 10-page A5 special brochures, introducing to the members of public Sian Chay's Mother's Day initiatives throughout the years, as well as the charity platform and philanthropic efforts of Sian Chay and its values and beliefs, besides promotion of filial piety and gratitude for parents.
As of 2025, Sian Chay has distributed over **700,000** carnations and gifts, spreading love and warmth to countless hearts. Behind each small token lies the public's deep affection for mothers, and even more so, Sian Chay's unwavering commitment to promoting filial piety and sharing love throughout the community.

All parents across the world are extraordinary - let the boundless power of maternal love inspire action!

Sian Chay Medical Institution wishes everyone a Happy Mother's Day! Wishing all good health and may everything go as wished!

Mother's Day Ceramic Bowl Gift Sets

Since 2015, Sian Chay Medical Institution's Mother's Day celebrations have always received enthusiastic support and active participation from all sectors of society. We firmly believe that filial piety is closely intertwined with health. That is why we are committed to promoting the values of kindness and gratitude through a series of activities aimed at fostering harmony and happiness within families and communities.

Filial piety and gratitude are not only the cornerstones of family unity but also key drivers of societal progress. By promoting these virtues, we hope to instil a sense of responsibility and compassion in the younger generation, inspire more positive energy in society, and bring about lasting positive impact.

"Who says an inch of grass can ever repay the warmth of spring?"
On this special day, let us honour all the extraordinary mothers across the world — to cherish them, to care for them, and to thank them — in return for their selfless and profound love.

During Mother's Day 2025, as an expression of heartfelt gratitude, Sian Chay Charity Centre specially prepared **8,360** ceramic bowl gift sets symbolising "peace, health, and lasting happiness" for all the wonderful mothers.

Sian Chay Medical Institution sincerely thanks all individuals and organisations who supported and participated in this event. Let us continue to work hand in hand to spread love and gratitude, and contribute towards building a better and more harmonious society.

4.1.3.3 National Day 2025

Singapore's National Day is a joyous occasion celebrated by the entire nation. Guided by the belief that **"Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People"**, Sian Chay Medical Institution shares love and warmth with the community as we celebrate National Day together.

Sian Chay Medical Institution has carried out its National Day Community Care Initiative for three consecutive years (2023–2025), working alongside Grassroots Advisers — including Deputy Prime Minister, Senior Minister, Ministers, Senior Ministers of State, Ministers of State, Senior Parliamentary Secretaries, Mayors and Members of Parliament — to personally distribute gift packs to residents, delivering care and warmth to the community.

Looking back at 2023 and 2024, approximately **80,000** gift packs were distributed over the two years, reflecting sustained care and social compassion.

From June to 20 August 2025, Sian Chay actively planned, organised, co-organised, sponsored and supported a total of **155** National Day–related charitable and cultural activities. These events covered multiple communities islandwide, benefiting people of different races and backgrounds, and showcasing Singapore's multicultural harmony and unity. A total of **160,584** participants attended in person, while **125,006** engaged online, bringing total participation to **285,590**. This demonstrated strong public engagement and a vibrant nationwide National Day atmosphere.

In 2025, Sian Chay conducted **58** community events with the personal involvement of 58 Grassroots Advisers, conveying blessings and gratitude to the nation and its people. Gift distribution activities covered multiple constituencies across Singapore, including:

18 Group Representation Constituencies (GRCs): Ang Mo Kio, Aljunied, Bishan–Toa Payoh, Chua Chu Kang, East Coast, Holland–Bukit Timah, Jalan Besar, Jurong East–Bukit Batok, Marine Parade–Braddell Heights, Marsiling–Yew Tee, Nee Soon, Pasir Ris–Changi, Punggol, Sembawang, Sengkang, Tampines, Tanjong Pagar and West Coast–Jurong.

10 Single Member Constituencies (SMCs): Bukit Gombak, Jalan Kayu, Jurong Central, Kebun Baru, Marymount, Radin Mas, Potong Pasir, Queenstown, Sembawang West and Yio Chu Kang.

Two thoughtfully curated types of gift packs were designed to combine practicality with warmth:

- Package A - Goody Bag: National Day commemorative bookmark, backpack, bottled water, handheld mini national flag, flag tattoo sticker, inflatable cheering sticks, handheld fan, biscuits and instant cereal.
- Package B - Gift Box: Mini fan, insulated tumbler, teddy bear towel and commemorative National Day bookmark — combining utility with keepsake value.

Community Lucky Pouch Distribution and Care Initiatives

In conjunction with National Day celebrations, Sian Chay organised various distribution and care initiatives, focusing especially on seniors and vulnerable groups. Items distributed included lucky pouches, mini fans, walking sticks, umbrellas, shopping trolleys and food gift packs, conveying festive warmth and strengthening residents' sense of belonging and well-being.

In 2025, **24** community lucky pouch and care events were organised, with 20,001 online engagements and more than **51,860** on-site beneficiaries. A total of **51,860** care items were distributed. Activities spanned multiple branches and communities islandwide, including the distribution of charity bookmarks, Love Bento Sharing and community Care & Share activities, ensuring care reached residents directly.

Diverse Activities Enriching Community Life

The 2025 National Day series featured a wide range of activities, including community distributions, interactions with public office holders, cultural performances, charity movie screenings and care programmes for special groups. Through a blend of online livestreams and on-site engagement, the activities reached diverse age groups and social segments, fostering a strong nationwide celebratory spirit.

Guest Engagement and Diplomatic Interaction

Sian Chay actively engaged government agencies, Grassroots Advisers and diplomatic representatives to strengthen collaboration in charitable initiatives and enhance international philanthropic connections, reflecting Singapore's spirit of social care and service to the people.

In 2025, **13** guest engagement events were held, with total on-site participation reaching **62,680**. These included National Day carnivals, community dinners, festive gift distributions and various interaction platforms, enhancing social cohesion and national identity.

Cultural Performances and Heritage Promotion

Through cultural talks, art exhibitions, charity performances, dance showcases and gala evenings, Sian Chay actively promoted the spirit of charity and Chinese traditional culture, encouraged multicultural integration and enriched community life. These activities created a festive National Day atmosphere while fostering patriotism and gratitude.

In 2025, **42** cultural and performance events were organised, attracting **105,005** online views and **7,888** on-site participants. Activities included public lectures, health seminars, cross-disciplinary artistic performances and large-scale song-and-dance concerts, demonstrating the power of culture in strengthening civic awareness and national identity.

Charity Movie Screenings and Charity Luncheons

During the National Day period, Sian Chay organised charity movie screenings and charity luncheons to bring joy and warmth to seniors and residents, enriching festive cultural life and conveying care and gratitude.

In 2025, five National Day charity film screenings and community luncheons were held, benefiting **2,368** participants. These initiatives further supported vulnerable groups and strengthened community integration.

Special Care Initiatives: Bringing Warmth to National Day

As Singapore marked its 60th year of independence, Sian Chay placed special emphasis on ensuring that vulnerable and marginalised groups shared in the celebrations.

In 2025, **14** special care initiatives were conducted, serving children with autism, persons with intellectual disabilities, the visually and hearing impaired, and children from low-income families. Activities included material support, emotional engagement and cultural experiences, benefiting **2,428** person-times.

On this significant milestone of Singapore's 60th year of independence, Sian Chay Medical Institution and Sian Chay Charity Centre express deep gratitude and respect to the nation's pioneers for their selfless dedication in laying the foundations of the country. We firmly believe that patriotism is the deepest sentiment, and gratitude is an enduring mission.

4.1.3.4 Mid Autumn Festival 2025

Since 2019, under the leadership of Dato' Seri Toh Soon Huat, JP, Sian Chay Medical Institution has upheld the original intention of "Boundless Love, Warmth for All" by consistently distributing mooncakes during the Mid-Autumn Festival. As of 2025, a total of **174,990** boxes have been distributed to residents in the community. During this period, Sian Chay has also strengthened its collaboration with the People's Association and Community Development Councils, uniting efforts from various sectors.

Since 2022, Sian Chay Medical Institution has collaborated with the People's Association and Community Development Councils during the Mid-Autumn Festival to prepare premium low-sugar halal mooncakes. These mooncakes are distributed to needy seniors and families, regardless of race or religion, to share festive joy, deliver care and warmth, and promote the profound heritage of Chinese culture.

In **2022**, in collaboration with the People's Association and North East CDC, **10,000** boxes of mooncakes were distributed.

In **2023**, with the support of the People's Association, North East CDC and South West CDC, **22,750** boxes were distributed.

In **2024**, in collaboration with the People's Association, North East CDC, North West CDC and South West CDC, **48,020** boxes will be distributed.

In **2025**, with the support of the People's Association (PA), North East Community Development Council (NECDC), North West Community Development Council (NWCDC) and South West Community Development Council (SWCDC), Sian Chay

Medical Institution will distribute **48,020** boxes of low-sugar halal mooncakes (2 pieces per box) to needy seniors and families, regardless of race or religion. The aim is to share the festive joy, convey warmth and care, and promote the richness of Chinese culture.

In addition, during the Mid-Autumn Festival in 2025, Sian Chay Medical Institution prepared 5,000 boxes of low-sugar halal mooncakes (two pieces per box) for seniors and families in need, regardless of race or religion.

Perhaps we cannot solve every problem for those in need, but a single box of mooncakes can bring a little joy, a bit of care, and a touch of warmth. We believe that if everyone contributes a little kindness, our society will be filled with more warmth, and together, we can let those in need enjoy a Mid-Autumn Festival filled with hope.t

4.1.3.5 Indian New Year (Harvest Month) Celebration (2025)

On 19 January 2025, Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, led a team of Sian Chay's benevolent colleagues, physicians, and tuina therapists to Kranji Recreation Centre to celebrate the New Year with a group of Indian migrant workers, bringing the event participants joy and welfare.

Sian Chay collaborates with civic and charitable organisations to promote the spirit of philanthropy, actively support community activities, and contribute to fostering racial harmony and social cohesion. In addition to advancing community welfare initiatives, Sian Chay extends care to the Indian community, especially migrant workers, helping them better integrate into the Singapore society and jointly build a "City of Good". Through this event, Sian Chay also introduced its charitable platform and a variety of community services to the Indian and migrant worker communities, enabling more people to benefit from Sian Chay's charitable TCM services, shared facility resources, free haircuts, and other services.

The event was filled with warmth and joy, aiming to bring care and festive cheer to **1,500** Indian migrant workers. Sian Chay thoughtfully prepared and distributed **1,500** New Year Goody Bags for the event participants. The entire venue was brimming with celebratory spirit and cheerful laughter, creating a touching and heartwarming atmosphere.

Sian Chay's physicians and tuina therapists also generously offered free medical consultations and massage therapy on-site, allowing the workers to not only enjoy the festive occasion, but also to feel the sincere care and compassion extended by the Sian Chay team.

This event was presented by Mett.AI, organized in association with the Indian High Commission and Ministry of Manpower's Assurance, Care and Engagement (ACE) Group.

4.1.3.6 International Migrants Day Celebrations

Since 2022, Sian Chay Medical Institution has been collaborating with the Assurance, Care and Engagement (ACE) Group under Singapore's Ministry of Manpower (MOM) to participate in the International Migrants Day celebration programmes. Guided by our universal love and compassion for the international community living and working in Singapore, Sian Chay has partnered with the government agency to sponsor goody bags for the event, which are distributed to migrant workers. At the celebration venues, Sian Chay has also arranged for TCM physicians and tuina therapists to provide free consultations and TCM tuina therapy to the migrant workers, actively promoting its charitable TCM services. Below are the goody bags sponsored by Sian Chay Medical Institution for this MOM initiative over the past four years:

2022: 20,000 bags
2023: 15,000 bags
2024: 30,000 bags
2025: 60,000 bags
Total **125,000** goody bags

In conjunction with Singapore's 60th anniversary (SG60), Sian Chay Medical Institution marked its fourth consecutive year of participation in the Ministry of Manpower's International Migrants Day collaboration. In 2025, Sian Chay sponsored 60,000 Care & Share goody bags for distribution to migrant workers, expressing heartfelt gratitude and respect for their long-standing contributions to Singapore's economic development, urban construction, and social environment. Sian Chay warmly wishes all migrant workers good health and a festive season in Singapore that is warm, joyful, and filled with dignity and respect.

Thoughtfully Curated Care & Share Goody Bags · Care and Respect in Every Detail
The Care & Share goody bags distributed this year were practical and thoughtfully put together. Each pack included a reusable backpack, water bottle, drinking water, portable mini fan, and an information brochure introducing Sian Chay's charitable Traditional Chinese Medicine (TCM) services and branch locations. Beyond meeting daily needs, these gift packs also served as many migrant workers' first introduction to Sian Chay and to community-based care and medical support—allowing kindness to be felt and remembered through practical assistance.

International Migrants Day Main Celebration · Celebrating the Spirit of Inclusion at SG60
The main International Migrants Day 2025 celebration was held at D'Marquee, Downtown East (Pasir Ris) and was officially launched by the Guest of Honour, Dr Tan See Leng, Minister for Manpower. Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, was invited to attend the ceremony, joining representatives from government agencies, social organisations, and various sectors in paying tribute to the migrant worker community.

In his speech, Dr Tan See Leng spoke highly of Sian Chay Medical Institution and expressed sincere appreciation to Sian Chay as a key sponsor of the International Migrants Day initiatives, recognising its strong support and meaningful role in advancing the welfare of migrant workers.

Sian Chay extends its heartfelt appreciation to Dr Tan See Leng, Minister for Manpower; Dr Koh Poh Koon, Senior Minister of State, Ministry of Health & Ministry of Manpower; Mr Desmond Tan, Senior Minister of State, Prime Minister's Office; and Mr Alvin Tan, Minister of State, Ministry of National Development & Ministry of Trade and Industry, for their long-standing attention to, and continued support for, the well-being of migrant workers.

Charitable TCM Services On-Site · Caring for Body and Mind
As part of the celebrations, Sian Chay arranged for one TCM physician and three therapeutic massage practitioners to provide free medical consultations, blood pressure checks, and therapeutic massage services at the main venue and at the Kranji Migrant Workers' Recreation Centre, helping to relieve physical strain caused by long-term manual labour.

At this meaningful SG60 milestone, Sian Chay demonstrates through action that a city is built not only with steel and concrete, but with care and respect for people.

4.1.3 Large-Scale Care & Share Activities in 2026

4.1.4.1 Chinese New Year 2026

Festive joy fills every home during the Chinese New Year. Sian Chay Medical Institution remains true to its founding mission, upholding its commitment to serve the nation and its people by spreading care and compassion throughout the festive season. Through a series of Lunar New Year charity initiatives, Sian Chay promotes its core values of compassion and gratitude, deepens public appreciation for family, community and cultural heritage, and embodies benevolence in action while bringing warmth to the New Year.

This Chinese New Year, Sian Chay Charity Centre invited **72** Grassroots Advisers to jointly distribute beautifully packaged New Year gift boxes to seniors and residents in need within their constituencies. A total of **68** advisers accepted the invitation. Each constituency was allocated **300** sets.

Each New Year gift set comprised: a festive gift bag, a thermal tumbler, a bear-shaped hand towel and a mini fan, total distributed: **18,880** sets

At the same time, Sian Chay Charity Centre invited **22** Grassroots Advisers to jointly distribute six varieties of festive cookies — coconut cookies, peanut cookies, cashew cookies, green pea cookies, pineapple tarts and peanut candy — to seniors and residents in need within their constituencies. A total of 21 advisers accepted the invitation. Each constituency was allocated **600** festive cookie sets. Each festive cookie set included: a carrier bag and six varieties of festive cookies, total distributed: **10,008** sets.

4.1.4.2 Highlight Events 2026

"Crossing Latitudes": Duo Art Exhibition

On 23 January 2026, the opening ceremony of the "Crossing Latitude" Duo Art Exhibition was grandly held at Nanyang Star Art Center. Outstanding artworks from more than a dozen countries converged in Singapore, as ambassadors based in

Singapore from multiple countries, international artists, and distinguished members of society gathered for the occasion. Through artistic and cultural exchange, they witnessed an international artistic dialogue that crossed latitudes and connected hearts.

The Guest of Honour at the opening ceremony was **His Excellency Ahmed Mostafa, Ambassador of Egypt to Singapore.** Distinguished guests in attendance included ambassadors and diplomatic representatives from Kuwait (with spouse), Jordan, Saudi Arabia, Chile, Pakistan (High Commissioner), Cuba, Costa Rica, the Lao People's Democratic Republic, and other countries. That evening, the venue showcased remarkable artworks from over ten countries, including the United Kingdom, Germany, Japan, Austria, Ireland, Egypt, Singapore, Malaysia, and China. In total, nine ambassadors based in Singapore were present, vividly demonstrating the profound significance of cultural exchange and the shared vision of promoting peaceful interaction through art.

Sian Chay thoughtfully prepared beautifully curated gift packs for the ambassadors, participating artists, and supporting guests who had travelled from afar. These gift packs contained commemorative and meaningful items, including *Sian Chay Good Citizen*, conveying care and heartfelt blessings through tangible action.

On 10 February 2026, a report was published in Shin Min Daily News:
Sian Chay Supports the 'Crossing Latitudes' International Art Exhibition
Ambassadors from Nine Countries in Singapore Join in the Charitable Effort

After review and discussion at the 5th meeting of the 85th Board, no objections were raised. Upon the proposal of Josephine Chia Chin Mien and seconded by Darrick Sia Hao Shen, the Board unanimously resolved to approve Item 4.1, the Chairman's Report.

At the 2025 Annual General Meeting, the attendees unanimously agreed to approve Item 4.2.1, Report and Proposals on Matters Relating to the 85th Board of Directors (2023–2025 Term), as proposed by Darrick Sia Hao Shen and seconded by Josephine Chia Chin Mien.

4.2 Secretary Report

4.2.1 85th Term (2023 – 2025) Board of Directors

4.2.1.1 President Tharman Shanmugaratnam – Patron of Sian Chay Medical Institution

Sian Chay Medical Institution is honoured to announce the beginning of a new Patron for Sian Chay Medical Institution. Mr Tharman Shanmugaratnam, President of the Republic of Singapore, has officially accepted the invitation to be Patron of Sian Chay Medical Institution on 19 March 2024 after the retirement of former President Dr Halimah Yacob who was the first Patron of Sian Chay Medical Institution from 2016- 2023.

Sian Chay Medical Institution extends heartfelt appreciation to President Tharman Shanmugaratnam for accepting the invitation to be the Patron. With his guidance and support, Sian Chay Medical Institution looks forward to continuing its mission of delivering compassionate care and making a positive impact on the lives of those in need.



4.2.1.2 Honourable Appointments (2024)

4.2.1.2.1 Advisers

In 2025, Sian Chay Medical Institution invited the following distinguished individuals to serve as Advisers to Sian Chay, working together to advance charitable development and promote the well-being of society. With the guidance and support of these Advisers, Sian Chay Medical Institution will continue to fulfil its mission — providing compassionate care to those in need and bringing positive impact to lives.

- Mr Alvin Tan (Minister of State, Ministry of National Development & Ministry of Trade and Industry)
- Mr Dinesh Vasu Dash (Minister of State, Ministry of Culture, Community and Youth & Ministry of Manpower; Mayor, South East District)
- Ms Jasmin Lau (Minister of State, Ministry of Digital Development and Information & Ministry of Education)
- Mr Goh Pei Ming (Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development)
- Mr Shawn Huang Wei Zhong (Senior Parliamentary Secretary, Ministry of Finance & Ministry of Manpower)
- Mr Shawn Loh (Member of Parliament for Jalan Besar Group Representation Constituency)

4.2.1.3.1 Honourable Chairman

In 2025, Sian Chay Medical Institution appointed the following benevolent individual as Honourable Chairman, to jointly contribute to the advancement of charitable causes and the well-being of society.

- Mr. Yap Seng Teck BBM

Mr. Yap Seng Teck has served as a Director for 10 years and has made significant contributions to Sian Chay. Through his strong social network in the community, Mr. Yap has strengthened the good relationship and interaction between Sian Chay Medical Institution and the community. Mr. Yap has also actively promote and practice Sian Chay's cultural values, beliefs and philanthropic spirit, and has also demonstrated extraordinary influence in the field of social welfare, setting an example for all sectors of society. His philanthropic spirit and commitment to social responsibility are perfectly in line with the mission and values of Sian Chay Medical Institution. We firmly believe that his appointment will bring new vitality and power into SCMI and promote its causes to a more glorious future.

4.2.1.2.2 Charity Ambassadors

The following distinguished individuals, who are passionate about philanthropy, have demonstrated their support for Sian Chay Medical Institution and their alignment with its mission. In addition to being accomplished professionals and business leaders, they are also devoted to public service and have made significant contributions to charitable and social causes. In 2025, they were appointed as Charity Ambassadors of Sian Chay Medical Institution:

- Dr. Haji Md Yusof Bin Ismail
- Dr. Feng Huiyuan
- Ms Jennifer Wang
- Ms Alice Teo
- Ms Chen Zhuo
- Mr Li Wanghuan
- Ms Aisah Ibrahim

4.2.1.2.3 Sian Chay Medical Institution 85th Term (2023 – 2025) Board (as of December 2025)

The following is the organizational structure of Sian Chay Medical Institution (SCMI), including the 85th Term (2023 – 2025) Board of Directors (as of **December 2025**):

SCMI Advisors:	**SCMI Honorary Chairmen:**
• Alvin Tan, Minister of State, Ministry of National Development & Ministry of Trade and Industry • Dinesh Vasu Dash, Minister of State, Ministry of Culture, Community and Youth & Ministry of Manpower; Mayor, South East District • Jasmin Lau, Minister of State, Ministry of Digital Development and Information & Ministry of Education • Goh Pei Ming, Minister of State, Ministry of Home Affairs & Ministry of Social and Family Development • Eric Chua Swee Leong PBM, Senior Parliamentary Secretary, Ministry of Law & Ministry of Social and Family Development • Shawn Huang Wei Zhong, Senior Parliamentary Secretary, Ministry of Finance & Ministry of Manpower	• Koh Kian Hong Richard BBM • Eric Chua Hwa Choon BBM • Voo Soon Sang PBM • Annie Gan Giok Em PBM • Dr. Ho Leng Woon • Lee Boon Teck • Teo Soon Thuan • Tew Koon Huat • Lim Kok Siong • Tay Kim Sze • Sunny Chew Sun Huat

- Dr. Wan Rizal, MP of Jalan Besar GRC (Kolam Ayer)
- Shawn Loh, MP of Jalan Besar GRC (Whampoa)
- Heng Chee How, former Senior Minister of State, Ministry of Defence
- Mohd Fahmi Bin Aliman, former Mayor of South East District
- Prof. Fatimah binte Abdul Lateef, former MP for Marine Parade GRC
- Ngoh Tian Lock
- Ung Gim Sei

SCMI Honourable Chairmen:

- Datuk Dr. Sam Goi Seng Hui JP BBM(L)
- Dato' Sri Chia Chor Meng JP BBM(L)
- Dato' Seri Dr. Derek Goh Bak Heng BBM(L)
- Dato' Seri Douglas Foo Peow Yong BBM(L)
- Png Yiow Beng BBM(L)
- Pang Lim BBM(L)
- Tony Phua BBM(L)
- Dato' Sri Dr. Peter Lim Yong Guan BBM
- Dato' Seri Jackson Teo Ngiang Heng BBM M.St.J
- Ang Chin Koon BBM C.St.J
- Patrick Khoo BBM M.St.J
- Dr. Teo Hark Piang BBM
- Dr. Dora Hoan Beng Mui BBM
- Yap Seng Teck BBM
- Winston Chu Chee Keong BBM
- Neo Kah Kiat BBM
- Ng Hoy Keng BBM
- Wong Swee Chun BBM
- Dato' Sri Ricky Kok Kuan Hwa PBM
- Dr. Doreen Tan Nee Moi PBM
- Dr. Simon Keak Lai Heng PBM
- Dickson Kim Wah Boon PBM
- Raymond Chua Swee Wah PBM
- Loh Kin Pin
- Lee Kin Hong
- Teo Kim Chuan
- Chan Heng Fai
- Tome Oh Boon Shi
- Christoper Ng Eng Seng
- Poh Boon Kher Melvin
- Thomas Bon Ween Foong
- Anthony Aiw Chye Seng
- Cui Peng
- Gui Boon Sui

SCMI Charity Ambassador:

- Datuk Seri Dr. P Thirunal Karasu JP, BBM(L)
- Dr. Sean Wong BBM
- Dr. Chua Chee Lay PBM
- Dr. Haji Md Yusof Bin Ismail
- Tan Chee Wee Aaron PBM
- Jennifer Lim PBM
- Dr. Feng Huiyuan
- Ma Yafang
- Jennifer Wang
- Johnny Ong Chin Leong
- Leslie Ong Chin Soon
- Low Wai Keong
- Emiliano Cyrus
- Wu Huijie
- Lee Wei Shiong
- Alice Teo
- Chen Ming Zhen
- Chen Zhuo
- Li Wanghuan
- Lee Shih Shiong
- Lu Shuang
- Zhang Xiong
- Chen Lu Shi Quinn
- Jonathan Lim Zheng Jie
- Lim Denan
- Eric Kuah Poh Kok
- Lou Peng
- Katryna Xu
- Nie Lei
- Coleen Kwok
- Terence Cao Guohui
- Dong Ziyan Joanna
- Adelyne Fung
- Aisah Ibrahim

Sian Chay Medical Institution 85th Term (2023 – 2025) Board of Directors (as of December 2025):

S/N	Name	Position in Sian Chay
1	Dato' Seri Toh Soon Huat JP BBM(L) PVPA	Chairman
2	Dato' Seri Dr. Derek Goh Bak Heng BBM(L)	Vice Chairman / Honourable Chairman
3	Kenny Lim Oon Cheng	Vice Chairman
4	Zhou Fan PBM	Assistant Secretary
5	Clifton Yong Kee Tong	Treasurer
6	Josephine Chia Chin Mien	Deputy Treasurer
7	Dr. Wu Wei	Director of Social Affairs
8	Malik Bin Maksudi JP, BBM	Director of Social Affairs (Non-Chinese)
9	Queenie Li LiDan	Director of Medical Affairs
10	Darrick Sia Hao Shen	Director of Public Relations

Directors		Date Joined	Years
S/N	Name		
1	Dato' Seri Toh Soon Huat JP BBM(L) PVPA	2008	17
2	Dato' Seri Dr. Derek Goh Bak Heng BBM(L)	2017	8
3	Kenny Lim Oon Cheng	2016	9
4	Zhou Fan PBM	2023	2
5	Clifton Yong Kee Tong	2018	7
6	Josephine Chia Chin Mien	2023	2
7	Dr. Wu Wei	2023	2
8	Malik Bin Maksudi JP, BBM	2023	2
9	Queenie Li LiDan	2023	2
10	Darrick Sia Hao Shen	2023	2

Resignation of Ms Zhou Fan as Secretary and Director of the Board

On 10 January 2026, Sian Chay Medical Institution received a formal written resignation from Ms Zhou Fan, stepping down from her positions as Secretary and Director of the Board due to personal reasons. Upon receipt of the letter, Chairman Toh Soon Huat engaged with Ms Zhou and made efforts to retain her.

On 30 January 2026, Ms Zhou Fan posted in the Board of Directors' group chat, reaffirming her decision to resign. On the same day, Volunteer Executive Chairman Dato' Seri Toh Soon Huat JP also addressed the Board via the group chat, confirming her formal resignation. He noted that despite his attempts to retain her, Ms Zhou had decided to proceed with her resignation after careful consideration. She has, however, agreed to continue contributing to Sian Chay in other capacities. On behalf of the Institution, the Chairman expressed his sincere gratitude to Ms Zhou for her years of dedication and contributions.

4.2.1.3 Approval of the Extension of the Term of Office of Board Members

According to the new "Code of Governance of Charities and Public Welfare Institutions" - Term of Office Clause: The maximum term of office of all board members should be set at 10 consecutive years or less. If it is necessary to extend the term of office of a director, the proposal shall be submitted to the general meeting for deliberation and approval. The following director has served for 10 years or more:

1. Chairman, Toh Soon Huat – 16 years (as of end 2024)

4.2.1.4.1 Reasons for Directors with More Than 10 Years of Service

As at end 2024, there is a director of the Board (Toh Soon Huat) who have served on the Board for more than 10 years.

4.2.1.4.1.1 Toh Soon Huat

The reasons for supporting Toh Soon Huat to continue to serve as a director of Sian Chay Medical Institution (SCMI) are as follows:

Selfless Dedication and Outstanding Leadership:

Since serving as the Volunteer Executive Chairman of Sian Chay Medical Institution in 2008, Mr. Toh has led with a high degree of selfless dedication and has never received any salary or claim for any reimbursement of expenses in 16 years at Sian Chay. He has devoted himself wholeheartedly to the development and service of Sian Chay Medical Institution, turning it from a medical institution facing closure into a network of 14 TCM clinics.

SCMI has been committed to providing free traditional Chinese medicine consultations, medical subsidies, and low-cost acupuncture and tuina therapy services to the public of different races, religions and nationalities. Currently, we have 14 branches across the island, serving approximately 370,000 patient visits each year (average of 2023 - 2025).

SCMI not only provides medical services, but is also committed to promoting healthy living and physical and mental health care, providing pleasant support to the public. We actively cooperate with national infrastructure building, fully support the Healthier SG and Age Well SG programmes, and build the "Sian Chay Charity Centre" into a comprehensive place that integrates culture and healthy living. In 2024, through various charity activities, we reach out to more than 200,000 people,

provide residents and the general public with a pleasant life experience, and promote the importance of healthy living and physical, mental and spiritual health.

SCMI is very grateful for the contributions and dedication of the Pioneer Generation and the Merdeka Generation to the country. All Pioneer Generation medical consultations and treatment at the Sian Chay Medical Institution Headquarters and various branches are free. The Merdeka Generation can also enjoy the treatment of $1.5 a day for medicine and other preferential treatment. Anyone who receives public assistance or a low-income family can apply for fee waiver at any Sian Chay branch.

In the past 13 years (2013 - 2025), SCMI has served a total of **4,210,287** patient visits and dispensed **7,795,106** dosages of prescriptions. In the next 5 years (2026-2030), it is expected that the number of patient visits and the number of dosages of prescriptions will increase to **8 million** and **13 million** respectively.

At Sian Chay, we:

- Promote racial and religious harmony and work together to build Singapore into a "City of Good".
- Actively participate in community activities, advocate charitable culture and spirit, encourage more individuals, groups and enterprises to participate in charitable and public welfare activities, and promote Singapore's charitable and public welfare undertakings.
- As negative energy affects physical, mental and spiritual health, Sian Chay actively promotes the transformation of negative energy into positive energy, thereby reducing health, family and social problems, improving the quality of life and leading a happy life.
- Promote the charity Chinese medicine service platform to allow more people to go to the 14 branches of Sian Chay Medical Institution for healthcare, enhance immunity, and promote health and well-being.
- Allow more non-Chinese groups to benefit from the charity Chinese medicine health care services, aiming to increase the number of non-Chinese beneficiaries who currently go to Sian Chay Medical Institution from 6% to 10%.

SCMI builds Singapore's first charity centre to contribute to the City of Good:
Sian Chay Medical Institution invested up to S$20 million to cooperate with national infrastructure building. On 11 December 2023, it was officially named "Sian Chay Charity Centre" and became Singapore's first charity centre. This headquarters with a total area of 5,094 square feet, four floors and a total floor area of 15,250 square feet reflects SCMI's philosophy of "Sian Chay abounds with gratitude and love, we are one family".

This Centre is not only a charity sharing space, but also a symbol of the spirit of unity and cooperation. SCMI welcomes all charitable organizations and people from all walks of life to use these facilities for free, work together, pool resources, provide more comprehensive and effective services to the vulnerable groups in society, and make positive contributions to the welfare of society.

Sian Chay's family, everyone's family, harmonious family, welcome home!

Philanthropy is about universal love, empathy, mutual support and doing good together. All of this is the result of Mr. Toh's active promotion and management.

Fundraising Ability and Charitable Contributions:
Mr. Toh has demonstrated outstanding fundraising ability and successfully raised more than S$170 million in donations. These funds support various activities and projects of SCMI in the fields of social services and charity, expanding the coverage of services and helping more people in need.

Social Participation and Charitable Activities:
In addition to his achievements in management, Mr. Toh is also actively promoting social charitable activities. He pays special attention to the popularization of health awareness, especially the improvement of health and preventive care awareness among the elderly in society, and contributes valuable health and well-being to the society.

Singapore Institution of a Public Character and Community Influence:
Sian Chay Medical Institution has obtained the Singapore Institution of a Public Character (IPC) status, which allows all donations to enjoy tax rebates, further promoting social charitable participation and development. Through his outstanding leadership and extensive community influence, Mr. Toh has strengthened the close ties between SCMI and the community, and promoted social harmony and progress.

Ability to Cope with Challenges and Crises:

During the COVID-19 pandemic, Mr. Toh demonstrated outstanding leadership and firmly required the SCMI team to continue to provide medical services to the community. SCMI donated S$1 million to support the Invictus Fund, distributed masks, medicines, food and funds to support vulnerable groups and social service agencies, which not only demonstrated a high sense of responsibility, but also made important contributions to social stability and development.

From April 2020 to April 2022, during the pandemic, Sian Chay completed 120 charity donation projects with a total value of S$2.5 million (excluding donations in kind), benefiting about 178 non-profit charities, nursing homes, welfare associations and religious charities (including the President's Challenge, SOS Singapore Aid Association, Singapore Children's Society, etc.), and also cooperated with 64 grassroots organizations. The "Pandemic is Ruthless, Sian Chay Has Love" charity event distributed a total of 26,896 material gift packs, 1,104,550 masks, 10,000 vitamin C, and 18,810 boxes of mooncakes.

Cultural Heritage and Community Cohesion:

Under the leadership of Mr. Toh, Sian Chay actively promotes core values such as forgiveness, universal love, compassion, gratitude and dedication. By organizing various cultural activities and community service projects, such as book sharing and free haircuts, SCMI effectively promotes community cohesion and the cultivation of a caring spirit, injecting positive energy into social inclusion and development.

The cultural and community activities advocated by Chairman Toh are well received and supported by all sectors of society. For example, the flowers distribution activities held by SCMI on Mother's Day for many years not only convey the values of filial piety and gratitude, but also enhance the harmony of family and community. In the Mother's Day activities such as those in 2017 and 2019, Chairman Toh personally participated in and promoted the success of the activities, bringing warmth and joy to the community.

In addition, SCMI further strengthened the cohesion of the community and the recognition of cultural heritage through celebrations such as National Day and Lunar New Year. Mr. Toh's leadership has made these activities not only a celebration of festivals, but also an important platform for community care and social mutual assistance. His leadership and participation have not only promoted the mission of the charity, but also set a positive cultural example for all sectors of society.

Under Chairman Toh's advocacy, Sian Chay has organized many charity events to actively promote culture and charity spirit. Some of the events are shared below:

Mother's Day

Since 2015, Sian Chay's Mother's Day events have received strong support and active participation from people from all walks of life. We are fully aware of the importance of filial piety and health, and are committed to conveying the values of kindness and gratitude through events to promote harmony and happiness in the family and society. Filial piety and gratitude are not only the cornerstone of family harmony, but also an important driving force for social development. By promoting filial piety and gratitude, we hope to cultivate the sense of responsibility and love of the younger generation, thereby bringing more positive energy and positive impact to the society.

Events Review:

Mother's Day 2017:

On 14 May 2017, Sian Chay and the Citizens' Consultative Committees of Ang Mo Kio GRC and Sengkang West SMC jointly organized a Mother's Day flower distribution event. The guest of honour was Prime Minister Lee Hsien Loong, and more than 2,000 volunteers participated in distributing 210,000 carnations across the island. This heartwarming event was also recorded by the Guinness World Records and the Singapore Book of Records, becoming a historical witness to Singapore's philanthropy.

Prime Minister Lee Hsien Loong personally visited the scene and distributed carnations with Sian Chay staff and volunteers. He also wrote on Facebook: "Joined fellow Ang Mo Kio Town Council MPs and volunteers to distribute 10,000 pink carnations to Sengkang South mothers and residents this morning! Glad to see many mums and their families out and about enjoying their Sunday. Thanks to the Sian Chay Medical Institution for presenting the flowers. Sian Chay is a VWO that has been providing free traditional Chinese medicine consultation and treatment for all, regardless of race or religion, for more than a century. My thanks also to the Ang Mo Kio GRC and Sengkang West SMC CCCs for supporting this initiative. You certainly put a smile on many faces today!"

Mother's Day 2019:
On 12 May 2019, the "Opening Ceremony of Sian Chay Medical Institution Gambas Branch and Mother's Day Celebration" was successfully held at Gambas Branch. The Guest of Honour, Mr. Ong Ye Kung, Gambas Grassroots Advisor and the then Minister of Education, attended and presided over the opening ceremony. Nearly 100 sponsors, supporters, community residents, and volunteers attended and participated in this event, including Mr. Goh Peng Hong BBM, Chairman of Gambas Citizens' Consultative Committee, Ms. Amy Xie, Board Chairperson of Yi Jia International Group, Mr. Pang Lim BBM, SCMI Honourable Chairman, Mr. Toh Soon Huat JP, SCMI Chairman, Dato' Seri Dr. Derek Goh Bak Heng BBM, SCMI Vice Chairman, Ms. Anne Gan Giok Em PBM, and Mr. Cui Peng. In this flowers distribution event jointly organized by Sian Chay and Gambas grassroots organization, a total of 100,000 carnations were given away.

Mother's Day 2023:
From April to May 2023, Sian Chay Medical Institution sent out an invitation to 93 grassroots advisors, of which 85 accepted, to jointly distribute Mother's Day goody bags for the elderly/needy who are living in their constituencies. Every constituency was allocated 200 goody bags, while the rest were distributed towards charitable organizations.

Sponsorship provided by Hong Kong, Macau and Taiwan Charity Foundation: $126,400.00.
Each goody bag has a market value of $50. Items in goody bags: including instant beverages, biscuits, chocolates, candies, a flower and Sian Chay's negative ion healthy socks.

Mother's Day 2024:
During the Mother's Day celebrations in 2024, Sian Chay Medical Institution carried out a wide range of activities throughout Singapore:

- More than 100 project activities
- More than 1,000 volunteers participated
- More than 100,000 goody bags were distributed
- More than 100,000 great mothers received Sian Chay's Mother's Day blessings and greetings.

From 2015 to 2024, Sian Chay Medical Institution has organised Mother's Day celebrations of various scales each year. As of 2024, over 410,000 carnations have been distributed in total.

Mother's Day 2025:
Sian Chay Medical Institution continued its series of events to promote filial piety and gratitude. Through partnerships with various community groups, care and support were extended to over 300,000 beneficiaries. Notably, 144,655 Mother's Day gift sets were distributed to residents by 43 Grassroots Advisers — including the Deputy Prime Minister, Senior Ministers of State, Ministers, Senior Ministers of State, Ministers of State, Mayors, and Members of Parliament — in their respective constituencies to celebrate Mother's Day together with the community.

Summary of Mother's Day Celebrations Over the Years:
From 2015 to 2025, Sian Chay has distributed over 700,000 carnations and gifts islandwide, spreading love and warmth throughout the community.

National Day
National Day 2023's theme — entitled 'Onward as One' — will revolve around a message of hope, confidence and determination as the nation comes together to build a shared future. Sian Chay believes that "Nation Progresses, Family Prospers" is the key to a good nation as well as good citizens. May our great Singapore prosper forever!

For National Day 2023, SCMI sent out an invitation to 93 grassroots advisors and persons of importance, of which 84 accepted, to jointly distribute National Day goody bags. Every constituency was allocated 300 goody bags to celebrate National Day with their residents, while the rest were distributed towards charitable organizations.

For National Day 2024, Sian Chay has prepared 30,000 National Day goody bags to be distributed to the public, to express our love and blessing for our country.

In 2025, in support of SG60 (Singapore's 60th anniversary) National Day, Sian Chay Medical Institution actively planned, organised, co-organised, sponsored and supported a total of 155 National Day-related charitable and cultural events from June to 20 August 2025. Held across multiple communities islandwide and benefiting different ethnic groups, these activities showcased the nation's multiculturalism and spirit of unity. They attracted 160,584 person-times of direct, on-site

participation, with a further 125,006 person-times engaging and viewing online—285,590 person-times in total—fully reflecting broad public participation, a festive atmosphere of celebrating National Day together, and a strong positive social response.

Chinese New Year

Chinese New Year is not only a traditional festival but also a cultural phenomenon that holds significant cultural, social, and economic importance for communities worldwide. Through a series of Chinese New Year activities, Sian Chay's aim is to instill values of compassion and gratitude, fostering a deeper appreciation for family, community, and cultural heritage.

For Chinese New Year 2024, Sian Chay sent out an invitation to 90 grassroots advisors, of which 79 accepted, to jointly distribute Chinese New Year gift packs for the elderly / needy who are living in their constituencies. Every constituency was allocated 250 gift packs and 400 handheld fans, while the rest were distributed towards charitable organizations.

For Chinese New Year 2025, Sian Chay extended invitations to 19 grassroots advisers to jointly distribute festive gift packs to the elderly and people in need within their constituencies, with 14 advisers accepting the invitation. Each constituency was allocated 300 bags, and the remaining were distributed to charities. At the same time, Sian Chay extended invitations to 18 grassroots advisers to jointly distribute Öbalab cakes to the elderly and people in need within their constituencies, with 15 advisers accepting the invitation. Each constituency was allocated 1,000 boxes, and the remaining were distributed to charities.

From 2019 to 2024, during the Mid-Autumn Festival period, Sian Chay Medical Institution distributed 121,970 boxes of mooncakes to members of the community, regardless of race or religion, as gifts for elderly individuals and families in need—sharing the festive joy and conveying warmth and care. Through these activities, Sian Chay Medical Institution has brought warmth and care to all sectors of society. They not only strengthen community cohesion but also reflect Sian Chay's unwavering mission to build a harmonious society.

In 2025, with the support of the People's Association (PA), North East Community Development Council (NECDC), North West Community Development Council (NWCDC) and South West Community Development Council (SWCDC), Sian Chay Medical Institution has distributed 48,020 boxes of low-sugar halal mooncakes (2 pieces per box) to needy seniors and families, regardless of race or religion. The aim is to share the festive joy, convey warmth and care, and promote the richness of Chinese culture.

SG60 Gratitude Projects (2025):

As Singapore marks its 60th year of independence, Sian Chay Medical Institution pays tribute to the nation, its pioneers and society through a series of community-rooted initiatives that transcend race, culture and social boundaries. Guided by the shared conviction of "We Love Singapore, Singapore We Love", Sian Chay upholds the values of "forgiveness, universal love, compassion, gratitude and dedication", and the belief that "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People." By integrating a century of charitable heritage with modern community services, Sian Chay brings enduring human warmth to the SG60 celebrations.

Drawing on a century of compassion to bring human warmth to the nation, Sian Chay marked the SG60 year by organising or supporting over 2,000 charity activities, benefiting more than 1 million people, recording over 2 million in online participation, and distributing more than 1 million items, goody bags and gifts. Philanthropy is about universal love, empathy, mutual support and doing good together.

1. **Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore**

Sian Chay printed 4,000 copies of the commemorative publication *Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore*, distributing them free to government bodies, community organisations, educational institutions and social service groups. The publication conveys the spirit of giving, encouraging wider participation in philanthropy alongside the nation and the community.

Marking Singapore's 60th year of independence, Sian Chay extended its heartfelt wishes to the nation through a century of compassionate action. A centenary historical exhibition was held, featuring 50 archival photographs tracing the development of philanthropy in Singapore. The project recorded over 1.13 million in online participation and nearly 3,300 in on-site attendance, offering the public a meaningful window into the nation's charitable heritage.

2. **Sian Chay Good Citizen**

Sian Chay has long advanced charity alongside values education. To strengthen national identity, social cohesion and intergenerational values, it launched the civic education reader Sian Chay Good Citizen, distributing 200,000 copies free

nationwide. Written in an accessible style, the book encourages especially young readers to uphold healthy values, kindness, integrity and civic responsibility in service of society.

This reflects Sian Chay's long-term commitment to Singapore—nurturing people with patience and responsibility, and laying strong humanistic foundations for the future. With government, community organisations and the public working together, Singapore continues its journey from nation-building to values-building, cultivating a socially responsible new generation and a more harmonious, hopeful society.

3. Rooted in the Community, Sharing Warmth Through Care

Sian Chay delivered care and warmth through initiatives including the Love Bento Sharing Initiative, Entrepreneurs' Donation of Gift Baskets to Frontline Healthcare Workers, distribution of supplies and community visits. These efforts engaged over 30,000 participations online and more than 353,000 on-site attendance, with over 380,000 goody bags, gifts and bento meals distributed—spreading the warmth of "Forward with the Nation, Bonding with the People". Across its branches, Sian Chay also organised yoga sessions, wellness exercises, charity activities and Care & Share afternoon teas, recording over 20,000 in online participation and more than 84,000 in on-site attendance—promoting holistic well-being while strengthening cross-cultural interaction and community belonging.

Working closely with grassroots organisations, Sian Chay reached residents of all ages and backgrounds islandwide. A total of over 19,000 Lunar New Year goody bags, over 144,000 Mother's Day gifts, 42,000 National Day goody bags and gift boxes, and 48,000 boxes of Mid-Autumn mooncakes were distributed, benefiting more than 253,000 person-times and bringing warmth to communities across the island.

4. Arts & Culture Promotion: Strengthening Cultural Identity and Community Bonding

Sian Chay brings communities closer to arts and culture through performances, exhibitions, talks and exchanges, enabling residents to experience cultural beauty in everyday life. These initiatives recorded over 404,000 in online participation and more than 34,000 in on-site attendance, revitalising community culture by blending traditional aesthetics with modern living, strengthening cross-cultural trust and shared identity, and reflecting the spirit of unity embodied in SG60.

5. Charity Movie Screenings: Joy Shared Is Joy Multiplied

In 2025, Sian Chay organised 18 charity movie screenings, inviting community residents—especially seniors—to enjoy the comedy film *Close Ur Kopitiam*, co-produced by Singapore artiste Mark Lee. The programme recorded nearly 10,000 in on-site attendance across the year, encouraging seniors to step out of their homes, enjoy light-hearted cinema in a social setting, and experience the warmth of community care and respect for the elderly.

6. Love Journey: Extending Charity Through Joy and Companionship

Sian Chay continues to advance its Love Journey initiative, bringing seniors and community residents to Gardens by the Bay, the Zoo, the Botanic Gardens and multicultural landmarks to promote well-being and community interaction. The programme recorded over 9,100 in online participation and more than 4,200 in on-site attendance, turning the SG60 celebrations into warm, shared moments for the community.

7. Special Care: Leaving No Resident Behind

Sian Chay provides tailored care and services to special-needs groups, persons with mobility challenges, long-term patients, vulnerable communities and migrant workers. Support includes distribution of essential items, health screenings, charity meals and venue support for migrant worker welfare activities. These initiatives recorded more than 191,000 in on-site attendance, with over 191,000 items and gifts distributed—including more than 170,000 water bottles provided to migrant workers—reflecting Sian Chay's core values of compassion, universal love and dedication.

8. Sian Chay Charity Centre: Community Activities Rooted at the Grassroots, Brightening Lives Year-Round

The Sian Chay Charity Centre organised a wide range of activities throughout the year, including One Day Tours, festive celebrations, open houses, community gatherings, performances, talks, handicraft sessions and distribution of supplies. These initiatives recorded over 212,000 in online participation and more than 9,700 in on-site attendance, with over 8,100 goody bags and gifts distributed. Responding to residents' emotional, cultural and everyday needs, the Centre has become a supportive and welcoming community home that brings warmth into daily life.

9. Bonding With the People: A Tribute to the Beauty of Our Everyday Lives

Sian Chay, in collaboration with the National Environment Agency, the Federation of Merchants' Associations, Singapore and partner organisations, presented walking aid umbrellas, carrier bags and mini handheld fans to 15,300 hawkers and wet market stallholders. The initiative supports their health and safety in hot and humid conditions, while paying tribute to their contributions over Singapore's 60 years of nationhood—recognising their vital role in sustaining livelihoods, preserving culture and advancing national development.

10. Warmth in Giving: Christmas Cheer Across Singapore

During the 2025 Christmas season, Sian Chay Medical Institution distributed around 115,000 Christmas water bottles in the community, sharing festive warmth with community members of all ages, races and nationalities. In addition, illuminated Christmas trees were installed at the Charity Centre and 14 public locations, creating a warm and joyful festive atmosphere across the community.

Gather Strength to Build a Harmonious and Beautiful Home:

In 2008, this century-old charitable medical institution was on the brink of closure due to a lack of volunteer professionals to manage its operations. At that time, Mr Cheong Kam Chuan, then a Director of Sian Chay Medical Institution, made several sincere attempts to invite Mr Toh Soon Huat to join the organisation.

Initially, Mr Toh was not keen, largely due to his limited understanding of Sian Chay and his personal plans after divesting his business. However, when Mr Cheong said, *"If you do not take over, Sian Chay will have to close,"* these words deeply moved Mr Toh. They reminded him of the challenges he faced at the early stages of his own entrepreneurial journey. After careful consideration and gaining a better understanding of the organisation, he decided to take on the responsibility.

In the same year, Mr Toh Soon Huat officially assumed the role of Chairman of Sian Chay Medical Institution. He made a firm commitment to serve without receiving any salary, dedicating himself fully to the institution and its patients. At the beginning of his tenure, Sian Chay was facing significant challenges — fundraising was difficult, and operations were barely sustainable.

Over the past 17 years, through his personal leadership, integrity, and strong sense of responsibility, Mr Toh successfully rallied support and raised substantial funds. Under his leadership, Sian Chay overcame its difficulties and experienced significant growth.

Since 2008, Sian Chay Medical Institution has expanded from a single medical outlet into a large charitable TCM service platform with 14 branches across Singapore. Today, a significant proportion of its patients are from non-Chinese communities.

Sian Chay actively promotes its five core values — **Forgiveness, Universal Love, Compassion, Gratitude, and Dedication** — and advocates key beliefs such as *"With a strong nation comes strong families"* and *"Moving forward with the nation, caring for the people."* These efforts have contributed to social cohesion and racial harmony, and have been widely recognised by various sectors in Singapore.

Philanthropy in Action · Compassion for All · Advancing Together in Light · United in Good Deeds
The Home of Sian Chay · A Home for All · A Harmonious Home · Welcome Home

Sian Chay Medical Institution (SCMI) actively promotes charitable and community initiatives across Singapore. By providing high-quality free medical consultations and subsidised healthcare services, Sian Chay has supported countless low-income families and vulnerable groups, easing their financial burdens and improving their quality of life.

In addition, through health education programmes and a wide range of community outreach activities, Sian Chay continues to strengthen social cohesion and foster a spirit of mutual care and support within the community.

Over the past 13 years (2013–2025), Sian Chay has served more than **4 million** patient visits and dispensed over **7 million** prescriptions. Looking ahead to the next five years (2026–2030), Sian Chay is projected to serve 8 million patient visits and dispense **13 million** prescriptions, continuing its mission to benefit the community.

Stepping Forward in Crisis: Selfless Contributions During the Pandemic

During the COVID-19 pandemic, Sian Chay Medical Institution (SCMI) undertook a significant social responsibility in supporting the wider community. On 30 April 2020, Sian Chay donated S$1 million to the The Invictus Fund, enabling social service agencies to sustain operations and enhance care for vulnerable groups.

From April 2020 to April 2022, Sian Chay completed 120 charitable donation projects with a total value of S$2.5 million (excluding in-kind contributions). These initiatives benefited approximately 178 non-profit organisations, including welfare homes, charitable associations and religious organisations, while also involving collaboration with 64 grassroots organisations.

Recognition and Strong Support from National Leaders

The unwavering dedication of **Dato' Seri Toh Soon Huat JP, BBM(L), PVPA** and the Sian Chay team has brought care and support to countless low-income families and members of the community. These efforts have received strong recognition and commendation from national leaders.

- **Her Excellency Halimah Yacob (8th President of Singapore):**
  Sian Chay expresses deep appreciation for President Halimah Yacob's steadfast support since becoming Patron on 8 July 2017. She graced and supported key events including the *Sian Chay Charity Night* (2017), the *Dr Teo Pan Chua Memorial Fund Launch Dinner* (2018), and the *Sian Chay National Charity Night* (2019), significantly enhancing the Institution's social influence.
  In 2018, she personally presented the Justice of the Peace (JP) appointment to Chairman Toh. In a televised interview on 30 August 2017, she commended him as an "outstanding individual" with passion, energy and a strong spirit of service, highlighting his leadership in establishing the Marsiling Branch within a short period and his personal involvement in fundraising and development.

- **Lee Hsien Loong (Prime Minister of Singapore):**
  Sian Chay is grateful for the Prime Minister's continued support. He officiated the openings of the Ang Mo Kio–Hougang Branch (2012) and Jalan Kayu Branch (2015), and graced the *Sian Chay Mother's Day Celebration* in 2017. On 15 May 2020, Sian Chay received a letter of appreciation from the Prime Minister, recognising its contributions during the pandemic—particularly donations to other charities and the provision of free consultations and subsidised medication to vulnerable groups. He also acknowledged Sian Chay's role in strengthening community cohesion and delivering healthcare services, especially the reopening of TCM clinics, which was warmly welcomed by seniors.

- **Broad Recognition from Ministers and Public Leaders:**
  On 2 November 2018, Teo Chee Hean and Ong Ye Kung expressed appreciation for Sian Chay's services to residents in Pasir Ris and Gambas. Further letters of encouragement were received in 2019. During the pandemic, Sian Chay also received commendation letters from national leaders, including Heng Swee Keat and Desmond Lee. On 7 May 2021, Mohd Fahmi Aliman was appointed as Advisor to Sian Chay Medical Institution.

With a history spanning over a century, Sian Chay Medical Institution (SCMI) represents not only a legacy of compassion and service, but also a vivid reflection of social progress and development. Over the past hundred years, its unwavering spirit of selfless dedication and excellence in charitable healthcare has earned widespread recognition and strong support from all sectors of society.

Looking ahead, Sian Chay aspires to become one of the most influential and trusted charitable healthcare institutions in Singapore and beyond. Through continuous innovation and development, the Institution will uphold its cultural values, beliefs and philanthropic mission, further enhance service quality, expand its reach, and extend support to more communities in need—bringing greater health, well-being and hope to society, while contributing to social harmony and progress.

The selfless dedication of Dato' Seri Toh Soon Huat JP, BBM(L), PVPA and the Sian Chay team has brought enduring care and warmth to low-income families and the wider community. These meaningful contributions have received strong recognition and commendation from the President, Prime Minister and numerous government leaders of Singapore, affirming Sian Chay's significant role in the nation's charitable and social service landscape.

The unreserved dedication and contribution of Toh Soon Huat and his colleagues at SCMI have brought endless love and warmth to low-income families and people from all walks of life. These good deeds have been highly praised and affirmed by the President, Prime Minister and many government ministers of Singapore.

In her speech at the "Love from Sian Chay 2017" Charity Gala Dinner & Concert in 2017, the Patron of Sian Chay Medical Institution and former President of Singapore, Halimah Yacob, praised Sian Chay Medical Institution for serving the community for more than 100 years, treating everyone equally regardless of class, race or religion, and providing Chinese medicine and tuina services to the general public. She also praised in the TV interview programme "Move On", "Toh Soon Huat is an outstanding and excellent person. He is full of enthusiasm and vitality, with extraordinary energy and compassion."

In 2020, Toh Soon Huat received letters of encouragement from former Singapore President Halimah Yacob, former Singapore Prime Minister Lee Hsien Loong and many ministers. These letters are not only encouragement to him personally, but also an affirmation of the charity of Sian Chay Medical Institution.

In Toh Soon Huat's eyes, doing good is unimpeded and compassion is boundless. Having worked in the charity field for many years, he has illuminated the lives of countless ordinary people with his selfless dedication, touched people from all walks of life, and won numerous honors.

In 2004, he was awarded the Public Service Medal by the President of Singapore; in 2009, he was awarded the Public Service Star by the President of Singapore; in 2011, he was awarded the "Friend of Cultural Heritage" Award by the National Heritage Board of Singapore; in 2013, he was selected as one of the 50 Chinese philanthropists selected by the "Management World" magazine of the Development Research Center of the State Council of China, and was awarded the title of Dato by His Majesty the Sultan; in 2014, he was awarded the title of Dato' Seri; in 2015, he was awarded the "Singapore President's Voluntarism and Philanthropy Award" and was named "2015 Public Charity Person of the Year"; in 2016, at the Sixth Outstanding Entrepreneurs Investing in the West Commendation Conference, he was named "China's Western Building Charity Person". In the same year, he was awarded the "Outstanding Contributor to Chinese and Foreign Chinese (Ethnic Groups)" award and the "Ambassador of Peace" honour awarded by the 7th Banner of Peace; in 2017, he was awarded the 15-year long-term volunteer service by the National Council of Social Service of Singapore, and the title of "Chinese Public Welfare and Charity Figure"; in 2019, he named as honoree of Forbes Asia's 2019 Heroes of Philanthropy and was named China's "Chinese Role Model" 2019 Person of the Year and "Charity Leader"; in 2021, he was conferred the 30-year community service award by the People's Association of Singapore; in 2022, he was awarded the Public Service Star (Bar) by the President of Singapore, and the 17th "Compassion Award" awarded by the Hong Kong, Macao and Taiwan Charity Foundation; in May 2023, he was invited to attend the 10th World Federation of Overseas Chinese Associations and won the "Charity Brand" award. He was also appointed Justice of the Peace (JP) by the President of Singapore twice, and has won the "Education Service Award" presented by the Ministry of Education of Singapore many times. In 2024, he was awarded the CCTV Charity Ambassador, and the 'Future Leaders Cultivation Award' at the Global Forum on Human Settlements.

In addition to the above honours, he is also a visiting professor at the Economic Development Research Center of the Chinese Academy of Management Sciences, and is also the chairman of the Advisory Committee of Singapore Seng Kang Secondary School and the honorary principal of the Dayi Caichang Sino-Singapore Friendship Primary School in Dayi, Sichuan.



As a role model in the field of philanthropy, Dato' Seri Toh Soon Huat not only leads the advancement of charitable work, but also helps Sian Chay Medical Institution expand its influence and reach more communities in need through the strong recognition he has earned from various organisations and the public. The following is a summary of the awards he has received over the years:

2004 荣膺新加坡总统颁赐公共服务奖章(PBM)
Conferred The Public Service Medal by the President of Singapore.

2009 荣膺新加坡总统颁赐公共服务星章(BBM)
Conferred The Public Service Star by the President of Singapore.

2012 荣获新加坡国家文物局颁发"文化遗产之友奖"
Being awarded Friend of Heritage by Singapore National Heritage Board.

2015 荣获新加坡总统志愿服务及慈善事业奖
Being awarded President's Volunteerism & Philanthropy Award 2015.

2017 荣获新加坡教育部颁发教育服务奖认可学校咨询委员会委员对学校的贡献
Being awarded Service to Education Award by Ministry of Education in recognition of the role and contribution of the School Advisory Committee.

2018 荣膺新加坡总统委任太平绅士JP
Being appointed Justice of the Peace by the President of Singapore.

荣获新加坡营销协会颁发杰特勒慈善领袖卓越奖
Being awarded Kotler Award for Excellence in Philanthropic Leadership by Marketing Institute of Singapore.

荣获新加坡国家艺术理事会颁发"艺术之友"
Being awarded Friend of the Arts by the National Arts Council.

2019 受华福华财亚洲特慈善英雄称
Being name as honoree of Forbes Asia's 2019 Heroes of Philanthropy.
受获中国"年人物榜"2019年度人物奖和慈善领袖荣誉称号
Being awarded the honorary titles of 2019 Personality of the Year Award and 2019 Charity Leader Award by Chinese Model Personality.
2020 受获新加坡国家艺术理事会颁发"艺术之友"
Being awarded Friend of the Arts by the National Arts Council.
2021 受获新加坡人民协会颁发人协30年社区服务奖
Being awarded Grand Award for Community Service for thirty years of dedicated Voluntary Service to the Community by Singapore People's Association.
2022 受获港澳台湾慈善基金会颁发第17届2022"爱心奖"
Being awarded the 2022 (17th) Compassion Award by Hong Kong and Macau Taiwanese Charity Fund Ltd.
受获新加坡教育部颁发教育服务奖以可学校咨询委员会委员对学校的贡献
Being awarded Service to Education Award by Ministry of Education in recognition of the role and contribution of the School Advisory Committee.
获得新加坡总统颁赐公共服务星章(铜章)BBM(L)
Conferred The Public Service Star (Bar) by the President of Singapore.
2023 获得新加坡总统第二次委任太平绅士Jp
Second time being appointed Justice of the Peace by the President of Singapore.
出任中国管理科学研究院经济发展研究中心客座教授
Serves as a Visiting Professor at the Economic Development Research Centre of the Chinese Academy of Management Sciences.
2024 受获CCTV爱心慈善大使
Being awarded CCTV Benevolent Charity Ambassador.
受获全球人居环境论坛颁发未来领袖培育奖
Award the Future Leaders Cultivation Award by Global Forum on Human Settlements.

Awards

2016	Awarded PA Community Spirit Merit Award by the People's Association.
2017	41,249 carnations were used to set the Guinness World Record of "The World's Biggest Artificial Flower Bouquet".
2017	Two new records were set in the Singapore Book of Records for Largest Artificial Bouquet composed of 41,249 carnations, and the largest giving of flowers to mothers event, with 116,000 silk carnations given out to mothers in 70 locations throughout Singapore to celebrate Mother's Day.
2017	Awarded the PA Community Spirit Merit Award by the People's Association.
2017	Received the China Philanthropist Award by the Organizing Committee of China International Philanthropy Forum.
2017	Awarded the Singapore Prestige Brand Special Merit Award by the Association of Small and Medium Enterprises and Lianhe Zaobao.
2019	New record set in the Singapore Book of Records for distribution of 10,000 boxes of halal single yolk, less sugar mooncakes to low-income families and elderly during Mid-Autumn Festival.
2020	Awarded the Community Spirit Platinum Award by the Community Chest.
2022	Awarded the PA Community Spirit Merit Award by the People's Association.
2023	Awarded as one of the Champions of Brands for Good 2023.
2024	Sian Chay Charity Centre was awarded the CCTV Charity organisation

Sian Chay AI 101: The Intelligent guide to Artificial intelligence

Advocated and spearheaded by the Chairman, the *Sian Chay AI 101: The Intelligent guide to Artificial intelligence* project serves as a "digital charity encyclopedia" for the general public. It actively responds to the national "AI for Everyone" initiative, striving to lower the barrier to learning artificial intelligence and assisting the public, especially seniors, in bridging the digital divide. The project plans an initial free distribution of 200,000 copies, covering daily applications such as route planning, health management, and anti-scam measures, fully reflecting the core philosophy of "technology for good and benefiting society".

Concurrently, the Chairman promoted the establishment of the "Sian Chay Culture Talk AI Public Learning Programme" to systematically conduct AI education and public training. The inaugural lecture, held on 29 March 2026, received an overwhelming response, with over 50,000 online live views, over 10,000 photo views, and more than 200 on-site participants. The second lecture, held on 11 April 2026, themed "When an Engineer Meets AI" and delivered by Dr Zhou Tongquan (Ph.D. in Engineering from Japan), attracted over 80 on-site attendees and more than 6,000 online viewers, further expanding its social impact.

The aforementioned series of projects not only effectively promotes the popularisation of technological knowledge but also deeply integrates AI with philanthropy, education, and social services. This actively responds to the developmental philosophy proposed by the Prime Minister of Singapore, Mr Lawrence Wong, that "AI must serve our national interests and our people." It demonstrates Sian Chay Medical Institution's capability and commitment to translating technological applications into social value in the new era.

Overall, by driving the development of the AI public education system, Chairman Toh Soon Huat has not only expanded Sian Chay Medical Institution's service dimensions but also further strengthened the Institution's participation and contribution to the nation's developmental progress. This lays a solid foundation for realising the "Ten Visions", driving social progress, and fostering national inclusivity.

Significance and Value of Sian Chay Medical Institution's Father's Day Celebration

Sian Chay Medical Institution's promotion of the Father's Day Caring Initiative is not merely a festive community philanthropic action, but a systematic care practice imbued with deep social significance and cultural value. It reflects the Institution's long-term commitment and developmental direction in promoting "family values, social ethics, and community cohesion."

As a vital pillar of the family, fathers bear long-term responsibilities and make continuous sacrifices; yet, their roles are often less publicly acknowledged and socially affirmed. Through the Father's Day initiative, Sian Chay aims to help society recognise the contributions of fathers, ensuring their sacrifices are respected and appreciated, thereby strengthening family emotional bonds and social value recognition.

During the advancement of this project, Chairman Toh Soon Huat played a pivotal role in advocacy and coordination. Approaching from the macro-perspective of the philanthropic system's holistic development, he proposed the systematic strengthening of the "family care" segment. This translates festive culture into a sustained community care mechanism, ensuring that philanthropy extends beyond material assistance to encompass emotional support and value building. The Chairman emphasised that leveraging a social touchpoint like Father's Day can effectively reinforce emotional expression within the family structure, promoting intergenerational understanding and social harmony.

Guided and driven by the Chairman, this initiative was jointly implemented by Sian Chay Medical Institution in collaboration with approximately 89 grassroots advisers and community partners, reflecting an operational model of "community co-creation, resource integration, and nationwide participation." The initiative is expected to reach over 35,000 fathers and community residents, distributing around 300 practical care goody bags per constituency. This effectively delivers warmth to grassroots families, truly integrating philanthropic actions into daily life.

Furthermore, this project aligns closely with Sian Chay Medical Institution's "Ten Visions", particularly in promoting a culture of care, fostering family harmony, advancing senior well-being, and building a compassionate society. It further strengthens the Institution's comprehensive impact at the community level and echoes the physical, mental, and social support systems advocated by the national Healthier SG and Age Well SG initiatives.

Overall, under the strategic advocacy and promotion of Chairman Toh Soon Huat, the Father's Day Caring Initiative has transcended the scope of a standard festive event. It has been elevated into a systematic philanthropic practice integrating family values, community governance, and social care, propelling Sian Chay's charitable work from "service extension" to a higher tier of "cultural shaping and social building."

Chairman Toh Soon Huat's Exceptional Contributions to Sian Chay Medical Institution's Digital Transformation and Philanthropic Development

With visionary strategic foresight, steadfast philanthropic beliefs, and continuous innovative practices, Chairman Toh Soon Huat has driven Sian Chay Medical Institution from a traditional charity service model towards a modernised developmental phase centred on technological empowerment, systematic governance, and long-term heritage. This holds decisive significance for Sian Chay's overall transformation and the enhancement of its social impact.

I. Aligning with National Strategies, Reflecting Highly Forward-Looking Vision Chairman Toh has consistently used the national development trajectory as a core reference, proactively aligning with long-term policy blueprints such as Singapore's "Smart Nation", Healthier SG, Age Well SG, and "AI for Everyone". He has deeply integrated Sian Chay's developmental direction with the national social governance strategy. Under his promotion, Sian Chay has not only actively responded to policy directives but also taken the lead in exploring the integration of "AI + Philanthropy" in practice, demonstrating a high degree of foresight and strategic consistency within the public service system.

II. Driving Digital and Intelligent Transformation, Reshaping the Philanthropic Operational Model He has spearheaded Sian Chay's comprehensive shift towards digitalised and intelligent development. By introducing artificial intelligence and new media technologies, he has systematically enhanced the Institution's operational efficiency and service capabilities, constructing a modernised philanthropic operational system. Under his coordination, Sian Chay has progressively established:

- A digitalised service platform
- AI-assisted operational and information management mechanisms
- An online-to-offline integrated philanthropic communication system
- A data-driven resource allocation and service optimisation model

This series of reforms has upgraded Sian Chay from a traditional charitable organisation to a modern social service platform equipped with technological support capabilities.

Deepening New Media Strategy and Board Consensus

At this Board meeting, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA presented a comprehensive overview of Sian Chay Medical Institution's current new media platforms and related video content. Through data-driven insights and practical case studies, he articulated the strategic importance of new media within the modern charitable ecosystem.

New media, he emphasised, is no longer merely a communication tool. It has evolved into a critical strategic enabler—serving as a platform to connect communities, mobilise resources, and drive the transformation of charitable operations.

1. Expanding Fundraising Channels and Enabling Public Participation

Chairman Toh highlighted that the integrated use of short-form videos, livestreaming, social media and digital content ecosystems significantly enhances outreach and engagement. More importantly, it enables the development of diversified fundraising channels, including:

- Online donation platforms
- Micro-donation mechanisms
- Livestream-based fundraising
- Project-specific funding initiatives
- Long-term donor cultivation frameworks

This reduces reliance on traditional fundraising models while improving efficiency and sustainability. Leveraging data analytics and targeted outreach, Sian Chay is better positioned to identify and engage potential supporters, strengthening interaction and shifting charitable engagement from passive giving to active participation.

2. Strong Alignment with Sian Chay's Ten Strategic Visions

The advancement of new media is closely aligned with Sian Chay's overarching vision. In particular, it plays a vital role in promoting the "City of Good" concept, advancing a culture of care and mutual support, supporting public health education, and strengthening active ageing initiatives.

New media serves not only as a dissemination channel, but also as a key execution platform and multiplier in achieving these strategic objectives.

Board Resolution and Strategic Direction

The Board unanimously agreed that the robust development of new media capabilities is a critical strategic priority for Sian Chay Medical Institution. It enables the organisation to keep pace with societal transformation while strengthening governance standards, enhancing public service delivery, and improving institutional credibility, transparency and social impact.

During the discussion, Board Member Mr Malik emphasised the importance of actively engaging the younger generation in Sian Chay's new media development and content creation. Such participation would inject innovation and contemporary relevance, while supporting the intergenerational transmission of charitable values.

Following deliberation, the Board expressed strong endorsement of the new media strategy and unanimously supported its continued expansion. The direction moving forward is to systematically develop an integrated modern charity model encompassing:

Communication → Participation → Fundraising → Service Delivery,

thereby reinforcing Sian Chay's position as a forward-looking, impact-driven social institution.

III. Expanding Social Reach and Strengthening Preventive Care

The Chairman places high importance on the "prevention first" philanthropic philosophy. By combining AI with community services, he has propelled charitable services from "post-event assistance" to "proactive prevention and sustained care." Through AI applications and digital platforms, Sian Chay has achieved:

- A significant expansion in service coverage
- Early intervention for social isolation and emotional risks
- Highly efficient dissemination of philanthropic information and health knowledge

This effectively enhances the depth and breadth of philanthropic services, allowing more groups to benefit from a systematic network of care.

IV. Promoting Cultural Heritage and Value Continuity Chairman Toh has consistently emphasised that philanthropy is not merely an act of service, but a value system and a cultural heritage project. Driven by his vision, Sian Chay systematically, digitally, and sustainably preserves and propagates philanthropic concepts, health knowledge, and social values through *Sian Chay AI 101: The Intelligent guide to Artificial Intelligence*, AI virtual avatars, and new media communication systems. This move not only strengthens the public education function but also achieves:

- The intergenerational transmission of the philanthropic spirit
- The long-term shaping of social values
- The digital continuity of philanthropic culture
- The sustained amplification of Sian Chay's brand spirit

V. Constructing a Future-Ready Philanthropic Ecosystem, Enhancing Overall Social Value With systemic thinking, the Chairman has driven Sian Chay's transformation from a "single service provider" into a "comprehensive social care ecological platform," reshaping the role of charitable organisations in modern society. This strategic transformation is manifested as moving:

- From reactive relief to proactive prevention
- From offline services to omni-channel coverage
- From human-driven to intelligent collaboration
- From project-based operations to systematic governance

This equips Sian Chay Medical Institution with stronger integration capabilities, influence, and sustainable development potential within Singapore's philanthropic and social service sectors.

Board Resolution & Conclusion

The Board of Directors believes that with his outstanding leadership, profound philanthropic compassion, and forward-looking strategic vision, Chairman Toh Soon Huat has successfully led Sian Chay Medical Institution into a new era of "technology-empowered philanthropy." His contributions are evident not only in organisational development but also in conceptual innovation and the reshaping of the social landscape, providing an exemplary developmental path for Singapore's philanthropic sector.

The overall strategy promoted by the Chairman fully reflects a long-term developmental framework: guided by the nation, empowered by technology as a tool, centred on philanthropy, and committed to heritage as a mission. The Board expresses its highest affirmation and profound respect for his long-standing selfless dedication and exceptional leadership, and unanimously agrees that his continued leadership will further consolidate Sian Chay Medical Institution's vital position in the local philanthropic and social service sectors.

Other Considerations:

As a Traditional Chinese Medicine charitable organisation, all Directors of Sian Chay Medical Institution serve on a voluntary basis. They share the same cultural values and beliefs as the Institution and are willing to dedicate themselves selflessly to serving the community. This spirit is particularly invaluable amidst intense competition in the philanthropic sector. Furthermore, there are no familial ties or conflicts of interest among the Board members and key executives of Sian Chay Medical Institution, ensuring the transparent and efficient operation of the organisation.

In conclusion, as a Director of Sian Chay Medical Institution, Mr Toh Soon Huat has contributed immensely to the Institution's sustained development and the expansion of its social impact through his outstanding leadership, selfless dedication, and wealth of philanthropic experience. Supporting his continued tenure will serve to consolidate Sian Chay Medical Institution's leadership position in Singapore's philanthropic and social service sectors, bringing hope and support to more populations in need.

After review and discussion at the 5th meeting of the 85th Board, no objections were raised. Upon being proposed by Darrick Sia Hao Shen and seconded by Josephine Chia Chin Mien, the Board unanimously approved Item 4.2.1, the Report of the 85th Board of Directors for the 2023–2025 term.

At the 2025 Annual General Meeting, the attendees unanimously agreed to approve Item 4.2.1, Report and Proposals on Matters Relating to the 85th Board of Directors (2023–2025 Term), as proposed by Darrick Sia Hao Shen and seconded by Josephine Chia Chin Mien.

4.2.2 Update the Membership List

Sian Chay Medical Institution currently has 55 members. To ensure the sustainable development and smooth operation of Sian Chay Medical Institution, we need to attach importance to and actively promote the updating of member information, as well as encourage members to participate in social affairs and activities. This will not only help improve the efficiency and transparency of internal management, but also provide a solid foundation and support for the long-term development and planning of Sian Chay Medical Institution.

The Secretariat should continue to mail member information update forms regularly every year and update member information in a timely manner. In particular, for members who have not been in contact for a long time, the Secretariat should submit the list of members who have not been in contact for 3 years to the Board of Directors for review and processing at the Members' General Meeting.

Through these measures, Sian Chay Medical Institution can ensure the accuracy and timeliness of member information, while encouraging members to actively participate in the activities of the Institution and jointly promote the development of the Institution to a higher level.

The following is the 2026 Sian Chay Medical Institution Membership List:

SN	English Name	Chinese Name 姓名
1	Mr Lee Kin Hong	李庆烽先生
2	Mr Tay Kim Sze	郑金梓先生
3	Mr Teo Kim Chuan	张锦泉先生
4	Dato' Seri Toh Soon Huat JP BBM(L) PVPA	拿督斯里卓顺发太平绅士 JP BBM(L) PVPA
5	Dr Ho Leng Woon	何能恩博士
6	Dato' Seri Jackson Teo Ngiang Heng BBM, M.St.J	拿督斯里张仰兴 BBM, M.St.J
7	Mr Raymond Chua Swee Wah PBM	蔡瑞华先生 PBM
8	Mr Teo Soon Thuan	张顺团先生
9	Mr Tew Koon Huat	张群发先生
10	Dato' Sri Dr Peter Lim Yong Guan BBM	拿督斯里林雍杰博士 BBM
11	Mr Ong Chui Chat	王财结先生
12	Mr Ho Yong Lin	何勇仁先生
13	Ms Ong Poh Kim	翁宝琴女士
14	Dr Felix Ong Kim Huat	王金发博士
15	Mr Voo Soon Sang PBM	邬顺山先生 PBM
16	Mr Sunny Chew Sun Huat	周顺发先生
17	Mr Lim Kok Siong	林国祥先生
18	Mr Lee Hong Lee	李逢利先生
19	Mr Lee Boon Teck	李文德先生
20	Mr Seah Hock Tiam	谢福添先生
21	Mr Gui Boon Sui	魏 彡谁先生
22	Mr Lee Lai Chuan	李来川先生
23	Mr Toh Bee Yong	卓美荣先生
24	Mr Toh Tiau Lai	卓潮来先生
25	Dr Jimi Tan Tiang Yong	陈天荣博士
26	Mr Eric Chua Hwa Choon BBM	蔡华春先生 BBM
27	Dr Simon Keak Lai Heng PBM	郭来兴博士 PBM
28	Mr Yap Seng Teck BBM	叶成德先生 BBM
29	Mr Goh Yoke Sin	吴毓新先生

30	Dato' Sri Ricky Kok Kuan Hwa PBM	拿督斯里郭观华 PBM
31	Mr Koh Kian Hong Richard PBM	许建丰先生 PBM
32	Woon Wee Hao	云惟浩先生
33	Mr Patrick Khoo Hang Choong PBM, M.St.J	邱汉春先生 PBM, M.St.J
34	Mr Kenny Lim Oon Cheng	林恩增先生
35	Mr Anthony Aiw Chye Seng	姚再生先生
36	Ms Michelle Lu Yan Ping	吕燕萍女士
37	Mr Cui Peng	崔鹏先生
38	Mr Clifton Yong Kee Tong	杨仪东先生
39	Dato' Seri Dr Derek Goh Bak Heng BBM(L)	拿督斯里吴木興博士 BBM(L)
40	Ms Annie Gan Giok Em PBM	颜毓莹女士 PBM
41	Ms Zhou Fan PBM	周璠女士 PBM
42	Dr Wu Wei	吴伟博士
43	Mr Philip Chan Man Ping	陈文平先生
44	Mr Ng Eng Seng Christopher	黄印成先生
45	Mr Hoo Gian Gwee	何源水先生
46	Ms Lee Geok Kea	李依娣女士
47	Mr Leow Pit Kuan	廖必冠先生
48	Mr Foo Vin Ngee	胡云义先生
49	Ms Kwah Imm	柯艳女士
50	Ms Teng Bee Geok	丁美玉女士
51	Ms Queenie Li Lidan	李丽丹女士
52	Mr Malik Bin Maksudi JP BBM	-
53	Ms Josephine Chia Chin Mien	谢静敏女士
54	Mr Darrick Sia Hao Shen	谢昊珅先生
55	Mr Toh Choon Kian Francis PBM	卓俊坚先生 PBM
56	Ms Wong Kuen Fah	黄群花女士
57	Mr Ng Wai Ming	伍伟明先生
58	Mr Kwok Yew Sing	郭耀升先生
59	Mr Tan Chee Wee Aaron PBM	陈志伟先生 PBM
60	Mr Yeo Koh Soon Andrew	姚国顺先生
61	Mr Soh Sai Cheow, Keith	苏才超先生
62	Mr Loo Cheng Guan	吕清源先生
63	Ms Li Xue Er	李雪儿女士

After review and discussion at the 5th meeting of the 85th Board, no objections were raised. Upon the proposal of Kenny Lim Oon Cheng and seconded by Clifton Yong Kee Tong, the Board unanimously resolved to approve Item 4.2.2, the Report on the Updated Membership List.

On 11 June 2026, the Secretariat of Sian Chay Medical Institution received an email from Mr Toh Choon Kian Francis PBM, Member Ref. 55, applying to withdraw his membership from Sian Chay Medical Institution.

The attendees unanimously agreed to the application. The withdrawal application was supported by Mr Clifton Yong Kee Tong, who proposed the motion, and Ms Queenie Li Li Dan, who seconded it. Following unanimous approval of the application, the total number of members of Sian Chay Medical Institution was updated to 62.

The meeting unanimously approved Item 4.2.2, Update of Membership List.

4.2.3 Human Resource-Related Matters

4.2.3.1 Sian Chay Staff

4.2.3.1.1 Changes in Human Resource

As of 31 December 2025, Sian Chay Medical Institution has **111** full-time staff members and **30** non-full-time staff members, out of which there were:

Staff Members Who Left in 2025		
	HQ Staff	Frontline Staff
Full Time	15	8
Non-Full Time	0	1
Subtotal	15	9
Total Staff Who Left	24	

Newly Recruited Staff Members in 2025		
	HQ Staff	Frontline Staff
Full Time	14	7
Non-Full Time	0	7
Subtotal	14	14
Total New Staff Joining	28	

4.2.3.1.2 2026 Changes in Human Resource

As of 31 March 2026, Sian Chay Medical Institution has **128** full-time staff members and **22** non-full-time staff members, out of which there are:

Staff Members Who Left as at 31st Mar		
	HQ Staff	Frontline Staff
Full Time	10	6
Non-Full Time	0	0
Subtotal	0	0
Total Staff Who Left	16	

4.2.3.1.2 Staff Bonding

Staff Bonding in 2025:

Sian Chay Medical Institution held the following Staff Bonding events in 2025:
18 Jan 2025: A total of 113 front-line clinics and headquarters staff members participated.
25 Jan 2025: A total of 122 front-line clinics and headquarters staff members participated.
30 Jun 2025: A total of 106 front-line clinics and headquarters staff members participated.

Staff Meeting 2025 Award Recipients

Staff Meeting held on 18 January 2025:

Outstanding Physicians:

610 Geylang Branch: Dr Lee Yi Di
Whampoa Branch: Chua Chu Kang Branch: Redhill Branch: Pasir Ris West Branch: Dr Huang Qun Hua
Dr Huang Mei Ling
Dr Lim Mei Se
Dr Hu Yun Yi

Outstanding TCM Therapist:

Whampoa Branch: Whampoa Branch: Marsiling Branch: Jalan Kayu Branch: Boon Lay Branch: Master Lan Jian Long
Master Ke Yan
Master Ng Ping Wei
Master Lim Wen Gui
Master Liu Jin Qing

Outstanding Front Desk Staff:

Whampoa Branch: Redhill Branch: Ms Ding Mei Yu
Punggol North Branch: Ms Xu Hui Juan
Chua Chu Kang Branch: Ms Zhou Li Fang
Boon Lay Branch: Ms Zhu Feng Ying
Ms Ng Shu Hui

Outstanding Branch Awards:

610 Geylang Branch
Whampoa Branch
Chua Chu Kang Branch
AMK-Hougang Branch

In 2025, the two Staff Bonding events focused on training the staff in the use of new media, enabling them to better leverage these platforms to enhance Sian Chay Medical Institution's media exposure and public support, thereby advancing its charitable mission to greater heights.

4.2.3.1.2.2 2025 Staff Festive Event

8 October 2025 — Mid-Autumn Festival Celebration Dinner

In celebration of the Mid-Autumn Festival, Sian Chay Medical Institution organised a Mid-Autumn Celebration Dinner at Elements Vegetarian Restaurant in Singapore.
The dinner aimed to promote Chinese traditional festival culture and to foster community bonding and fellowship. The event was held in a warm and pleasant atmosphere, where guests gathered to celebrate the festival, enjoy vegetarian cuisine, and experience the spirit of reunion and the warmth of the Sian Chay community.

Sian Chay Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, shared that the Mid-Autumn Festival symbolises reunion and gratitude. Through such gatherings, Sian Chay hopes to allow the community to share in the joy of the festival while embracing the Institution's core values of **Forgiveness, Universal Love, Compassion, Gratitude** and **Dedication.**

4.2.3.1.3 Staff Training

Headquarters Staff Training

1. Visiting the Pioneers' Memorial Hall at Ee Hoe Hean Club

Date: 04/03/2024

Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Voluntary Executive Chairman of Sian Chay, led the Sian Chay Team to visit the Pioneers' Memorial Hall at Ee Hoe Hean Club. In this solemn and dignified place, we traced the historical footprints left by the pioneers with reverent feelings. Visiting the Pioneers' Memorial Hall not only allows us to review history, but also draw spiritual strength from the pioneers, inspiring us to keep moving forward and create a better future for society, others, and ourselves.

2. Sian Chay Team Workshop – AI Visual Aesthetic Design Concept and Production

Instructor: Dr. Chua Chee Lay
Course Start Date: 24/08/2024 (a total of 5 sessions)
Other Course Dates: 31/08/24, 21/09/24, 02/11/24, 16/11/24 (Course Completion)
Location: Sian Chay Charity Centre
The Sian Chay Team supports the use of technology for the betterment of work results. Dato' Seri Toh Soon Huat JP, Volunteer Executive Chairman of Sian Chay, said: "Charitable organisations must constantly improve and change."
This 5-session course, with a total duration of 20 hours, covers:

- Design of Chinese and English text
- Typography and colour coordination
- Image cropping and enhancement
- Techniques for sourcing images
- Video production and editing

20 participants from Sian Chay headquarters colleagues and Charity Ambassador signed up for this learning opportunity.

3. Crisis Management: Strategies and Practices

Instructor: Mr. Yusof Lateef BBM, CCTP
Course Date: 14/09/2024
Location: Sian Chay Charity Centre
14 Sian Chay headquarters colleagues signed up for this learning opportunity.

4. Learning about the Philanthropic Pioneer Mr. Tan Kah Kee

On the occasion of Mr. Tan Kah Kee's 150th birth anniversary, SCMI's Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA led the HQ team in a thoughtful exploration and learn from the philanthropic spirit of our forebears, delving deeply into the values of care and dedication. At the sharing session, everyone learned about the life of the late pioneer Mr. Tan Kah Kee through a special feature video titled "Tan Kah Kee: A Role Model Among Overseas Chinese" from the CCTV-4 Chinese International Channel's programme "National Memory", and shared their reflections and insights.

Date of Sharing Session: 17/10/2024
Location: Sian Chay Charity Centre
Over 20 Sian Chay Headquarters colleagues took part in this learning session.

4.2.3.1.3 Staff Training

1. New Media Sharing Session

Date: 25 January 2025
Sian Chay Charity Centre organised a New Media Sharing Session. The session featured invited speakers Ms Xu Sikai Yi, founder of the self-media platform *Lion City Headlines*, and Ms Wu Huijie, a well-known Xiaohongshu content creator and host. Both speakers are also Sian Chay Charity Ambassadors.

During the session, the speakers shared practical knowledge on how beginners can start self-media, including how to take the first step in content creation, how to use QR codes efficiently, and basic video production and sharing techniques. The session allowed participants to gain a better understanding of new media and its practical applications.

Dozens of frontline staff and headquarters staff participated in the session. The use of new media is important for Sian Chay Medical Institution's cultural communication and outreach. By learning new media skills, staff are better equipped to promote Sian Chay's charitable platform, services, culture, and latest news and activities.

2. Headquarters Staff Photography Training

Date: 29 March 2025
In view of the importance of photography skills for Sian Chay Medical Institution's events and cultural outreach, Sian Chay staff photographers Mr Ning Zhaoheng and Mr Pan Yilin conducted a photography training session for colleagues from the Cultural Activities Team and the Media Team. Staff from other departments who were interested were also welcome to participate.

The training focused on basic composition and camera settings, with particular emphasis on mobile phone photography, allowing staff to learn practical and fundamental photography skills applicable to event documentation and media work.

3. Visit to Singapore Chinese Chamber of Commerce & Industry

Date: 30 June 2025
In celebration of Singapore's 60th year of nationhood, Sian Chay Medical Institution organised a special staff event prior to National Day. Led by Sian Chay Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, all staff participated in a group visit to the Singapore Chinese Chamber of Commerce & Industry (SCCCI), an প্রতিষ্ঠান with a history of 119 years, to gain a deeper understanding of the development of the local Chinese community and Singapore's nation-building journey.

Founded in 1906, the Singapore Chinese Chamber of Commerce & Industry (SCCCI) has played a significant role in promoting business development, participating in social affairs, promoting Chinese culture, and supporting charitable and community initiatives, contributing to Singapore's prosperity and multicultural society.
Through this visit, staff gained a deeper appreciation of the Chamber's role across different historical periods, and were inspired by the dedication and contributions of earlier generations of community leaders.
Chairman Toh also encouraged staff at the event, reminding everyone to remain grateful, remember the contributions of earlier generations, and cherish what Singapore has achieved today. He encouraged staff to continue upholding Sian Chay's core values of forgiveness, universal love, compassion, gratitude and dedication, and to continue contributing positively to society.

4.2.3.2 Volunteers

The charitable work of Sian Chay Medical Institution would not be possible without the strong support and assistance of dedicated volunteers. Sian Chay has consistently recruited volunteers through various channels, such as posting volunteer recruitment notices on new media platforms, encouraging participants of its events and classes to sign up as volunteers, and providing volunteer registration forms at different activities and occasions for those interested in joining as volunteers.

Sian Chay has issued the following guidelines for volunteers:

Volunteer Responsibilities

1. **Serving others:** The primary responsibility of volunteers is to serve the community and people in need, and provide them with help and support.
2. **Keeping promises:** Volunteers should follow the rules of the organization when participating in activities to ensure that their tasks are completed on time.
3. **Maintaining professionalism:** Volunteers should maintain a professional attitude, respect the elderly and other volunteers, and maintain a good working environment.
4. **Listening and communication:** Volunteers need to have good listening and communication skills in order to understand the needs of the recipients and effectively convey information.
5. **Continuous learning:** Volunteers should be willing to learn new knowledge and skills to improve their service capabilities and adapt to different working environments and needs.

The Significance of Volunteering

1. **Promoting social harmony:** Volunteers strengthen the connection between people and promote social unity and harmony by participating in community services.
2. **Improving personal qualities:** Participating in volunteer activities can exercise personal organizational skills, communication skills and teamwork spirit, and promote personal growth.
3. **Giving back to society:** Volunteers can contribute their time and energy to society, help improve the lives of others, and embody care and responsibility.
4. **Cultivating compassion:** By interacting with people from different backgrounds, volunteers can have a deeper understanding of the situation of others, enhance compassion and social responsibility.
5. **Creating positive impact:** The work of volunteers not only has a positive impact on the direct beneficiaries, but also inspires more people to participate in public welfare and form a good social atmosphere.

4.2.3.2.1 Gratitude to Volunteers 2025

Sian Chay expresses its heartfelt gratitude to the volunteers who have contributed to its charitable work by presenting certificates of appreciation to those who have fulfilled the required volunteer service hours. These certificates serve as recognition of the volunteers' dedication to charity and as encouragement for more members of the public to join the compassionate and benevolent volunteer team, to support the cause of philanthropy and do good together.

4.2.3.2.1 Volunteer Appreciation 2025

Sian Chay expresses its sincere appreciation to volunteers who have contributed to Sian Chay's charitable work.
Certificates of appreciation were presented to volunteers who fulfilled the required service hours, in recognition of their contributions and dedication to charity work. This initiative also aims to encourage more members of the public to join the volunteer team and support charitable causes together.

I. Report Description

This report is compiled and analysed based on the *2025 Volunteer Service Records* Excel data, providing a comprehensive overview of volunteer participation, service frequency, and service hours for Sian Chay Medical Institution in 2025.

Special Note:
A total of 216 Volunteer Certificates of Appreciation were issued in 2025. This number represents the number of certificates issued and does not equal the actual number of volunteers. Some volunteers received certificates multiple times due to repeated, long-term, or specialised service. The number of volunteers in this report is calculated based on unique names recorded in the annual volunteer service records, which more accurately reflects the actual scale of volunteer participation.

II. Overall Volunteer Statistics for 2025 (Key Data)

Item	Statistics
Total number of volunteers (unique)	1,345
Total volunteer service attendance	5,747
Total volunteer service hours	25,987 hours
Volunteer Certificates issued	216

III. Volunteer Participation Analysis

- A total of 1,345 unique volunteers participated in Sian Chay's services in 2025.
- This figure represents the actual number of individual volunteers, with repeated participation counted only once per individual.
- The data reflects that Sian Chay has established a stable and broad-based volunteer network, comprising long-term volunteers, regular volunteers, and event-based volunteers.

IV. Volunteer Service Attendance Analysis

- A total of **5,747** volunteer service attendances were recorded throughout the year.
- On average, each volunteer participated in approximately 4.1 service sessions per year.
- This indicates that, beyond one-time participation, a significant proportion of volunteers contributed on a continuous and repeated basis, demonstrating strong commitment and engagement.

V. Volunteer Service Hours Analysis

- Total volunteer service hours in 2025 amounted to **25,987** hours.
- Converted into working days (based on 8 hours per day), this is equivalent to approximately **3,248** working days of manpower contribution.
- This manpower support played a significant role in enabling Sian Chay to carry out its medical services, charitable activities, community care programmes, and major charity projects.

VI. Volunteer Certificates and Contributions

- A total of **216** Volunteer Certificates of Appreciation were issued during the year, mainly to:
  - Recognise long-term volunteers
  - Recognise volunteers with high service hours or special contributions
  - Recognise volunteers with outstanding contributions in major events
- The certificate system serves as a recognition and encouragement mechanism, and is not a measurement of volunteer population size.
- The actual number of volunteers **(1,345)** is significantly higher than the number of certificates issued, reflecting that:
  - Sian Chay's volunteer system has broad participation
  - There is also a core group of long-term volunteers who continuously support the Institution's development

VII. Overall Assessment and Summary

In 2025, Sian Chay's volunteer services demonstrated the following characteristics:
Large-scale participation

- A total of **1,345** volunteers formed a stable and diverse volunteer base.
- Sustained service commitment
- More than **5,700** service attendances and nearly 26,000 service hours reflect long-term commitment and a strong sense of responsibility among volunteers.
- Mature organisational system
- The Volunteer Certificate system effectively recognises core volunteers' contributions and strengthens their sense of belonging and continued participation.
- Significant social value
- Volunteer contributions significantly enhanced Sian Chay's capacity in medical services, charitable programmes, and community services, increasing its social impact.

VIII. Conclusion

Volunteers are Sian Chay Medical Institution's most valuable social capital.
In 2025, **1,345** volunteers from all sectors of society contributed nearly **26,000** hours of service, working alongside Sian Chay to support community health, social care, and charitable initiatives, providing strong and sustained support for Sian Chay's mission.

Volunteer Engagement Activities

Sian Chay also organised appreciation, sharing, and learning activities for volunteers, including:

HaveFun Karaoke — Volunteer Appreciation Event 27 February 2025

Sian Chay Medical Institution and HaveFun Karaoke organised a 4.5-hour karaoke session for 70 Sian Chay volunteers as a token of appreciation for their dedication and contributions to charity work.

Sian Chay Sharing Session 30 August 2025

Held at Sian Chay Charity Centre, the session attracted **53** participants.

Sian Chay Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, shared the development of Sian Chay, the value and meaning of volunteerism, and Sian Chay's core values of **Forgiveness, Universal Love, Compassion, Gratitude** and **Dedication**, helping participants better understand Sian Chay as a charitable platform and preparing them for future volunteer service.

During the Q&A session, participants actively engaged in discussion and received sincere responses from Chairman Toh. Seven guests also shared their personal stories with Sian Chay. Chairman Toh presented each of them with a commemorative book published for Singapore's 60th year of nationhood, titled *Heart of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore*. The event live stream recorded **20,000** online views.

Volunteer Appreciation Day 6 December 2025

Sian Chay held its first Volunteer Appreciation Day at the Level 4 Activity Room. The event was not only a celebration but also an expression of Sian Chay's philosophy of serving society through charity and walking together with love.

Chairman Toh attended the event and shared insights on the responsibilities, mindset, and practical approach to volunteer service, and expressed sincere appreciation to all volunteers. The event was held in a warm and appreciative atmosphere. Special thanks were extended to the Hong Xiang Ling team for their performance support, and to staff members Xiao Pan and Olivia for their singing performances, which added joy to the event.

4.2.3.3 Team of Trainers

As a platform for community charity and public welfare activities, Sian Chay Medical Institution strongly supports lifelong learning, enabling the public to lead more enriched and fulfilling lives while actively participating in community events to stay physically and mentally healthy. Sian Chay sincerely invites experienced professionals who are passionate about charity to provide training or teaching services for its various courses and activities. Those interested in conducting training at Sian Chay may discuss prospective collaboration and teaching projects with the Sian Chay team and submit an application. Only individuals who are approved as "trainers" by the management of Sian Chay Medical Institution may conduct training at its activities or premises. A "trainers" may include instructor, coach, lecturer, speaker, consultant, sharer, event planner, tour guide, assistant instructor, etc., who plays the role of guiding, leading or knowledge sharing with event participants.

Sian Chay expresses its gratitude to the following trainers who had registered and provided teaching for Sian Chay's activities:

Trainers and Training Hours (2025)

SN	Name	Chinese Name	Description of Trainer	Total Hours of Teaching in 2025
1	Lau Tjek Leng	刘一龙	Tai Chi Instructor	**147.00**
2	Ricky Kan Fook Kan	简福根	Guitar & Ukulele Instructor	**114.00**
3	Lim Yan Chee	林缘钱	Meridian Wellness Instructor	**76.00**
4	Ma Qing	马青	Vocal Music Instructor	**73.50**
5	Tao Li Yan	陶李艳	Cucurbit Flute Instructor	**68.00**
6	Mary Tan Guat Bee	陈月丽	Beading Instructor	**62.00**
7	Cao Ruishu	曹睿姝	English Instructor	**60.00**
8	Dong Jing	董静	Drawing Instructor	**56.00**
9	Zhang Juan	张娟	Piano Instructor	**52.50**
10	Xie Lin	谢琳	Piano Instructor	**42.00**
11	Ong Bee Lian	王美莲	English Instructor	**37.00**
12	Zhang Jiayi	张嘉怡	Jazz Dance Instructor	**34.50**
13	Guo Changsheng	郭常胜	Handicraft Instructor	**33.00**
14	Jane Feng Jing	封晶	Collage-Style Chinese Painting Instructor	**33.00**

15	Yang Weixin	杨炜欣	Handicraft Instructor	**33.00**
16	David Ong Wee Beng	王伟明	Health & Meditation Instructor	**32.00**
17	Gao Heng	高恒	Violin Instructor	**30.00**
18	Jamila Wang	王海青	Catwalk / Modelling Instructor	**19.75**
19	Tng Chwee Huay / Catherine Chew	唐水花	Line Dance Instructor	**19.50**
20	Veronica Tan	陈秀慧	Contemporary Chinese Dance Instructor	**19.50**
21	Wang Yihan	王一涵	Art & Meditation Instructor	**16.00**
22	Huang Wenqiang	黄启明	Health & Meditation Instructor	**15.00**
23	Wu Nan	吴楠	Electronic Keyboard Instructor	**15.00**
24	Lindy Lin Qian Zi	林千姿	Hanyu Pinyin Instructor	**13.50**
25	Han Yuqi	韩雨绮	Body Toning Instructor	**1.00**
26	Ye Huiting	叶惠婷	Body Toning Instructor	**1.00**
			Total Hours	**1,103.75**

After review and discussion at the 5th meeting of the 85th Board, no objections were raised. Upon being proposed by Quennie Li Lidan and seconded by Darrick Sia Hao Shen, the Board unanimously approved Item 4.2.3, the Report on Human Resources Matters.

At the 2025 Annual General Meeting, the attendees unanimously agreed to approve Item 4.2.3, Report on Human Resource Matters, as proposed by Darrick Sia Hao Shen and seconded by Josephine Chia Chin Mien.

4.2.4 Community Partnership

In conjunction with the Lunar New Year gathering co-organised by the Singapore Chinese Cultural Centre and the Singapore Federation of Chinese Clan Associations on the third day of the Lunar New Year in 2025 (31 January), Senior Minister Lee Hsien Loong highlighted the role of clan associations in helping generations of new immigrants integrate into local society. In his speech, Mr Lee called on Singaporeans and the associations to work together to help new immigrants become part of the Singapore family, while also urging new immigrants to respect and embrace local norms, cultural practices, and values. His remarks underscored the important role clan associations play in supporting social integration, aligning with the nation's SG60 celebrations.

In 2025, Sian Chay Medical Institution signed Memorandums of Understanding (MOUs) with several non-profit organisations to advance the following objectives:

- To promote racial harmony and strengthen community cohesion;
- To help new immigrants better understand and integrate into Singaporean society;
- To create more opportunities for residents to make new friends and promote cross-cultural exchange;
- To foster social harmony and work towards building Singapore into a "City of Good" — a society grounded in compassion and care.

During the validity of the MOUs, partner organisations will actively utilise publicity materials, videos, and brand elements provided by Sian Chay Medical Institution to support the shared mission of the collaboration. At the same time, partner organisations will assist in amplifying Sian Chay's message of service to the people, promoting its charitable values, and encouraging the public to support philanthropic efforts.

Partnering Organisations:

1) Singapore Amoy Association (Established in 1938)
Date of MOU Signing: 6 February 2025
Duration of Partnership: 2 years

2) Tianjin Association Singapore (Established in 2008)
Date of MOU Signing: 7 February 2025
Duration of Partnership: 2 years

3) Kowloon Club (Singapore) (Established in 1990)
Date of MOU Signing: 3 March 2025
Duration of Partnership: 2 years

4) JCI Mandarin (Singapore) (Established in 1980)
Date of MOU Signing: 6 September 2025
Duration of Partnership: 2 years

In addition, on 1 June 2025, Sian Chay Medical Institution signed a Community Collaboration Memorandum of Understanding with the Pei Hwa Foundation, with a validity period of five years.

Under this Memorandum, the Pei Hwa Foundation allows Sian Chay Medical Institution to use the ground-floor premises within the Pei Hwa Foundation Building as the operating location for Sian Chay Medical Institution's Jalan Kayu Branch. The Pei Hwa Foundation also sponsors S$10,000 per month towards the rental.

Sian Chay Medical Institution expresses its sincere appreciation to the Pei Hwa Foundation for its strong support of the charitable TCM clinic.

Sian Chay Medical Institution works hand in hand with various non-profit organisations to build Singapore into a "City of Good".

Philanthropy is about universal love, empathy, mutual support and doing good together.

4.2.4.1 Media Coverage of Sian Chay Medical Institution

Various information and reports related to Sian Chay Medical Institution have been widely disseminated in society through media interviews, reports, advertisements, and public notices. Media has helped increasing Sian Chay's visibility in society, enabling people from all walks of life to get to know Sian Chay, encouraging the public to benefit from its charitable platform, and fostering public attention, support, and participation in Sian Chay's charitable mission. Sian Chay actively makes its voice heard through the media, the objectives are as follows:

- To introduce the public to Sian Chay's charitable platform, including its charitable TCM services and a wide range of community-based charitable initiatives such as free haircut services, free pick-up services, Care & Share programmes, Love Bento Sharing, resource sharing at the Sian Chay Charity Centre, One Day Tour at the Sian Chay Charity Centre, charity classes, Love Journey, and more;
- To promote Sian Chay's beliefs, values, and charitable philosophy, and to share benevolent wisdom and positive energy;
- To encourage the public to pay attention to, participate in, and support charitable causes in various forms;
- To document, organise, archive, report, and disseminate various types of information and charitable projects of Sian Chay;
- To serve as Sian Chay's official communication and announcement channel, such as issuing public notices or clarifying scam incidents;
- To report on Sian Chay's interactions and collaborations with the community and other organisations, and to promote cooperation among non-profit organisations for the benefit of society;
- To speak up for vulnerable groups and encourage public attention, compassion and support for them;
- To facilitate one-way communication (through print media) or two-way interaction (through new media) between Sian Chay and the public;
- In addition to receiving public feedback, these channels also support operations such as event promotion, event registration, volunteer recruitment, and sponsor engagement;
- To open up fundraising channels for Sian Chay: not only by inspiring public donations through raising awareness of its charitable work, but also by offering diversified donation methods.

By encouraging the public to engage with Sian Chay's charitable platform and benefit from its various services, and by sharing stories of kindness and good deeds, Sian Chay's media efforts help community members build healthier, happier, and more fulfilling lives, while cultivating a more positive outlook on life and attitude towards living — thereby contributing to a harmonious and holistically healthy society.

4.2.4.2 Newspaper Coverage

In 2025, the following newspapers featured coverage related to Sian Chay Medical Institution:

SN	Publishing Date	Newspaper	Title of News Report	Remarks
1	01/01/2025	Shin Min Daily News	Three-Time Winner of Popular Readers' Choice Awards — Dato' Seri Toh Soon Huat: Grateful for the Profound and Vast Chinese Culture	Event Date: 24/12/2024
2	08/01/2025	Sin Chew Daily — Johor Edition (Community Newspaper)	Southern University College and Malaysia-Singapore Literary and Arts Circles Co-Organise Cross-Border Recital Showcasing Multicultural Arts	Event Date: 28/12/2024
3	25/02/2025	Shin Min Daily News	Hougang Village Merchants' Association Celebrates Fourfold Joy and Donates Over $30,000 to Give Back to Society	Event Date: 16/02/2025
4	03/03/2025	Shin Min Daily News	Women's Crystal Band Makes Singapore Debut – Sian Chay Invites Seniors to a Night of Music	Event Date: 22/02/2025
5	29/03/2025	Lianhe Zaobao	Teochew Business Role Models, A Legacy of Sustainable Continuity President of Teochew Poit Ip Huay Kuan, Dato' Seri Dr. Derek Goh Bak Heng: The Teochew Entrepreneur Award Will Be Elevated to the International Stage	-
6	30/03/2025	Lianhe Zaobao	Dr Tan See Leng: Amid Global Uncertainty, Businesses Must Deepen Their Core Strengths While Daring to Expand Outward	Event Date: 29/03/2025
7	30/03/2025	Shin Min Daily News	19 Entrepreneurs Receive the Teochew Entrepreneur Award	Event Date: 29/03/2025
8	13/04/2025	Lianhe Zaobao	48th Ngee Ann Kongsi Committee Formed – Chia Chor Meng Elected as President	Event Date: 27/03/2025
9	20/04/2025	Shin Min Daily News	Wang Renqiang Donates Three Times in Three Days – Charity and Art Illuminate the Path Together	Event Date: 22/03/2025, 23/03/2025, 24/03/2025
10	23/04/2025	Lianhe Zaobao official website	Toh Soon Huat's Identity Misused – Uncle Nearly Scammed of $10,000 https://www.zaobao.com.sg/news/singapore/story20250423-6231349 "For the full report, please refer to the 23 April 2025 edition of Shin Min Daily News."	21/04/2025
11	25/04/2025	Lianhe Zaobao	Important Notice from Sian Chay Medical Institution (Ad)	-
12	11/05/2025	Shin Min Daily News	Mother's Day Tribute: Sian Chay Presents the Philanthropy Award to Wong-Mah Jia Lan	Event Date: 03/05/2025
13	12/05/2025	Shin Min Daily News	Sian Chay Supports Sports and Philanthropy: The Inaugural FIVESTAR International Light Volleyball Club Championship Concludes Successfully	Event Date: 15/04/2025 16/04/2025
14	31/05/2025	Shin Min Daily News	All Parents Across the World Are Extraordinary – Let the Boundless Power of Maternal Love Inspire Action! Mum, I Love You!	Event Date: 2025
15	23/07/2025	Shin Min Daily News	Visiting Sian Chay Charity Centre — Dr. Halimah Urges Dato' Seri Toh Soon Huat to Continue Serving the Community	Event Date: 04/07/2025
16	23/07/2025	Lianhe Zaobao	Sian Chay Medical Institution Recorded 3,859,384 Consultations and Dispensed 7,201,825 Prescriptions Over the Past 12 Years (2013–2024)	-
17	09/08/2025	Shin Min Daily News	Sian Chay Medical Institution · Singapore Sian Chay Charity Centre Extends Heartfelt Blessings to Singapore on Her 60th Birthday	-
18	09/08/2025	Lianhe Zaobao	Sian Chay Medical Institution · Singapore Sian Chay Charity Centre Extends Heartfelt Blessings to Singapore on Her 60th Birthday	-
19	09/08/2025	The Straits Times	Sian Chay Medical Institution · Sian Chay Charity Centre: Happy 60th Birthday to Singapore!	-
20	09/08/2025	Lianhe Zaobao	Celebrating Singapore's 60th Anniversary with Great Enthusiasm United in Diversity, Moving Forward with Courage and Resilience	-
21	11/08/2025	Shin Min Daily News	Shenzhen Flying Rainbow Children's Choir Visits Sian Chay to Forge a New Chapter in Singapore–China Philanthropic and Cultural Exchange	Event Date: 27/07/2025
22	08/09/2025	The Straits Times	Sian Chay Medical Institution National Day Event Summary Report - A Successful Conclusion to the 60th National Day Celebration Series 155	-

			charitable and cultural events held in celebration of National Day drawing a cumulative total reach of over 280,000 attendances and online engagements	
23	09/09/2025	Shin Min Daily News	Sian Chay Medical Institution and Community Partners Lend Strong Support — FOZL Group Celebrates SG60 with a Multiracial Cultural Showcase Successfully Held	Event Date: 16/08/2025
24	15/09/2025	The Straits Times	Sian Chay Medical Institution has over the past 12.5 years (2013–June 2025) cumulatively served 4,020,326 patient visits and dispensed 7,475,108 prescription dosages Looking ahead to 2025–2029, Sian Chay aims to achieve 8,000,000 patient visits and 13,000,000 prescription dosages, continuing to provide quality charitable TCM (Traditional Chinese Medicine) services to the public.	-
25	19/09/2025	Lianhe Zaobao	Sian Chay Medical Institution's book launch, "Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore" — the SG60 commemorative publication	Event Date: 19/09/2025
26	19/09/2025	The Straits Times	Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore — Commemoration of the 60th Anniversary of the Founding of the Republic of Singapore Book Launch	Event Date: 19/09/2025
27	20/09/2025	Shin Min Daily News	Honouring SG60: Sian Chay Medical Institution Launches Historical Commemorative Book	Event Date: 19/09/2025
28	23/09/2025	Shin Min Daily News	Joining Hands with Sian Chay Medical Institution to Express Gratitude: Entrepreneurs Present Gift Baskets to Honour Healthcare Workers	Event Date: 07/09/2025
29	27/09/2025	Lianhe Zaobao	A SG60 Tribute • Honouring a Century of Charity • Passing of the Torch of Generosity. Sian Chay Medical Institution's Commemorative Book 'Hearts of Kindness, Deeds of Charity' Launched Successfully	Event Date: 19/09/2025
30	01/10/2025	The Straits Times	Sian Chay Medical Institution's Commemorative Book "Hearts of Kindness, Deeds of Charity" Launched Successfully A SG60 Tribute • Honouring a Century of Charity • Passing of the Torch of Generosity	Event Date: 19/09/2025
31	11/10/2025	Shin Min Daily News	208 Geylang Road Singapore 389269 "Hearts of Kindness, Deeds of Charity" Commemorative Exhibition - Your Presence is Cordially Invited September 20 to October 20, 2025 Daily, 9:00 AM – 8:00 PM Sian Chay Charity Centre 2nd Floor Exhibition Hall | 208 Geylang Road, Singapore 389269	Event Date: 20/09/2025 - 20/10/2025
32	13/10/2025	The Straits Times	"Hearts of Kindness, Deeds of Charity" Commemorative Exhibition - Your Presence is Cordially Invited September 20 to October 20, 2025 Daily, 9:00 AM – 8:00 PM Sian Chay Charity Centre 2nd Floor Exhibition Hall | 208 Geylang Road, Singapore 389269	Event Date: 20/09/2025 - 20/10/2025
33	16/10/2025	Lianhe Zaobao	Important Notice Sian Chay Medical Institution Has Reported the Matter to The Police. A Friendly Reminder to Stay Vigilant Against Scams. Dato Seri Toh Soon Huat JP has never conducted fundraising or promoted investment projects on social media.	-
34	03/11/2025	Lianhe Zaobao	Tharman Shanmugaratnam Plays Table Tennis on a Piano, Raises S$14.98 Million for the "President's Challenge"	Event Date: 02/11/2025
35	03/11/2025	Shin Min Daily News	Tharman Shanmugaratnam and Zoe Tay Play Table Tennis on a Piano President's Challenge Night Raises S$14.98 Million	Event Date: 02/11/2025
36	06/11/2025	Lianhe Zaobao	Continuing 180 Years of Mutual Aid to Give Back to Society Ngee Ann Kongsi Marks Anniversary with S$1.8 Million Donation in Support of the President's Challenge	Event Date: 05/11/2025
37	23/11/2025	Lianhe Zaobao	POPULAR Bookstore Readers' Choice Awards: Three Titles by Focus Publishing Win Awards	Event Date: 22/11/2025

38	23/11/2025	Shin Min Daily News	POPULAR Bookstore Readers' Choice Awards: Three Titles by Focus Publishing Win Awards	Event Date: 22/11/2025
39	25/12/2025	Lianhe Zaobao	Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours Forward with the Nation; Bonding with the People In celebration of SG60 Sian Chay reaffirms its commitment to charity and values education. Through the printing and free distribution of 200,000 copies of 'Sian Chay Good Citizen' to schools, communities, libraries and households, Sian Chay joins hands with the community to nurture the Good Citizen spirit and shape Singapore into a City of Good	-
40	26/12/2025	Shin Min Daily News	Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours Forward with the Nation; Bonding with the People In celebration of SG60 Sian Chay reaffirms its commitment to charity and values education. Through the printing and free distribution of 200,000 copies of 'Sian Chay Good Citizen' to schools, communities, libraries and households, Sian Chay joins hands with the community to nurture the Good Citizen spirit and shape Singapore into a City of Good	-
41	27/12/2025	The Straits Times	Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours Forward with the Nation; Bonding with the People In celebration of SG60 Sian Chay reaffirms its commitment to charity and values education. Through the printing and free distribution of 200,000 copies of 'Sian Chay Good Citizen' to schools, communities, libraries and households, Sian Chay joins hands with the community to nurture the Good Citizen spirit and shape Singapore into a gracious and caring society.	-
42	27/12/2025	Lianhe Zaobao	Year-End Donations and Volunteer Numbers Decline, Charities Face New Challenges	-
43	31/12/2025	Shin Min Daily News	Sian Chay Medical Institution SG60 Gratitude Projects Summary (2025) A Century of Compassion Uniting the Nation Over 2,000 Charity Activities Held or Supported • More Than 1 Million Beneficiaries Over 2 Million in Online Participation • More Than 1 Million Items Distributed	-
44	01/01/2026	Lianhe Zaobao	Sian Chay Medical Institution SG60 Gratitude Projects Summary (2025) A Century of Compassion Uniting the Nation Over 2,000 Charity Activities Held or Supported • More Than 1 Million Beneficiaries Over 2 Million in Online Participation • More Than 1 Million Items Distributed	-
45	01/01/2026	The Straits Times	Sian Chay Medical Institution SG60 Gratitude Projects Summary (2025) A Century of Compassion Uniting the Nation Over 2,000 Charity Activities Held or Supported • More Than 1 Million Beneficiaries Over 2 Million in Online Participation • More Than 1 Million Items Distributed	-

4.2.4.3 New Media

Sian Chay Medical Institution has established accounts on several major new media platforms to publish reports related to the organisation, document its charitable journey, spread positive energy, and encourage the public to care about and support philanthropic causes. These new media accounts not only enhance Sian Chay's online visibility, but also help more people discover its charitable platform, its diverse community services, and stay updated on its ongoing initiatives, while opening up more possibilities for fundraising.

Facebook

The following 14 Facebook platforms are under Sian Chay Medical Institution. As of 3 June 2026, they have a combined total of approximately **1,903,998** followers.

1. Sian Chay Medical Institution
2. Sian Chay Medical Institution En
3. Sian Chay Charity Centre
4. A Minute For Kindness
5. Sian Chay Special Task Force
6. Reflections by Toh Soon Huat
7. Sian Chay TCM Chain Clinic
8. AI For Humanity
9. People are in the Heart
10. Wan Wan June Tay
11. Sian Chay NewGen
12. Sian Chay Learning Hub
13. Amy Wang
14. SG Unity

YouTube

Sian Chay Medical Institution 新加坡善济医社



This is the main YouTube account of Sian Chay Medical Institution. As of 26 March 2026, it has garnered **2,600** subscribers with cumulatively **5,444** videos posted more than **1.25 million** views.



Among them, a total of 18 videos have each exceeded **50,000** views.

WeChat Official Account

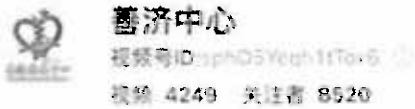
Account: 善济医社



This is the WeChat Official Account of Sian Chay Medical Institution, which has published **718** posts as of 28 April 2026.

WeChat Channels

Account: 善济慈善中心



This is the WeChat Channel of Sian Chay Medical Institution, which has published over 4,249 posts as of 28 April 2026.

Artificial Intelligence (AI) Search

Benefiting from the development and application of artificial intelligence technology, the online visibility of Sian Chay Medical Institution and its Volunteer Executive Chairman, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, has continued to increase across the internet and AI-powered search platforms.

When members of the public search for keywords related to charity, free TCM consultations, community care, health and wellness initiatives, Sian Chay Medical Institution, or Chairman Toh Soon Huat, relevant information is more readily displayed and recommended. This has further enhanced public awareness and understanding of Sian Chay Medical Institution, the Sian Chay charity platform, and Chairman Toh's charitable contributions and service to society.

Google Searches and Reviews



Thanks to the use of new media, the online visibility of the Sian Chay Medical Institution and Sian Chay Charity Centre charity platform has been steadily increasing.

To further raise public awareness of the Sian Chay charitable platform, Sian Chay actively shares Google search results of the Charity Centre with the public during various events. This includes promoting its presence on other new media platforms such as Facebook and its WeChat Official Account, enabling the public to better understand the Sian Chay brand online. Such efforts are integrated into community outreach activities like Care & Share events, where Sian Chay distributes essential items and connects with residents face-to-face while carrying out ground-level promotions of charity awareness.

As of 28 April 2026, since the completion of the Sian Chay Charity Centre in January 2024, its Google listing has received **29,632** public reviews on the Google search engine, with an average rating of five stars.

Promotion via QR Codes

Sian Chay Medical Institution includes the account information and QR codes for its Facebook page, WeChat Official Account, WeChat Channels, and Google reviews on various publicity materials to encourage the public to follow and engage with its new media platforms. (The example here is a publicity brochure for charity classes and activities.)

4.2.4.4 Inspirational Publications

Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, the Volunteer Executive Chairman of Sian Chay Medical Institution, is a social activist, philanthropist, and author who is deeply devoted to charitable work and to spreading good knowledge through his writings. With over two decades of dedication to philanthropy, he has expressed a profound understanding of gratitude, kindness, and the deeper meaning of charity through his books. Dato' Seri Toh has written and published a number of works that not only promote inspirational and positive values, but also share with readers the charitable mission, history, and initiatives of Sian Chay. Through these writings, he encourages the public to engage with, learn about, support, and take part in Sian Chay's charitable cause.

This series of books was published and printed without utilising any funds from Sian Chay Medical Institution. All books are published with no profit in mind. Readers can find them in major bookstores in Singapore or on the Lingzi Network bookstore website: www.sgchinesebooks.com

At many charitable events, these books are also distributed to the public as complimentary gifts. These books are also available for free for the public at Sian Chay Medical Institution's headquarters and branches.

Readers can also download Dato' Seri Toh Soon Huat's inspirational ebooks sharing motivational quotes for free via this link: https://cutt.ly/tohsoonhuat



His collection of ten books has been printed in around **200,000** copies:

- "When the Sun Rises, the Dew Disappears" - 9,000 copies
- "There Are Heavens Beyond the Sky, People Beyond People (天外有天 人外有人)" – 16,080 copies
- "The World's Many Matters Can Be Settled with a Smile (天下多少事 都付笑谈中)" – 16,080 copies
- "The Seasons Hurry By, Spring is Too Short (四季匆匆 春天太短)" – 12,700 copies
- "Everything is But a Passing Cloud (一切是浮云)" – 10,000 copies
- "If You Are the Ocean, You Won't Care About the Boat (如果你是大海，不在乎那条船)" – 20,300 copies
- "Living in the Present, The Truest Moment (当下最真 活在当下)" – 25,610 copies
- "Cherish This Life: A Thanksgiving (珍惜生命 感恩人生)" – 31,352 copies (also in English)
- "Cherish This Life: A Thanksgiving" – 6,100 copies (English version)
- "The Road (路)" – 27,400 copies
- "Gratitude I (感恩 I)" – 16,331 copies
- "Gratitude II (感恩 II)" – 20,200 copies



These works have not only made a significant impact through their distribution numbers but also through their profound insights, which inspire individuals to improve their lives, nurture family harmony, and contribute to society. Through the power of words, Dato' Seri Toh spreads brightness and good knowledge, guiding more people onto the path of positive mindset and charity, thus contributing to personal growth and the harmony and happiness of society. By promoting a positive attitude towards life and encouraging positive thinking, while approaching life with greater tolerance and understanding, these inspiring books not only offer readers meaningful insights that benefit their physical, mental and emotional well-being, but also help reduce and prevent harmful lifestyles and mindsets, thereby contributing to the overall healthy development of society.

Following the success of *The World's Many Matters Can Be Settled with a Smile*, which was ranked among the Top Three titles in the 2024 POPULAR Readers' Choice Award, and *Cherish This Life: A Thanksgiving*, which likewise made the Top Three in 2019, *There Are Heavens Beyond the Sky, People Beyond People*, another work by Dato' Seri Toh Soon Huat JP, Volunteer Executive Chairman of Sian Chay Medical Institution, has once again received recognition in 2025 POPULAR Readers' Choice Award. As an inspirational author, Chairman Toh has published 11 books with a total circulation exceeding 200,000 copies.









The latest book by Chairman Toh, ***When the Sun Rises, the Dew Disappears*** was launched on 21 Dec 2025 at the event "A Colourful Christmas · New Book Launch & Sing-Along Session" held at One Punggol. The event was honoured to welcome Ms Sun Xueling, Senior Minister of State for National Development and Transport, as the Guest of Honour.

Written in a simple yet deeply inspiring style, the book shares life insights and reflections on gratitude, guiding readers to face life's ups and downs with a positive mindset and to discover light and hope amid complexity.



The book is now available at eight Popular Bookstore outlets, and is also meeting the public at the 14 branches of Sian Chay Medical Institution.

4.2.4.5 Special Feature on Radio: Dato' Seri Toh Soon Huat JP

26/12/2025: Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, was invited to take part in Mediacorp Radio Capital 958's programme City One Plus One | A Little Good Introduction on the Capital 958 channel.

On the show, Chairman Toh shared Sian Chay Medical Institution's longstanding commitment to providing charitable healthcare services and community care activities, including the original motivation behind these efforts and how they are put into practice. He also introduced listeners to a variety of compassionate courses and health promotion initiatives organised by the Sian Chay Charitable Centre. At the same time, Chairman Toh shared with the audience the creative concept behind his latest book *When the Sun Rises, the Dew Disappears*, expressing his hope that the written word can convey positive energy and the value of living a life of gratitude.

4.2.4.6 Chairman Toh Soon Huat Featured on the Shenxue App

26/12/2025: The exemplary philanthropic journey of Chairman Toh Soon Huat has been prominently featured on the Shenxue App—the largest official education media platform serving the Guangdong–Hong Kong–Macao Greater Bay Area. He is the first overseas philanthropist to be spotlighted by the platform.

Approved by China's Ministry of Education and authorised for formal use in primary and secondary schools, the Shenxue App is a vertical education media platform supported by the authoritative resources of the Shenzhen Education Press Group. It continuously produces high-quality new-media content and runs a wide range of education brand activities and public-interest initiatives, with the goal of building a professional, comprehensive education information service for the Greater Bay Area. The platform currently serves nearly 800,000 users and holds broad influence across the regional education sector.

Let Philanthropy Carry Culture, and Education Light the Future | Toh Soon Huat: Building the "Spiritual Foundation" of Charity

In Singapore's philanthropic landscape, Toh Soon Huat stands out as a distinctive figure. He is not only the steward of Sian Chay Medical Institution, but also a practitioner devoted to reshaping destinies through education and nurturing hearts through culture.

From selling a listed company to commit himself fully to philanthropy, to transforming a century-old institution on the brink of closure into a modern charitable organisation with 14 branches, Chairman Toh has embodied the meaning of universal love through action. Yet, in his view, charity is far more than material assistance—it is a long-distance endeavour centred on cultivating the human spirit and passing on cultural values.

Education as the Foundation: From "Giving Fish" to "Teaching How to Fish"

Chairman Toh firmly believes that education is the fundamental way to break the cycle of intergenerational poverty. This conviction stems from his formative years at Hwa Chong Institution and his deep admiration for Tan Kah Kee's ideal of "nation-building through education."

Following the 2008 Wenchuan earthquake, he initiated the charity fundraising performance "Let Love Flow Unceasingly", raising RMB 47 million in just four days. These funds supported the reconstruction of seven "China–Singapore Friendship Primary Schools" and a bridge in Sichuan—building not only infrastructure, but also a bridge of hope for children's futures.

In Singapore, Chairman Toh established Asia's first charity centre—the Sian Chay Charity Centre.

More than a refuge for vulnerable groups, the Centre is a school without walls. Every day, it provides free meals and medical services to thousands of seniors, and offers more than 40 free courses spanning arts, culture, and life skills.

Chairman Toh emphasises that education is not merely the transmission of knowledge, but the shaping of values. Through these programmes, he hopes beneficiaries can regain dignity and confidence, while young people learn the true meaning of giving through service—thereby ensuring the intergenerational transmission of philanthropic values.

Culture as the Soul of Philanthropy

If education forms the framework of charity, then culture is its soul. Chairman Toh is dedicated to integrating outstanding Chinese traditional culture into modern charity management and social services, giving public welfare efforts greater warmth and depth.

He founded the Sian Chay Culture Talk, which presents classical wisdom through engaging and accessible formats—from the poetic grandeur of "A Night with Li Bai", to the strategic insights of *The Art of War*, and the wellness philosophy of the *Huangdi Neijing*. These programmes translate profound traditions into content that resonates with the wider public.

As a torchbearer of the Tan Kah Kee spirit, Chairman Toh lives out the values of integrity, sincerity, diligence, frugality, and innovation. He has authored 11 books, including *When the Sun Rises, the Dew Disappears,* elevating personal reflections on doing good into universal wisdom that has inspired readers both locally and overseas.

Within Sian Chay Medical Institution, Chairman Toh established five core cultural values—forgiveness, universal love, compassion, gratitude, and dedication. This ethos not only unites staff and volunteers, but also offers every visitor a sense of spiritual comfort beyond material support.

Lighting the Future Through Education and Culture

In Chairman Toh's view, education shapes families, societies, nations, and ultimately the world. His philanthropic journey offers a fresh perspective: true public welfare lies in the deep integration of education and culture.

When charity is given the wings of education, it gains the power to change the future. When philanthropy is infused with cultural DNA, it acquires an enduring source of vitality. Under Chairman Toh's leadership, Sian Chay Medical Institution has become not only a provider of healthcare, but also a cultural platform that spreads positive energy and upholds truth, goodness, and beauty.

This, perhaps, is the true meaning of "letting philanthropy illuminate the future"—building people through education, forging the soul through culture, and turning every act of kindness into a light that advances social civilisation.

4.2.4.7 Important Notice

4.2.4.7.1 Regarding the Scam of Impersonating Dato' Seri Toh Soon Huat JP (2025)

In 2025, Dato' Seri Toh Soon Huat JP, Volunteer Executive Chairman of Sian Chay Medical Institution (SCMI), has become the target of identity scam. The scammers used the name of Chairman Toh Soon Huat to try to induce the public to participate in unauthorized investment schemes. In response to this incident, Sian Chay Medical Institution took the following actions:

Police Reports

SCMI reported the case to the Police on the following dates and actively cooperated with police investigation.

- 11 April 2025, report number: G/20250411/7064
- 03 July 2025, report number: G/20250703/7098

Published Public Announcements in the Newspapers to Warn the Public to be Vigilant Against Such Scams

- Lianhe Zaobao official website, Shin Min Daily News: 23 April 2025
- Lianhe Zaobao: 25 April 2025
- Lianhe Zaobao: 16 October 2025

Posted on Sian Chay's Facebook Page

On 10 April, 11 April 2024 and 3 July 2025, SCMI issued announcements through its official media platform to remind the public to be vigilant against scams in the market and provided contact information for further clarification and consultation.

Report to Social Media Platform

Sian Chay has reported to Facebook the page that impersonated Chairman Toh Soon Huat.

SCMI particularly emphasizes that SCMI and its Volunteer Executive Chairman Toh Soon Huat have never participated in any investment plan or promoted financial products, nor have they ever conducted such activities on social media. We urge the

public to be vigilant and avoid being deceived. For any queries, please consult us through our official website or official social media platform.

11 April 2025, report number: G/20250411/7064



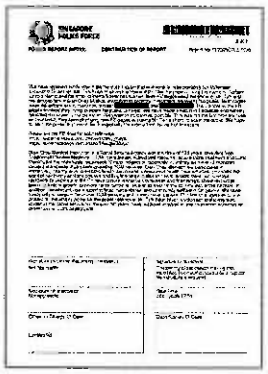
On 23 April 2025, Lianhe Zaobao's official website and Shin Min Daily News published a report titled "Toh Soon Huat's Identity Misused – Uncle Nearly Scammed of $10,000".



On 25 April 2025, Lianhe Zaobao published an advertisement titled "Important Notice from Sian Chay Medical Institution".



03 July 2025, report number: G/20250703/7098











On 16 Oct 2025, Lianhe Zaobao published an advertisement titled "Important Notice: Sian Chay Medical Institution Has Reported the Matter to The Police. A Friendly Reminder to Stay Vigilant Against Scams. Dato Seri Toh Soon Huat JP has never conducted fundraising or promoted investment projects on social media".



After review and discussion at the 5th meeting of the 85th Board, no objections were raised. Upon being proposed by Josephine Chia Chin Mien and seconded by Clifton Yong Kee Tong, the Board unanimously approved item 4.2.4, the Report on Community Partners.

At the 2025 Annual General Meeting, the attendees unanimously agreed to approve Item 4.2.4, Report on Community Partners Matters, as proposed by Josephine Chia Chin Mien and seconded by Darrick Sia Hao Shen

4.2.5 Adoption of Annual Report

The 2025 Annual Report was mailed and presented to all members. The report was submitted for review at the 5th Meeting of the 85th Board of Directors. After review, no objections were raised by the Directors present. Upon the proposal of Mr Darrick Sia Hao Shen and seconding by Ms Queenie Li Li Dan, the Board unanimously approved and adopted the 2025 Annual Report.

At the 2025 Annual General Meeting, the attendees unanimously agreed with the contents of the report. Upon the proposal of Ms Josephine Chia Chin Mien and seconding by Ms Lee Geok Kea, Agenda Item 4.2.6 was approved, and the 2025 Annual Report was formally adopted.

4.3 Financial Report

4.3.1 Financial Report

4.3.1.1Assets & Liabilities Overview as at 31/12/2025

Financial Row	As of 31 Dec 2025 Audited	As of 31 Dec 2024 Audited	Variance	% Variance	Variance Explanation
Asset					
Current Asset					
Cash and bank balances	32,340,810	35,295,827	-2,955,017	-8%	
Trade & other receivables	417,137	398,115	19,022	5%	
Investment securities	11,501,610	5,457,448	6,044,162	111%	During the year Sian Chay placed the investment products offered by Rockstead (S$5mil) and Singlife (S$3.3mil)
Inventories	869,989	508,646	361,343	71%	
	45,129,546	41,660,036	3,469,510	8%	
Non-Current Asset					
Investment securities	3,602,297	3,250,826	351,471	11%	Mainly for SG Paincare, there is the fair value gain as at 31 Dec 2025
Property, Plant & Equipment	22,978,764	25,059,236	-2,080,472	-8%	
	26,581,061	28,310,062	-1,729,001	-6%	
Total Asset	71,704,577	69,970,098	-3,448,062	-5%	
Liabilities					
Current Liabilities					
Trade & other payables	1,408,491	1,011,691	396,800	39%	Mainly relates to trade creditors from third-party vendors, such as Tribeforest and Supershift.
Bank loans	260,708	260,524	9,879	4%	Prepaid one year of the commercial property loan due to an increase in the interest rate from 2% to 3.88%
Lease Liabilities	282,158	232,717	49,476	21%	Lease liability for property
	1,930,887	1,504,732	456,155	30%	
Non-Current Liabilities					
Bank loans	1,626,063	1,886,266	-260,203	-14%	
Lease Liabilities	85,283	241,628	-156,345	-65%	
	1,711,346	2,127,894	-416,548	-20%	
Total Liabilities	3,662,233	3,632,626	**+833,036**	**+23%**	
Net Assets	68,042,344	66,347,472			
Funds					
Capital Fund	230,000	230,000			
Unrestricted Fund					
Fair value reserve	-2,815,267	-3,167,288	352,021	-11%	Fair value gain for SG Paincare
General Fund	61,026,910	59,881,327	1,145,583	2%	
Restricted Fund					
Memorial Endowment fund	9,600,125	9,403,233	197,542	2%	
Total Funds	68,042,344	66,347,472			

4.3.1.3.2 Profit and Loss – 2025 (Audited) vs 2024 (Audited)

	Audited Report 2023	Audited Report 2024	Audited Report 2025	Variance Anaylysis 2025 vs 2024	% +(-)
1) 收入分类 分社捐款箱收入					
Donation Box collections	$ 508,853	$ 362,909	$ 300,759	-$ 62,150	-17%
筹款 - 非 salesworks					
Voluntary income - Non salesworks	$ 12,610,329	$ 8,969,580	$ 6,952,535	-$ 2,017,046	-22%
筹款 - Salesworks					
Voluntary income- salesworks	$ 8,052,869	$ 11,262,575	$ 11,530,116	$ 267,541	2%
慈善收入					
Charitable Income	$ 1,907,310	$ 1,797,247	$ 1,780,418	-$ 20,829	-1%
保健产品销售额					
Healthcare Products	$ 340,012	$ 206,049	$ 304,777	$ 98,728	48%
其他收入（利息，政府津贴等）					
Other Income,Investment Income& Govt Grant	$ 2,150,611	$ 1,577,948	$ 2,276,917	$ 698,969	44%
总收入	$ 25,569,984	$ 24,176,308	$ 23,151,522	-$ 1,024,786	-4%
2) 管理支出					
Expenditure					
人力成本					
Employee Benefit Expenses	$ 4,245,578	$ 4,771,287	$ 4,678,426	-$ 92,861	-2%
药品成本					
Medicine & Medical Supplies Unrestricted	$ 1,511,401	$ 1,245,162	$ 1,325,872	$ 80,710	6%
筹款成本					
Cost of Fund raising	$ 2,505,219	$ 2,693,275	$ 2,494,651	-$ 198,624	-7%
间接费用 OVERHEADS					
Other Expenses & Governance Costs	$ 7,526,214	$ 12,286,988	$ 13,309,141	$ 1,022,153	8%
总费用	$ 15,788,413	$ 20,996,712	$ 21,808,090	$ 811,378	4%
盈余/赤字	$ 9,781,471	$ 3,179,596	$ 1,343,431	-$ 1,836,165	-58%

Major expenses changes are as follows:

Key Expenses Items	2025 (Audited)	2024 (Audited)	Variance Anaylysis 2025vs 2024	% +(-)
Depreciation	$ 2,347,813	$ 2,182,230	$ 165,584	8%
Community Events	$ 448,388	$ 595,928	-$ 147,540	-25%
General Processing Fee/	$ 1,192,099	$ 1,293,542	-$ 101,443	-8%
Corprorate Publicity/Marketing Comm	$ 606,236	$ 318,269	$ 287,967	90%
Community Welfare	$ 437,969	$ 358,316	$ 79,653	22%
Community Relation	$ 463,858	$ 818,380	-$ 354,522	-43%
GST Not Claimable	$ 556,078	$ 735,048	-$ 178,970	-24%
General Expenses	$ 1,192,099	$ 1,223,404	-$ 31,305	-3%

The financial data report was submitted for review at the 5th Meeting of the 85th Board of Directors. After review, no objections were raised by the Directors present. Upon the proposal of Ms Queenie Li LiDan and seconding by Mr Darrick Sia Hao Shen, the Board unanimously approved Item 4.3.1, Financial Data Report.

At the 2025 Annual General Meeting, the attendees unanimously agreed with the financial data matters. Upon the proposal of Ms Queenie Li Li Dan and seconding by Mr Malik, Agenda Item 4.3.1, Financial Data Matters, was approved.

4.3.2 Approval of the 2025 Audited Financial Statements

At the 2025 Annual General Meeting, Mr Fu Sun Rong, Auditor from UHY Lee Seng Chan & Co., Public Accountants and Chartered Accountants, presented the 2025 Audited Financial Statements of Sian Chay Medical Institution.

At the 2025 Annual General Meeting, the attendees unanimously agreed with the contents of the audited financial statements. Upon the proposal of Ms Queenie Li Li Dan and seconding by Mr Darrick Sia Hao Shen, Agenda Item 4.3.2 was approved, and the matter relating to the 2025 Audited Financial Statements was formally adopted.

4.3.3 Appointment of Auditor for 2026

At the 5th Meeting of the 85th Board of Directors, upon the proposal of Mr Kenny Lim Oon Cheng and seconding by Ms Queenie Li Li Dan, all Directors unanimously approved and formally appointed UHY Lee Seng Chan & Co., Public Accountants and Chartered Accountants, as the Auditor of Sian Chay Medical Institution for the financial year ending 2026.

At the 2025 Annual General Meeting, upon the proposal of Ms Queenie Li Li Dan and seconding by Mr Darrick Sia Hao Shen, Agenda Item 4.3.3 was approved, appointing UHY Lee Seng Chan & Co., Public Accountants and Chartered Accountants, as the Auditor of Sian Chay Medical Institution for the financial year ending 2026.

4.4 Social Affairs Report

4.4.1 Activity Report

The **Vision** of Sian Chay Medical Institution, is to position Sian Chay as the recognised charity for continuing its spirit of serving the people. To establish it as the premier TCM Hub Championing Wellness Lifestyle, Blissful Living in Singapore. At the same time, the **Mission** of Sian Chay is to promote TCM education and development as well as to participate in the charitable and humanitarian work in Singapore.

In view of these, Sian Chay Medical Institution not only actively sets up branch clinics across various communities islandwide to provide charitable TCM services to the public, but also proactively carries out charitable and public welfare initiatives nationwide, supporting the humanitarian efforts and social welfare in Singapore, with the aim of achieving the following objectives:

1. Promoting the City of Good
2. Supporting the Healthier SG and Age Well SG policies
3. Promoting racial harmony and social cohesion
4. Promoting community welfare activities
5. Supporting community events
6. Promoting the spirit of philanthropy with civic and charity organisations
7. Promote core values, beliefs and spirit of Sian Chay
8. Collaboration with community partners to support vulnerable groups
9. Supporting national events, e.g. National Day Celebration
10. Recognise national achievements, volunteerism, and philanthropy

Sian Chay Medical Institution (SCMI) actively responds to national policies and closely aligns itself with Singapore's national development, fully supporting the Healthier SG and Age Well SG initiatives. Sian Chay promotes the importance of healthy living and holistic wellness—body, mind and spirit—through various benevolent initiatives that bring joy to the community. By providing relevant health education and services, Sian Chay aims to help individuals cultivate positive and healthy lifestyle habits, thereby preventing illness, reducing the burden on the healthcare system, and contributing to the overall health development of society. These efforts not only benefit residents' physical and mental well-being, but also have a positive impact on society.

At the same time, through its charity platform, Sian Chay actively promotes racial and social harmony, encourages positivity, and supports holistic health to reduce health, family and social issues, enhance quality of life, and help residents lead happier lives. We advocate a culture and spirit of charity, and encourage more individuals, businesses and organisations to participate actively in philanthropic and community welfare activities, working together to build a harmonious society.

Sian Chay Medical Institution organises various types of charitable and public welfare activities, each with one or more of the following focuses:

- Encouraging community residents of all ages to remain physically, mentally and socially active to promote holistic health, while preventing isolation and mental health deterioration. It also aims to cultivate a positive lifestyle, reduce harmful physical and mental habits, and guide society towards more comprehensive healthy development.
- Promoting the patriotic spirit of **"Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People"**, which not only emphasises community cohesion and social unity, but also stresses mutual understanding and tolerance among different groups, thereby fostering a harmonious society with universal love.
- Promoting and practising the values and spirit of Sian Chay, and building a **"City of Good"**.
- Promoting and popularising positive knowledge in culture, the arts, science, the humanities, healthcare, etc. to nourish the soul, enrich lives, create greater meaning in daily living, and enhance overall social happiness and wellbeing.
- Providing residents from all walks of life with the sense of gain through material assistance, services, or experiential activities, to help them better cope with life's challenges, eliminate the mindset of lack, and nurture a more positive and healthy attitude.
- Encouraging residents to become volunteers, cultivating a spirit of sharing and selfless giving. While serving the community, they also benefit from kindness and positive energy, bringing fulfilment to themselves and supporting physical, mental and spiritual health.
- Enabling residents to explore and understand themselves, and realise their personal worth and life's meaning through participation in activities or volunteer work.
- Promoting Sian Chay Medical Institution's charitable platform, including its charitable TCM services as well as various community welfare services and initiatives.
- Encouraging the public to understand charity from multiple perspectives, and inspiring all sectors of society to participate in and support charitable causes and do good together.
- Advocating care for different social strata and groups, especially the elderly, the vulnerable and those with special needs, to bring greater warmth to society.

4.4.1.1 Reports of Various Events

18 Major Categories of Events of Sian Chay from January to December 2025

Derived from the records of Sian Chay's **"Activities Big Data"**:

S/N	Category of Events	No. of Event Items	Person-times Reached
1	Care & Share (Street Distribution)	**30**	**121,484**
2	Care & Share (Event Distribution)	**161**	**127,207**
3	Care & Share (Brand Awareness)	**84**	**37,557**
4	SC Charity Centre One Day Tour	**89**	**5,225**
5	Sian Chay Joy Session	**217**	**4,169**
6	Voice of Vitality Vocal Music Class	**37**	**2,685**
7	Sian Chay Love Choir	**9**	**132**
8	Charity Classes	**656**	**12,836**
9	Care in the Rain	**0**	**0**
10	Sian Chay Culture Talk	**20**	**1,863**
11	Sian Chay Health Talk	**19**	**293**
12	Sian Chay Media Talk	**2**	**85**
13	Sian Chay Charity Centre Events	**125**	**9,150**
14	Love Journey	**37**	**4,182**
15	Sian Chay Branches Events	**113**	**107,886**
16	Sian Chay Benevolent Performance Troupe	**1**	**230**
17	New Women Charity Group Collaborative Events	**13**	**3,294**
18	Other Events	**107**	**53,551**
	GRAND TOTAL	**1,720**	**491,829**

Sian Chay Medical Institution
Annual Report for Year Ended 31 December 2025

Throughout 2025, Sian Chay Medical Institution organised a wide range of events of various scales, including charitable, cultural, and health-related public initiatives. These activities reached out broadly to the community, spreading care and compassion. Not only did these diverse events bring greater welfare and warmth to the community, they also served to actively promote Sian Chay's core values — forgiveness, universal love, compassion, gratitude, and dedication — contributing to the vision of building Singapore into a City of Good.

At the same time, these activities helped the public gain a deeper understanding of Sian Chay's charitable mission and platform, including its range of services and facilities, such as TCM healthcare and cultural programmes. Sian Chay also collaborated with numerous charitable organisations and government agencies across the nation, joining forces to serve the greater good. Sian Chay's staff believe that serving mankind is the best job.

In 2025, as Singapore marks its 60th year of independence, Sian Chay Medical Institution pays tribute to the nation, its pioneers and society through a series of community-rooted initiatives that transcend race, culture and social boundaries. Guided by the shared conviction of **"We Love Singapore, Singapore We Love"**, Sian Chay upholds the values of **"forgiveness, universal love, compassion, gratitude and dedication"**, and the belief that **"Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours. Forward with the Nation, Bonding with the People."** By integrating a century of charitable heritage with modern community services, Sian Chay brings enduring human warmth to the **SG60** celebrations.

These **SG60 Gratitude Projects** were published in **Shin Min Daily News** on 31 December 2025, and subsequently in **Lianhe Zaobao** and **The Straits Times** on 1 January 2026, under the following headlines:

Sian Chay Medical Institution SG60 Gratitude Projects Summary (2025)
A Century of Compassion Uniting the Nation
Over 2,000 Charity Activities Held or Supported • More Than 1 Million Beneficiaries
Over 2 Million in Online Participation • More Than 1 Million Items Distributed

This news report presents a curated selection of SG60-related Gratitude Projects drawn from the 2025 activity data. For publication purposes, the projects were categorised according to editorial requirements. In addition, other related charitable initiatives by Sian Chay Medical Institution were incorporated — including the Love Bento Sharing Initiative and collaborative projects with grassroots organisations — bringing the total number of charitable activities for the year to over 2,000.

The supporting data used in the published article are as follows:

Corresponding Supporting Data Blocks for the Newspaper Article Texts of the SG60 Gratitude Projects



Sian Chay Medical Institution
Annual Report for Year Ended 31 December 2025

SG60 (2025) Sian Chay Gratitude Projects Summary

	Person-times Reached	Number of Activities	Gift Quantity	Total Online Views
Sum of all 12 Categories	1,280,623	2,313	1,283,322	2,051,359

SN	Event Types Description	Person-times Reached	Number of Activities	Gift Quantity	Total Online Views
	Sian Chay Good Citizen Category Block				
1A	Sian Chay Good Citizen	200,000	1	200,000	0
	Subtotal	200,000	1	200,000	0
	Centennial History Category Block				
2B	Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore Project	7,299	42	446	1,133,716
	Subtotal	7,299	42	446	1,133,716
	Care & Share Category Block				
3C1	Care & Share (All Types)	162,176	233	189,768	30,485
	Love Bento Sharing - Supplies Not Used in Other Events	188,440	1,258	188,440	0
	Love Gift Basket Sharing Events (Frontline Healthcare Workers)	2,663	6	2,663	0
	Subtotal	353,279	1,497	380,871	30,485
	Branch Events Category Block				
3C2	Branch Events	84,559	110	92,323	20,152
	Subtotal	84,559	110	92,323	20,152
	Grassroots Organisations Collaboration Category Block				
	Collaborating with grassroots organisations for supplies and gifts distribution during festive seasons				
3C3	Lunar New Year	19,200	29	19,200	0
	Mother's Day	144,655	43	144,655	0
	National Day	42,000	58	42,000	0
	Mid-Autumn Festival	48,020	60	48,020	0
	Subtotal	253,875	190	253,875	0
	Culture and Arts Category Block				
4D	Supporting and Promoting Cultural and Artistic Activities	32,589	51	8,760	108,608
	Talk Series (Culture Talk, TriWell Talk, Media Talk)	2,241	41	1,427	295,789
	Subtotal	34,830	92	10,187	404,397
	Charity Movie Screening Category Block				
5E	Close Ur Kopitiam Charity Movie Screening	10,836	18	10,836	0
	Subtotal	10,836	18	10,836	0
	Love Journey Category Block				
6F	Love Journey	4,262	38	4,377	9,181
	Subtotal	4,262	38	4,377	9,181
	Special Care Category Block				
7G	Special Care for Groups (Including Groups with Disabilities, Vulnerable Groups, Migrant Workers Group, etc.)	188,523	42	188,783	50,213
	New Women Charity Luncheon	3,144	12	3,182	0
	Subtotal	191,667	54	191,965	50,213
	Sian Chay Charity Centre Category Block				
8H	Sian Chay Charity Centre Events	4,658	59	3,076	178,135
	One Day Tour	5,058	87	5,066	34,080
	Subtotal	9,716	146	8,142	212,215
	Stallholders Care Category Block				
9I	Nationwide Hawkers & Wet Market Community Care Initiative	15,300	123	15,300	0
	Subtotal	15,300	123	15,300	0
	Christmas Care Category Block				
10J	Christmas Care	115,000	2	115,000	191,000
	Subtotal	115,000	2	115,000	191,000

TOTAL:	Person-times Reached	Number of Activities	Gift Quantity	Total Online Views
Sum of all 12 Categories Above	1,280,623	2,313	1,283,322	2,051,359

** Remarks:

"Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore" Project ** Including:	Person-times Reached	Number of Days	Gift Quantity	Total Online Views
Gifting of the Commemorative Publication "Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore"	4,000	-	4,000	
Hearts of Kindness, Deeds of Charity" Historical Exhibition Tours - Sep & Oct Attendees of the Book Launch, plus daily visitors of the following days.	3,299	35 Days	50	1,133,716

Summary of SG60 Gratitude Projects (as published in the newspapers) does not include regularly scheduled weekly activities such as Charity Classes and singing sessions (data extracted from the "Activities Big Data").

SG60 Gratitude Projects Summary (Newspaper Article)		
Data Source	No of Activities	Person-times Reached
SG60 News Article Supporting Data	2,313	1,280,623
TOTAL	2,313	1,280,623
Note: The above data **DO NOT** include charity classes and singing sessions, TCM services, free patient pickup service and free haircut service. Large-scale distributions including "Sian Chay Good Citizen", green and red water bottles, stallholders care, are projected to be completed in 2026.		

If these regularly scheduled weekly activities are also included in the tally, the following table shows **all activities** organised or supported by Sian Chay Medical Institution in 2025:

2025 All Data Records of Sian Chay Activities		
Data Source	No of Activities	Person-times Reached
Activities Big Data	1,720	491,829
Love Bento Sharing	1,240	185,729
GRO Collaboration	190	253,875
TOTAL	3,150	931,433
Note: The above data include charity classes and singing sessions, but **DO NOT** include TCM services, free patient pickup service and free haircut service.		

4.4.1.1.1 Care & Share (Street Distribution)

Sian Chay goes deep into the community and distributes various benefits to the public across the country, benefiting people from all walks of life and all races. The resources distributed include walking aid umbrellas, shopping trolleys, fragrant rice, small fans, goody bags (including coffee, biscuits, etc.), backpacks, reuseable bags, Hong Bao envelopes, etc. Among them, the walking aid umbrella is widely praised for its thoughtful design that can be used as a walking cane and an umbrella, taking care of the elderly and those with mobility difficulties. The shopping trolley has uniquely designed wheels that are easy to pull up and down stairs, which offers great convenience to the public's travel and shopping and is very popular. While distributing various benefits, we were also able to introduce Sian Chay's charitable TCM platform and share Sian Chay's values, beliefs and philanthropic spirit to spread universal love to the public.

Care & Share (Street Distribution) - January to December 2025

Total Events: **30**

Total Person-times Reached: **121,484**

4.4.1.1.2 Care & Share (Event Distribution)

Sian Chay works hand in hand with various charities, public welfare or government agencies and civil organizations to provide warmth to various beneficiary groups in various collaborative events, including vulnerable groups and the general public participating in the events. In addition to sharing various resources similar to those distributed on the streets, we also distribute useful books and share good knowledge in some events. The belief that Sian Chay implements through actions is "Nation Progresses, Family Prospers; Family Harmony, Successful Endeavours; Forward with the Nation, Bonding with the People".

Care & Share (Event Distribution) - January to December 2025

Total Events: **161**

Total Person-times Reached: **127,207**

4.4.1.1.3 Care & Share (Brand Awareness)



Thanks to the use of new media, the online visibility of the Sian Chay Medical Institution and Sian Chay Charity Centre charity platform has been steadily increasing.

To further raise public awareness of the Sian Chay charitable platform, Sian Chay began, in June 2024, conducting outreach through Care & Share activities. These involved distributing supplies to the public and engaging in ground outreach to share information face-to-face about Sian Chay Medical Institution's charity platform, including its charitable TCM services and various community welfare programmes and initiatives.

At the same time, members of the public were encouraged to learn more about Sian Chay's charity platform online — through Google searches for "Sian Chay Charity Centre" as well as via other new media platforms such as Facebook and WeChat official accounts.

Completed in January 2024, the Sian Chay Charity Centre has, as of 1 December 2025, received a total of **29,140** public Google reviews for its institutional listing on the Google search engine. It currently holds an average rating of five stars.

Care & Share (Brand Awareness) - January to December 2024

Total Events:	**84**
Total Person-times Reached:	**37,557**

4.4.1.1.4 Sian Chay Charity Centre One Day Tour

Sian Chay Medical Institution supports the national Healthier SG and Age Well SG initiatives by encouraging seniors to stay active, socially connected, and physically and mentally well, in line with the principle that "prevention is better than cure."

In April 2024, the Sian Chay Charity Centre launched the **Sian Chay Charity Centre Day Tour** to help seniors participate more actively in community life, make new friends, reduce social isolation, and enjoy meaningful experiences in a warm and welcoming environment.

Held every Tuesday and Thursday, the tours welcome seniors from different regions to enjoy the Centre's facilities, including singing, reading, classes, photo-taking, wellness activities, TCM services, free haircuts, refreshments, gift packs, birthday celebrations, and guided visits to attractions such as the waterfall with deer, VR room, children's garden, 3D holographic displays, health library, exhibition space, and Sky Garden.

The programme also includes health and wellness exercises, tai chi, meridian therapy movements, and talks on topics such as traffic safety and scam prevention. Sian Chay staff and volunteers warmly accompany participants throughout the tour, while Dato' Seri Toh Soon Huat often personally engages with seniors, sharing life experiences and offering care and encouragement.

Sian Chay Charity Centre One Day Tour - 2025

Total Events:	**89**
Total Person-times Reached:	**5,225**

4.4.1.1.5 Sian Chay Joy Sessions

The Sian Chay Charity Centre officially opened its doors to the public in July 2024. To encourage the community to treat Sian Chay as their shared home and to make full use of the Centre's facilities, the Centre launched a new initiative in July, "Sian Chay Evening Entertainment". With effect from 21 April 2025, this activity was renamed "Sian Chay Joy Sessions (Singing)", and its frequency was increased to six evenings a week, from Monday to Saturday, 6.00pm to 9.00pm. This evening programme invites members of the public to come and sing at the Charity Centre. The activity provides a welcoming platform for social interaction to enhance community cohesion, while also fostering a love for music and the arts, uplifting and nurturing the spirit. Through singing and social engagement, especially among seniors, the programme promotes physical and mental well-being, encouraging active and healthy living in a joyful and communal atmosphere.

Sian Chay Joy Sessions - January to December 2025

Total Events:	**217**
Total Person-times Reached:	**4,169**

4.4.1.1.6 The Voice of Vitality Vocal Music Class

Since April 2024, the Sian Chay Charity Centre has been offering free vocal classes, providing the public with the opportunity to learn more professional singing techniques. This programme invites renowned soprano Ms. Ma Qing as the instructor, teaching participants professional vocal and singing skills. Since its launch, the classes have received an enthusiastic response from the public, with an average of over 50 participants per session. Starting from 26 November 2024, the programme has been officially renamed to "The Voice of Vitality Vocal Music Class".

The Voice of Vitality Vocal Music Class - January to December 2025

Total Events:	**37**
Total Person-times Reached:	**2,685**

4.4.1.1.7 Sian Chay Love Choir

The Sian Chay Love Choir was officially formed on 27 July 2024 and held its first rehearsal at the Sian Chay Charity Centre. Renowned soprano Ms. Ma Qing serves as the Artistic Director, while Ms. Jamila (Wang Haiqing), Principal of Bellydance Extraordinaire, takes on the role of Choir Leader. The choir holds rehearsals every Saturday from 3:00 PM to 5:00 PM and currently has over ten members, with voice parts divided into mezzo-soprano, soprano, bass, baritone, and tenor.

The first performance of the Sian Chay Love Choir was on 9 Nov 2024 in the Extraordinary Goddess International Pageant 2024. Subsequent 2024 performances were on 15 Dec's Sian Chay Christmas Celebration and 28 Dec's Sian Chay Culture Talk – "Singapore Celebrity Recitation Gala" at the China Cultural Centre in Singapore. The Sian Chay Love Choir Project officially ended after the last activity on 5 April 2025.

Sian Chay Love Choir - January to April 2025

Total Events:	**9**
Total Person-times Reached:	**132**

4.4.1.1.8 Charity Classes

Sian Chay firmly believes that everyone aspires to live a healthier and better life. With this in mind, it has specially curated a vibrant series of "Sian Chay Charity Classes" for the community. This service initiative was launched at the Sian Chay Charity Centre in April, offering free courses that benefit the wider public. These include dance, stage style for singing, visual arts, musical instruments, sports, wellness, languages, and even modelling training. The courses are diverse, spanning a wide range of interests and catering to people of all ages, from children to adults.

These classes not only cater to the diverse interests and learning needs of participants, but also allow members of the community to enhance themselves and improve their physical and mental well-being in a relaxed and joyful atmosphere, enabling them to embrace the beauty of life. The programme promotes holistic wellness—body, mind, and spirit—helping the community to cultivate healthier and more fulfilling lifestyles.

All classes under the Sian Chay Charity Classes series are completely free of charge, encouraging the public to actively engage in a vibrant and healthy way of life. Complimentary tea and biscuits are also provided, offering participants a comfortable and welcoming environment for learning, interaction, and connection.

Charity Classes - January to December 2025

Total Events:	**656**
Total Person-times Reached:	**12,836**

Sian Chay Medical Institution extends its heartfelt gratitude to the following instructors for teaching the Charity Classes:

- Ms. Zhang Juan (Piano Class)
- Ms. Lynn Xie Lin (Piano Class)
- Mr. Ricky (Guitar and Ukulele Classes)
- Ms. Gao Heng (Violin Class)
- Ms. Tao Li Yan (Cucurbit Flute Class)
- Ms. Ma Qing (Vocal Music Class)
- Ms. Jamila Wang Haiqing (Catwalk / Modelling Classes)
- Ms. Zhang Jiayi (Jazz Dance Class)
- Ms. Qi Jingjing (Children's Chinese Dance and Yoga Classes)
- Ms. Tng Chwee Huay (Catherine Chew) (Line Dance Class)
- Ms. Veronica Tan (Contemporary Chinese Dance Class)

- Ms. Ong Bee Lian and Mr. Gilbert Zhang (Spoken English Class)
- Ms. Cao Ruishu (English Class)
- Ms. Lindy Lin Qianzi (Hanyu Pinyin Class)
- Master Lau Tjek Leng and the instructing team (Zhaobao Tai Chi Class)
- Ms. Lim Yan Chee (Meridian Wellness Class)
- Mr. David Ong (Meditation Class)
- Ms. Jennifer Wang Yihan (Meditation and Art Classes)
- Ms. Dong Jing (Drawing Class)
- Ms. Liu Mohan (Handicraft Class)
- Ms. Mary Tan (Beading Class)
- Ms. Feng Jing (Collage-Style Chinese Painting Class)
- Ms. Gong Mengru (Makeup Class)
- Mr. Ning Zhaoheng (Mobile Photography Class)
- Sian Chay Media Team (Mobile New Media Basics Class)

As of 25 December 2025, Charity Classes that were opened and still continued, as well as the "Voice of Vitality Vocal Music Class" and "Sian Chay Love Choir" mentioned in previous sections, and weekly activities "Sian Chay Charity Centre One Day Tour" and "Sian Chay Joy Session" are listed in the schedule below (Sian Chay reserves the rights to amend classes and activities arrangements):

4.4.1.1.9 Sian Chay Culture Talk

Sian Chay Culture Talk was officially launched on 31 March 2024, bringing together people from all walks of life to witness the birth of this new platform. As a space that closely connects culture, the arts, education, technology,

the humanities, and philanthropy, the establishment of the Sian Chay Culture Talk series marks the emergence of a new meeting point between culture and charity in society.

Sian Chay Culture Talk is dedicated to promoting positive values and advancing civilisation. Through such events, it aims to inspire greater public interest and reflection on cultural and humanistic topics.

The talk series, delivered by experts from various cultural fields, cover a diverse range of topics including Artificial Intelligence (AI), classical Chinese poetry, literary and historical figures, Singapore architecture, Nanyang Chinese culinary culture, classical art, Traditional Chinese Medicine culture, and ancient shipwreck artefacts, among others. As of December 2025, a total of **17** instalments (**18** sessions) of the talk series have been held, in addition to supporting **18** other cultural events.

Sian Chay Culture Talk - January to December 2025

Total Events: **20**
Total Person-times Reached: **1,863**
Online Views: **228,000**

In addition to the **17** talks (**18** sessions in total) already conducted under the Sian Chay Culture Talk series, the programme also supported and co-organised a further **18** cultural events:

S/N	Date	Cultural Event
1	10/5/2024	World Reading Day cum "Duzhe" Sharing Session No. 105, Mother's Day Special - Library of China Cultural Centre in Singapore
2	13/5/2024	May Nanyang Girl's High School Reading Workshop - Singapore "Duzhe" Sharing Club Schools Outreach Series
3	13/9/2024	Reading Salon cum "Duzhe" Sharing Session No. 109, Mid Autumn Festival Special - Library of China Cultural Centre in Singapore
4	19/2/2025	Sian Chay Cultural Talk - Aesthetics Salon: "New Looks for a New Year: Unlocking the Image Code, Finding the Right Styles and Fashions" (Speaker: Ms. Mao Xue)
5	14/3/2025	Sian Chay Culture Talk - Spring Tea Gathering: "Spring Tea Cultural Salon – Appreciation and Elegant Gathering" (A Reunion of Past Guest Speakers from the Sian Chay Culture Talk Series)
6	23/3/2025	"In the Name of Kindness" Book Sharing Session - "A Journey of Charity, Smiling through the Storms" (an Autobiography of Ang Chin Koon)
7	16/4/2025	"The Power of Image – Mutual Growth for Parents and Children" - Stamford American International School (Speaker: Ms. Mao Xue)
8	10/5/2025	"Aesthetics: the Invisible Competitive Edge - Integration and Interaction with Singapore's Multiculturalism" - YMCA Building (Speakers: Ms. Mao Xue, Ms. Li Honglei)

9	11/5/2025	Singapore Duzhe Sharing Club 4th Reading Salon -- Mother's Day Special "Eavesdropping on Mother" - Library of China Cultural Centre in Singapore (Host & Lead Reader: Mr. Nie Lei)
10	17/5/2025	Mother's Day Series Salon "The Awakening of Women: Feminine Power Gives Birth to All Things, A Mother's Heart Brings Lasting Peace" (Speaker: Ms. Sun Yongyue)
11	7/6/2025	Mental Health Salon "Joyful Living, Blissful Golden Years" (Speaker: Ms. Jessie)
12	26/7/25	Seniors' Exclusive Salon "AI, a Good Companion -- Becoming Friends with AI" (Speaker: Mr. Walter Quek)
13	30/7/25	Health Salon "Softness Overcomes Hardness: Eastern Wellness Wisdom in Tai Chi" (Speaker: Mr. Feng Yanbo)
14	15/8/25	Health Salon "From Politics to Pulse: A German Doctor's Journey into Chinese Medicine and the Mind" (Speaker: Dr. Uta Devries)
15	27/8/25	"The Future of Tea: When Eastern Wisdom of Wellness Meets Western Life Science and Technology" - Robinson 77 (Speaker: Professor Li Hui)
16	20/9/25	"Mr Hsu Chung Mao's Stories and Reflections from the Singapore's 60th Anniversary Commemorative Album" (Speaker: Hsu Chung Mao) (A Sharing on the Sian Chay's SG60 Celebration Historical Publication "Hearts of Kindness, Deeds of Charity: 100 Years of Philanthropy in Singapore")
17	8/10/25 - 12/10/25	"Entering the World of 'Duzhe': International Touring Exhibition of 'Duzhe' Illustrations – Singapore Stop" - China Cultural Centre in Singapore (8-12/10/2025)
18	5/11/25	"New Beginnings, New Home -- The Strength of New Female Immigrants and Parent–Child Education" - Union Book Co Pte Ltd (Speaker: Ms. Wang Yan)

4.4.1.1.10 Sian Chay TriWell Talk

The Sian Chay TriWell Talk project was launched on 3 January 2025. With the increasingly fast-paced and high-pressure modern lifestyle, more people — including seniors, adults, and even youth — are facing challenges related to mental health, such as anxiety, depression, emotional regulation, and stress management. In response to the national strategic goals to promote nationwide health, and in support of the "Age Well SG" and "Healthier SG" initiatives, the Sian Chay TriWell Talk was established. It aims to promote holistic wellness by helping the public recognise the importance of mental health, cherish life, and live a more joyful and fulfilling life with wisdom.

This initiative integrates modern medicine, psychology, TCM, and mental wellness concepts. Through expert talks, workshops, and self-growth groups, the series seeks to raise public awareness of mental health. As Singapore faces an ageing population, special attention is also given to seniors, supporting them in enjoying a fulfilling golden age. The programme also transmits Sian Chay's cultural values and spirit of philanthropy, aiming to enhance quality of life through a comprehensive approach to body, mind, and spirit.

Sian Chay TriWell Talk - January to December 2025

Project Started On: 3 January 2025
Total Events: **19**
Total Person-times Reached: **293**

4.4.1.1.11 Sian Chay Media Talk

The Sian Chay Media Talk project was launched on 15 March 2025. In today's era of rapid technological advancement, the charity sector must also keep pace with the times by leveraging new media and smart technologies to expand its influence and engage more people from all walks of life. Sian Chay Media Talk aims to utilise new media and AI technologies to promote Sian Chay's charitable platform and values to the public, helping more social groups understand and take part in its charitable mission. Through this platform, we hope to especially engage seniors and youths, encouraging them to embrace and benefit from Sian Chay's values and spirit of giving, thereby advancing Singapore as a City of Good.

Sian Chay Media Talk - January to December 2025

Project Started On: 15 March 2025
Total Events: **2**
Total Person-times Reached: **85**
Online Views: **53,000**

4.4.1.1.12 Sian Chay Charity Centre Activities

As a multifunctional venue, the Sian Chay Charity Centre hosts not only the wide range of regular activities mentioned above, but also various ad hoc or short-term activities open to the public and welcoming participation from residents in the community. These include health improvement sessions, handicraft workshops, parent-child bonding activities, public

welfare talks or sharing sessions, charity concerts, charity makeup course, etc. In addition, there have been multiple performances by caring music groups, as well as competitions such as the "Singers of Love" Singing Contest, Sian Chay Charity Dance Competition, photography contests, and more. Many of these activities began even before the official completion of the Sian Chay Charity Centre.

The Sian Chay Charity Centre hosts large-scale events organised by Sian Chay, such as "Sian Chay Spring Gala: An Extraordinary Evening", "Good Deeds Like Songs: Songs for Sian Chay", and "Sian Chay Voice of Vitality Vocal Music Class – National Day Themed Concert". It also collaborates with external organisations on various initiatives, including Be A Samaritan (BAS) Programme (a care-listener training course) conducted in partnership with Samaritans of Singapore (SOS), migrant worker gatherings organised with the Ministry of Manpower's Assurance, Care and Engagement (ACE) Group, and migrant worker community outreach programmes held in collaboration with HOME (Humanitarian Organization for Migration Economics).

Sian Chay Charity Centre Activities - January to December 2025

Total Events: **125**
Total Person-times Reached: **9,150**

4.4.1.1.13 Love Journeys

"Sian Chay abounds with gratitude and love. We are one family." In society, there are many groups—particularly the elderly—who seldom have the opportunity to go on outings. To care for the physical and mental well-being of seniors, Sian Chay organised the Love Journeys to encourage moderate excursions, exposure to new environments, increased social interaction, and enriching experiences that nourish the soul. This initiative offers seniors a sense of care and companionship, allowing them to share their life experiences with others. Bringing a refreshing change to their daily routines not only brings hope to their lives, but also has a positive impact on their physical health, mental well-being, and emotional outlook—ultimately enhancing their overall quality of life. Participants were mainly elderly patients from various Sian Chay branches, as well as individuals from specific organisations or groups, such as persons with intellectual disabilities from Blue Cross Thong Kheng Home and members of the single-parent community.

Love Journey - Mother's Day Special Event "Hand in Hand Under the Blue Sky, Let Love Soar"

On the morning of 25 April 2025, Sian Chay warmly invited 511 seniors and mothers from neighbourhood communities and Community Centres across Singapore to gather at Marina Barrage for a warm and memorable Mother's Day celebration. The event was also watched by more than 5,000 online viewers via Shicheng Headlines.

Chairman Dato' Seri Toh Soon Huat attended the event and interacted warmly with the seniors. In addition to enjoying the performances, some seniors also flew kites on the rooftop lawn, creating a joyful and heartwarming atmosphere.

Love Journeys - January to December 2025

Total Events: **37**
Total Person-times Reached: **4,182**

4.4.1.1.14 Sian Chay Branches Events

Sian Chay Medical Institution also holds various community-facing events at the 13 branches other than the Sian Chay headquarters, Sian Chay Charity Centre. Events at the branches are primarily Care & Share, some of which combine with a breakfast event.

Sian Chay Branches Events - January to December 2024

Total Events: **113**
Total Person-times Reached: **107,886**

4.4.1.1.15 Sian Chay Charity Performance Group

Sian Chay Medical Institution actively promotes cultural activities and places strong emphasis on performance programmes. These performances include singing, dancing, musical instrument performances, and other forms of artistic or entertainment performances. Cultural activities provide enriching life experiences for community residents, help keep the senses and mind active, strengthen community cohesion, and contribute to overall social well-being.

Sian Chay Charity Performance Group — January to December 2025:

Total number of programmes: **1**
Total outreach: **230** persons

4.4.1.1.16 Collaboration with New Women Charity Group

Sian Chay Medical Institution collaborated with the charity organisation "New Women Charity Group" on a series of initiatives, mainly including the New Women Charity Luncheon and Care & Sharing Sessions (three Care & Sharing Sessions were jointly organised in the first half of 2024).

The New Women Charity Luncheon is a Sian Chay-supported programme, usually held once a month at Hong Ren Tang Imperial Restaurant. Each luncheon typically hosts more than 200 seniors and beneficiaries from charitable organisations or the community, including nursing homes, Active Ageing Centres, persons with intellectual disabilities, the visually impaired, persons with mobility challenges, and seniors living alone.

In addition, in 2024, Sian Chay collaborated with New Women Xing Charity Group to organise three Care & Sharing Sessions, distributing items such as shopping trolleys, mini fans, eco-friendly bags, fragrant rice, and care packs to the community.

New Women Charity Group Collaboration Activities — January to December 2025:

Total number of programmes: 13
Total outreach: 3,294 persons

4.4.1.1.17 Other Activities SCMI Takes Part In

In addition to the many programmes mentioned above, Sian Chay Medical Institution also organises and participates in various charitable activities beyond the Sian Chay Charity Centre, in collaboration with other event organisers and partner organisations to do good together.

Activities held outside of Sian Chay's premises include:

- "Flash mob" performances by children from the Sian Chay dance class at public venues such as Marina Bay Sands and Esplanade, bringing moments of artistic joy to the community through small-scale performances.
- Visiting hospitals to accompany and engage patients in handicraft activities.
- Partnering with performing arts events, or Sian Chay itself organising performance events, to invite community residents especially seniors to enjoy free access to a variety of artistic performances, aligning with Sian Chay's idea of "Charity and Art Illuminate the Path Together."

Other Activities SCMI Takes Part In - January to December 2025

Total Events: **107**
Total Person-times Reached: **53,551**

4.4.1.2 Events Held at Sian Chay Charity Centre

4.4.1.2.1 Events Held at Sian Chay Charity Centre in 2025

In 2025, events held in the Sian Chay Charity Centre building or areas around the Charity Centre are as follows:

S/N	Category of Events	No. of Event Items	Person-times Reached
1	Care & Share (Street Distribution)	1	3,000
2	Care & Share (Brand Awareness)	2	540
3	SC Charity Centre One Day Tour	89	5,225
4	Sian Chay Joy Session	217	4,169
5	Voice of Vitality Vocal Music Class	37	2,685
6	Sian Chay Love Choir	9	132
7	Charity Classes	656	12,836
8	Care in the Rain	0	0
9	Sian Chay Culture Talk	14	1,293
10	Sian Chay Health Talk	19	293
11	Sian Chay Media Talk	2	85
12	Sian Chay Charity Centre Events	125	9,150
13	Love Journey	9	735
	GRAND TOTAL	1,180	40,143

In 2025, Sian Chay Medical Institution has held **1,180** events at Sian Chay Charity Centre building (or areas around it), averaging **98** events each month. Total 40,143 person-times reached in events at Sian Chay Charity Centre for the whole year, i.e. **3,345** person-times per month, or **110** daily, on average.

4.4.1.3 Sian Chay Charity Centre Facilities Sharing

The Sian Chay Charity Centre was officially opened in 2024, offering its venue and facilities free of charge to charitable and non-profit organisations. This initiative allows for the sharing of resources in the spirit of giving back to society.

Sian Chay Charity Centre Facility Usage 2025

Symbols and Corresponding Facilities

Symbol	Facility	Floor
F4M	Multi-Purpose Activity Room	4
F4G	Sky Garden	4
F4V	VIP Room	4
F3C	Meeting Room	3
F2M	Multi-Purpose Activity Room	3
F2V	VR Studio	3
F2H	Holographic Projection Room	3
F2S	Interaction Room	3
F1M	Multi-Purpose Activity Room	1
F1K	Facility	1
F1R	Multi-Purpose Activity Room	1
B1	Basement 1	B1

Sian Chay Charity Centre Facilities Sharing 2025

SN	SCCC Facilities Used	Names of Organisations and Activities	Date	Hours Used	Person-times Reached
1	F2M F2V	MOM Assurance, Care and Engagement (ACE) Group - Migrant Workers' Gathering Event	5/1/25	4.00	25
2	F2M F2V F1M	MOM Assurance, Care and Engagement (ACE) Group - Migrant Workers' Gathering Event	12/1/25	4.00	27
3	F2M F2V	MOM Assurance, Care and Engagement (ACE) Group - Migrant Workers' Gathering Event	19/1/25	4.00	15
4	F4G	HOME (Humanitarian Organization for Migration Economics) Group Discussion Session	16/2/25	3.00	8
5	F4M F2M	Meeting of PaPaZao	26/2/25	3.00	70
6	F4M	Collaboration of Singapore Tianjin Association and Sian Chay Medical Institution - Public Sharing Session: "The Future of Web3 – Stablecoins, Trade, and the Global Financial Landscape" (Speaker: Prof. David Lee)	27/2/25	3.00	100
7	F4M	HOME (Humanitarian Organization for Migration Economics) - Talent Show and Mother's Day Celebration	11/5/25	4.00	100
8	F2M	Meeting of HOME (Humanitarian Organization for Migration Economics) and Jewellery Making Workshop	25/5/25	6.00	45
9	F1M	HOME (Humanitarian Organization for Migration Economics) - Basic Accounting Workshop	25/5/25	5.00	35
10	F4M	Glow International Toastmasters Club Meeting	11/6/25	3.00	30
11	F1M	Meeting of Indonesian Domestic Workers Group - HOME (Humanitarian Organization for Migration Economics) (30 Goody Bags)	15/6/25	4.00	30
12	F2V	"Turning Crisis into Opportunity" Crisis Management Masterclass (Speaker: Mr. Yusof Lateef)	20/6/25	3.00	30
13	F4M	Glow International Toastmasters Club Meeting	9/7/25	3.00	30
14	F2M	HOME (Humanitarian Organization for Migration Economics) - Handicraft and Music Class Graduation (52 Goody Bags)	13/7/25	4.00	52
15	F2M	HOME (Humanitarian Organization for Migration Economics) - Art Workshop by Kaugnay (25 Goody Bags)	20/7/25	4.00	25
16	F2M	HOME (Humanitarian Organization for Migration Economics) - Aromatherapy and Home Organising with KonMari Method (70 Goody Bags)	27/7/25	5.50	70
17	F4M	HOME (Humanitarian Organization for Migration Economics) - Activity for Migrant Domestic Workers: English Story Telling Competition & English Fun Class Graduation	3/8/25	2.00	50
18	F4M	HOME (Humanitarian Organization for Migration Economics) - 7th Anniversary of Suara Kita	10/8/25	7.00	80
19	F4M	Singapore Fashion Grandma Group Modeling Class	10/8/25	2.00	20
20	F4M	Singapore Weiqi Association - 2025 National Pair Go Competition	11/8/25	9.00	30
21	F4M	Glow International Toastmasters Club Meeting	13/8/25	3.00	30
22	F2M	HOME (Humanitarian Organization for Migration Economics) - Art Workshop	31/8/25	4.00	30

23	F2M	Meeting of PaPaZao	10/9/25	**2.50**	**30**
24	F4M	Glow International Toastmasters Club Meeting	10/9/25	**3.00**	**30**
25	F4M	FACE (MOM) Volunteer Engagement Event	14/9/25	**6.00**	**52**
26	F4M F2M	FACE (MOM) Volunteer Engagement Event	21/9/25	**4.00**	**19**
27	F2M F1M	HOME (Humanitarian Organization for Migration Economics) - Activity for Migrant Domestic Workers: Anniversary of Indonesian Migrant Group	21/9/25	**7.00**	**60**
28	F4M	HOME (Humanitarian Organization for Migration Economics) - Workshop: AI for Everyone	28/9/25	**6.00**	**30**
29	F3C	HOME (Humanitarian Organization for Migration Economics) - Zine-Making Workshop	28/9/25	**2.00**	**30**
30	F3C	HOME (Humanitarian Organization for Migration Economics) - Basic Hand-Drawn Batik Workshop	5/10/25	**4.00**	**30**
31	F4M	Singapore Fashion Grandma Group Modeling Class - Posture & Catwalk Training Course	7/10/25	**3.00**	**12**
32	F4M	Glow International Toastmasters Club Meeting	8/10/25	**3.00**	**30**
33	F4M	Glow International Toastmasters Club Meeting	12/11/25	**3.00**	**30**
34	F2M	HOME (Humanitarian Organization for Migration Economics) Workshop (50 Children Gift Boxes)	7/12/25	**5.00**	**50**
35	F4M	Nanyang Hong Xiang Ling Arts Association Rehearsal	7/12/25	**7.00**	**10**
36	F4M	Glow International Toastmasters Club Meeting	10/12/25	**3.00**	**30**
			Total	**148.00**	**1,375**

In 2025, through **36** venue-sharing sessions at Sian Chay Charity Centre, external partner non-profit organisations utilised the facilities for a total of **148** hours, reaching **1,375** participants during these activities.

4.4.1.4 Guests Visiting the Sian Chay Charity Centre (2025)

Over the years, Sian Chay Medical Institution (SCMI) has cultivated strong relationships with various sectors of society. As a result, in 2025, the Sian Chay Charity Centre headquarters and its branches welcomed numerous guests. These visits fostered interactions and mutual understanding with the Sian Chay team, and in some cases, led to deeper collaborations. Some guests also witnessed or participated in activities organised by SCMI during their visits.

4.4.1.5 Charity and Cultural-Artistic Events Spearheaded or co-organised by Sian Chay Medical Institution

In 2025, Sian Chay Medical Institution spearheaded, co-organised or supported a number of non-routine charitable events, with the majority focusing on cultural and artistic themes.

4.4.1.6.1 Gratitude to the National Leaders for Their Recognition of Sian Chay Medical Institution

Sian Chay Medical Institution expresses its gratitude to the national leaders for their recognition, especially for acknowledging Sian Chay's contributions and services to the community. Their support has been a witness to Sian Chay's growth and charitable journey. Sian Chay is deeply thankful for the attention, support, and encouragement from the national leaders, and will continue to dedicate itself to the nation and society with compassion and universal love.

Speech by Dr. Halimah Yacob:
"Sian Chay is doing such a wonderful job. I'm so happy to see so many of our friends here, you're able to come together, talk to each other, but I understand the need for us to be able to come together, communicate with each other, enjoy some time together, that's very important, not just dependent on the family members. I'm very grateful Sian Chay has been doing such a wonderful job, and also providing the TCM for those who are ... in very affordable rates, for senior citizens free. These are things which I think organisations must do, because all organisations have something important to contribute to the wellbeing of Singapore, Singaporeans and our senior citizens."

SG Headline Interview: Dr. Halimah Yacob also called on everyone to support Sian Chay and contribute to charitable causes. "I want to ask everyone who is watching this video to come foreward to support, whether in terms of volunteering your service, or in terms of volunteering your expertise, or donating to Sian Chay, because they are doing really good work. But to do that kind of good work, they certainly need a lot of funds. For that please come forward and support Sian Chay."

Facebook post by Mr Shawn Loh:
"Made a surprise visit to Sian Chay Medical Institution @ Towner, where they support our community with free consultations and low-cost TCM treatments.

Their mission is simple yet powerful: to bring accessible and affordable
healthcare to all, so that we can live healthier and happier lives.

Thank you, Sian Chay, for your kind support, and to all our partners who work with us to make Whampoa (including our Boon Keng community!) a caring and supportive home."

Mr Edwin Tong, Minister for Law and Second Minister for Home Affairs, Visits Sian Chay Charity Centre. Minister Tong expressed in his speech:

"I want to say that this occasion, celebrating Singapore, celebrating the best of what we have done together as a society, and that's very important for us. Because as you know, our Prime Minister said, "It is 'we', not 'me'; it is not 'I', but all of us together", and that's the only way that Singapore can do well.

You look around the World today, it is so difficult, everyone around the world has difficulties. Fault lines develop in societies. People are in conflict, people are in dispute, it is all too easy to assume that it won't happen in Singapore - it could happen in Singapore. And that's why most importantly, if you don't remember any of PM's message at the Rally, just remember that it takes all of us to bring Singapore forward.

It's taken all of us to bring Singapore to SG60, but more of an effort must be taken to bring us to SG100 and beyond. And more important than how far we have come, is how much further we need to go.

And so for that I thank Dr. Toh, I thank the Sian Chay organization, I thank especially all the volunteers. There are many people who work behind the scenes, we don't hear about, we don't see, we don't sometimes either. But there are many people behind the scenes who make Singapore work, who make Sian Chay deliver a lot of goodwill to many beneficiaries. And I want to thank especially all of them, because we don't often see them, but we benefit from all the work that they do. So thank you very much all of you, and Happy SG60!"

Mr Dinesh Vasu Dash, Minister of State for Culture, Community and Youth and for Manpower, and Mayor of the South East District, visited the Sian Chay Charity Centre. The Volunteer Executive Chairman of Sian Chay Medical Institution led Mr Dinesh on a tour of the Centre, explaining the use of its facilities and sharing about Sian Chay's services, core values and beliefs.

During the exchange, Minister of State Dinesh also delivered a heartfelt and insightful address. He said:

"In Singapore, charity is very important. All of us need to work together to care for the most vulnerable in society. I think Sian Chay has done very well. We need more support like this, and more people stepping forward to help the residents of this country, especially those who are disadvantaged. There is an SG60 exhibition taking place here, and I invite everyone to come and visit it and show your support for Sian Chay."

4.4.2 Sian Chay Free Haircut Service

Sian Chay Medical Institution provides free haircut services at its Chua Chu Kang Branch, Redhill Branch, and at the Sian Chay Charity Centre (morning and evening shifts). Mobile haircut services are also available.

Free Haircut Service Locations:

1. SCMI Headquarters (Sian Chay Charity Centre)

208 Geylang Road (off Lorong 6) S389269
Opening Hours: Monday to Sunday
(closed on Tuesdays),
9:00am – 12:00am

2. SCMI Chua Chu Kang Branch

153 Jalan Teck Whye, Singapore 680153
Opening Hours: Monday to Saturday, 9:00am – 5:00pm

3. SCMI Redhill Branch

87 Redhill Close, Singapore 150087
Opening Hours: Monday to Saturday, 9:00am – 5:00pm

Sian Chay Medical Institution provides over 27,000 free haircuts annually, benefiting people of all nationalities, races, and ages. The Sian Chay Charity Centre offers extended hours at its hairdressing room, operating from 9 AM to midnight. This schedule considers the needs of working individuals who may not be able to visit during regular business hours. A significant portion of those who come for haircuts are migrant workers, most of whom visit in the evening after their work. By extending its service hours, Sian Chay aims to benefit as many working individuals as possible.

4.4.3 Kitchen of Love and Love Bento Sharing Initiative

Sian Chay Medical Institution actively aligns with the national development policies of Singapore, fully supports the Healthier SG and Age Well SG initiatives. The Healthier SG programme, led by the Ministry of Health, encourages individuals to improve their health with a focus on preventive care to extend healthy lifespans. The Age Well SG programme, led by multiple agencies, aims to support seniors in enhancing their social lives, living environments, and care services, ensuring they can live safely, meaningfully, and with dignity within the community.

On 19 September 2024, Sian Chay Charity Centre launched the **"Kitchen of Love"** on the first floor and began the **"Love Bento Sharing Initiative"**. This long-term initiative aims to deliver warm meals to those in need, bringing care and well-being to the community.

Purpose of the Initiative:

"One Meal, One Act of Love." The "Love Bento Sharing Initiative" aims to provide warm, nutritious bento meals to seniors and low-income families living in rental flats, residents of nursing homes, and other vulnerable groups in the community. The goal is to help them feel cared for and respected in their daily lives. Through this initiative, we hope to:

- Enhance community cohesion: Foster better neighbourhood relationships and create a harmonious community atmosphere.
- Raise health awareness: Provide balanced meals (low in oil and salt) to promote awareness of healthy eating.
- Spread the spirit of care: Allow each participant to experience the joy and satisfaction of helping others.
-

Cooked meals, prepared and packaged in the kitchen on the first floor of the Charity Centre, are delivered to those in need across the island. The meals are cooked and packed through the collaboration of Sian Chay's chefs, staff, and volunteers, and then distributed. The target recipients include residents of eldercare homes, nursing homes, associations for persons with disabilities, religious organisations, and low-income households in rental flats. Besides offering breakfast and lunch, this sharing project also offers desserts. Sian Chay estimates that in the future, daily production of cooked meals could reach up to 2,000 meals per day.

The bento meals lovingly prepared by the Kitchen of Love are specially tailored to meet the needs of elderly individuals. All ingredients are finely chopped and thoroughly cooked until soft, ensuring that each meal is convenient and comfortable to consume. Every bento box is infused with our care and warmth, aiming to provide diners with a pleasant and enjoyable mealtime experience.

We firmly believe that every steaming bento meal is more than just food — it is a reflection of our commitment to social responsibility and our heartfelt concern for the elderly. Through this initiative, we hope to spread love and warmth, allowing more people to feel the support and care of the community in their daily lives.

Sian Chay Medical Institution warmly welcomes support from suppliers, corporations, and kind-hearted individuals in the form of sponsorships for funding, ingredients, packaging, or food containers. We are grateful for contributions of any amount to help us procure the necessary materials and equipment. A $4 sponsorship for each bento meal will enable us to better serve the community.

At the same time, we sincerely invite volunteers to join our team in preparing, packing, and distributing the bentos. In particular, we welcome volunteers who can offer delivery services, helping us bring the meals directly to elderly and vulnerable individuals in need.
As of 31 Dec 2025, Sian Chay has conducted 1,442 Love Bento Sharing events, distributing a total of 210,601 bento meals.

Many low-income individuals and elderly persons face various challenges in life due to different circumstances. A simple meal, to them, can be a rare source of warmth and care. These lovingly prepared bento meals not only satisfy hunger but also warm the heart. When elderly recipients receive the bento meals, their faces light up with joyful smiles — a true reflection of the love and care they feel from society. Seeing their happiness fills every member of our team with deep fulfilment — this is the very source of our motivation.

Along the way, during our deliveries, we meet people from all walks of life, each with their own story. But they all share one thing in common — heartfelt gratitude for the meals they receive. Their words of thanks allow us to experience the purest form of human kindness. Each meal is more than just food — it is an expression of care and companionship. Through this journey, we have come to truly appreciate the meaning of spreading love. Sian Chay abounds with gratitude and love, we are one family.

After review and discussion at the 5th meeting of the 85th Board, no objections were raised. Upon being proposed by Clifton Yong Kee Tong and seconded by Josephine Chia Chin Mien, the Board unanimously approved Item 4.4, the General Affairs Report.

At the 2025 Annual General Meeting, the attendees unanimously agreed to approve Item 4.4, Administrative Report, as proposed by Mr Clifton Yong Kee Tong and seconded by Ms Queenie Li Li Dan.

4.5 Medical Affairs

4.5.1 Patient Statistics

Medical Statistics of All Branches of SCMI over the Years: 2013 – 2025

All Branches	No. Of Patient Visits													Total	2025 vs. 2024	
	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025		Diff.	Diff. (%)
No. of Internal Medicine	22,579	34,368	86,620	185,621	247,352	250,713	295,236	224,121	203,008	215,280	224,516	208,209	196,031	2,393,654	-12,178	-5.85%
No. of Acupuncture	6,935	10,849	30,980	75,697	115,340	120,523	142,148	98,858	96,153	104,969	109,191	100,531	95,980	1,108,154	-4,551	-4.53%
No. of Tuina	5,166	12,016	29,554	69,321	77,982	69,106	70,519	53,153	63,171	70,239	61,571	65,396	58,892	706,086	-6,504	-9.95%
Total Patient Visits	34,680	57,233	147,154	330,639	440,674	440,342	507,903	376,132	362,332	390,488	395,278	374,136	350,903	4,207,894	-23,233	-6.21%
Prescription Dosages	92,878	152,129	374,874	677,117	612,563	834,866	983,017	870,758	790,471	593,212	628,973	590,967	593,281	7,795,106	2,314	0.39%

From 2013 till 2025, Sian Chay Medical Institution has served an aggregate of **4,210,287** patient visits, having dispensed **7,795,106** prescription dosages.

4.5.4 Sian Chay Patient Pickup Service

Sian Chay provides transport for elderly individuals from two designated pick-up points to the Sian Chay Medical Institution Redhill branch for medical consultations. The vehicle used is a specially designed, wheelchair-accessible van that can serve 6 passengers per trip (including 1 wheelchair and 1 helper), ensuring a safe and barrier-free journey for elderly patients with mobility difficulties.

Many elderly individuals face challenges in seeking timely medical treatment due to long distances or limited mobility. This includes those with mobility impairments, post-stroke conditions, or those who rely on wheelchairs. They often have no choice but to take public transport to and from their medical appointments, which can be physically demanding and financially burdensome over time.

To ease their burden and improve accessibility, Sian Chay offers free transport services every Wednesday and Thursday for elderly individuals in need. The van is equipped with an automated lift that allows wheelchairs to board and alight with ease. With the assistance of Sian Chay staff, elderly passengers can remain in their wheelchairs throughout the journey — from their homes all the way to the medical consultation — without needing to transfer seats.

Special thanks to Gain City for sponsoring this dedicated vehicle, enabling Sian Chay to better care for those in need.



In addition, heartfelt thanks to Ms. Coleen Kwok, Charity Ambassador of Sian Chay Medical Institution, for her compassion and generosity. On 18 October 2024, Ms. Kwok made a generous donation of $120,000 to support the purchase of a wheelchair-accessible Toyota Noah. This vehicle will be used to transport individuals with mobility challenges to and from

Sian Chay's 14 Traditional Chinese Medicine (TCM) branches across the island. This multi-purpose vehicle (MPV) can serve 4 passengers per trip (with 1 wheelchair).





4.5.3.1 Free Patient Pickup Service 2025

Pickup Point		2025 Person-times
Redhill	Wednesdays	772
Clementi	Thursdays	45
Total		817

(**Note:** After 10 Jul 2025, pickup service at Clementi pickup point has ceased.)

After due deliberation, the Directors present raised no objections. Upon being proposed by Josephine Chia Chin Mien and seconded by Darrick Sia Hao Shen, the Board unanimously approved Item 4.5, the Medical Affairs Report.

At the 2025 Annual General Meeting, the attendees unanimously agreed to approve Item 4.5, Medical Affairs Report, as proposed by Mr Darrick Sia Hao Shen and seconded by Ms Josephine Chia Chin Mien.

5 Other Matters

5.1 New Women Charity Group Collaboration Project

Sian Chay Medical Institution is guided by its five core values: **Forgiveness, Universal Love, Compassion, Gratitude,** and **Dedication**. In line with these values, Sian Chay actively supports vulnerable groups and works with charitable and non-profit organisations to bring care and warmth to more people in need.

Upholding the belief that **philanthropy is about universal love, empathy, mutual support and doing good together**, Sian Chay seeks to expand community outreach, share resources, promote a culture of giving, and help build a more caring and harmonious society.

Since January 2024, Sian Chay has collaborated with the New Women Charity Group on initiatives such as the New Women Charity Luncheon and Care & Share activities. The monthly luncheons, usually held at Imperial Restaurant, invite over 200 beneficiaries each time, including seniors, residents from nursing homes and active ageing centres, persons with special needs or disabilities, and elderly persons living alone.

Sian Chay and the New Women Charity Group also co-organise community Care & Share activities, distributing items such as shopping trolleys, mini fans, reusable bags, fragrant rice and goody bags. The New Women Charity Group also supported Sian Chay by raising donations through fundraising events in 2023 and 2024.

The New Women Charity Group Collaborative Events Project has started the "New Women Charity Luncheon" event series since January 2024. As of December 2025, a total of **23** lunch events have been held, reaching **5,870** person-times.

Among these charity luncheon events:

From January 2024 till Dec 2025, the New Women Charity Group Collaborative Events Project has held a total of **27** events, reaching **7,520** person-times.

New Women Charity Group Collaborative Events 2025

Sian Chay Medical Institution and the charity "New Women Charity Group" have a series of collaborative events, including primarily the New Women Charity Luncheon and Care & Share (this was co-organized thrice in the first half of 2024). New Women Charity Luncheon is a Sian Chay-supported event, currently once per month. In 2024, 11 Charity Luncheons had been held.

During his speech in the Charity Luncheon on 21 Dec 2024, Dato' Seri Toh Soon Huat JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, announced that Sian Chay will continue to co-organise such charity events in 2025 with New Women Charity Group, to extend care and support to the society.

For January to April 2025, as well as Oct 2025, Sian Chay Medical Institution sponsored gifts / goody bags for the New Women Charity Luncheons. For May to Sep 2025, as well as Nov and Dec 2025, Sian Chay Medical Institution sponsored gifts / goody bags and meal costs for the New Women Charity Luncheons.

Jan - Dec 2025

Total Events: **13**

Total of People Outreached: **3,294**

Budget: **$ 57,931.86**

5.2 Highlight Events of 2025

Selected highlight events of Sian Chay Medical Institution in 2025:

5.2.1 Chingay Parade

On 7 and 8 February 2025, in celebration of Singapore's 60th year of independence, Sian Chay Medical Institution partnered with the International Zhu Yun Tan Dragon & Lion Dance Troupes to take part in this year's Chingay Parade, extending heartfelt blessings to Singapore —

May our nation prosper in peace and harmony, with favourable conditions year-round.

The SG60 celebrations are themed "Building Our Singapore Together", a series of commemorative events reflecting on the nation's journey of development, celebrating Singapore's multicultural identity, and promoting the values of courage, resilience, openness, and progressiveness.

5.2.2 Love Journey - Mother's Day Special Event - "Hand in Hand Under the Sky, Let Love Soar"

On the morning of 25 April 2025, Sian Chay warmly invited **511** elderly individuals and mothers from neighbourhoods and community centres across Singapore to celebrate a heartwarming and memorable Mother's Day at **Marina Barrage**. More than 5,000 online viewers tuned in via SG Headline. Chairman Toh also attended the event and interacted with the elderly. In addition to enjoying the wonderful performances, some of the elderly participants also flew kites on the rooftop lawn.

5.2.3 Sian Chay Philanthropy Award - Mdm Wong-Mah Jia Lan

On 3 May 2025, Sian Chay Charity Centre welcomed a distinguished guest of great virtue and compassion — the "Virtuous Philanthropic Lady" Mdm Wong-Mah Jia Lan and her delegation. Through her actions, she exemplifies the spirit of compassion and brings warmth and strength to the cause of social philanthropy.

The Sian Chay Charity Centre specially presented Mdm Wong-Mah Jia Lan with its highest honour — the **Sian Chay Philanthropy Award**. This award, established and presented for the first time by Sian Chay Medical Institution, is the most prestigious recognition in its charitable initiatives. It carries significant social credibility and serves as a spiritual beacon. The award aspires to become one of the most symbolic and meaningful accolades in the field of philanthropy. It is a profound affirmation of Madam Wong-Mah's spirit of "boundless compassion and selfless giving".



On 11 May 2025, Shin Min Daily News published a report titled **"Honouring a Local Philanthropic Icon on Mother's Day – Sian Chay Presents the Philanthropy Award to Mdm Wong-Mah Jia Lan"**.

To honour Mdm Wong-Mah Jia Lan for her impact in the local philanthropic scene, Sian Chay Medical Institution invited her and a delegation of over 20 guests to the Sian Chay Charity Centre on 3 May, where she was specially presented with the "Sian Chay Philanthropy Award".

In his speech, Dato' Seri Toh Soon Huat, JP, BBM(L), PVPA, Volunteer Executive Chairman of Sian Chay Medical Institution, described Mdm Wong-Mah Jia Lan as a highly respected "Virtuous Philanthropic Lady" and affectionately known to many as "Mama Wong". A devoted mother, entrepreneur, artist, and national athlete, she has always remained true to her values. She is both a cultural ambassador and a devoted Buddhist follower of compassion. Her kindness, brightness, compassion, gratitude, and dedication are expressed through quiet and continuous acts of service, making her a true embodiment of the spirit of benevolence and healing — deeply admired and loved.

Chairman Toh praised Mdm Wong-Mah's unwavering spirit of giving. He said:
"While we cannot control the length of our lives, we can choose its breadth — to live meaningfully. In life, every moment, every occurrence, every experience, every challenge is a chance to change and improve ourselves, making life more valuable, profound, and filled with light. Mdm Wong-Mah Jia Lan's philanthropy goes far beyond the magnitude of her donations. It lies in her decades-long dedication, her empathy, her sense of responsibility, and her boundless love for humanity. Through her life, she lives out the essence of philanthropy and stands as a role model for all of society."

5.2.4 Sian Chay Mother's Day Celebration Open House

On Sunday, 4 May 2025, Sian Chay Charity Centre held an Open House, warmly welcoming up to a thousand guests to celebrate Mother's Day together. A total of 598 residents from the community took part in the event.
The event was livestreamed by SG Headline and featured exciting performances, complimentary food, attractive goody bags, and fun treats for children—including popcorn and small toys.

5.2.5 Sian Chay Love 1,000-Pax Singing Concert

1 June 2025: Organised by Sian Chay Medical Institution with the strong support of Punggol Coast CCMC and WEC, the Sian Chay Love 1,000-Pax Singing Concert was held grandly at One Punggol, where a thousand attendees gathered — singing with love, connecting hearts through music.

The Guest-of-Honour was Dr Janil Puthucheary, Senior Minister of State, Ministry of Education & Ministry of Sustainability and the Environment, who joined the audience for an afternoon filled with warmth, compassion, and joy. Dr Janil also personally distributed gifts and walking aid umbrellas to the audience, including **120** guests with disabilities, sharing warmth and care from the heart. Sian Chay thoughtfully prepared cakes and bottled drinks for nearly **1,000** attendees, including **660** seniors, **120** persons with disabilities, and Punggol residents, ensuring that every detail reflected attentiveness and respect.

The inspiration for this meaningful concert stemmed from a heartfelt remark by a person with disabilities: "We also wish to watch a concert, but we've never had the chance." This simple yet powerful statement deeply moved everyone at Sian Chay, inspiring the creation of a concert built upon the spirit of "to be seen, to be heard, and to be cared for."

5.3 Transformation of Singapore's Health Policy

I. National Policy Background:

Ministry of Health Renamed to "Ministry of Health and Wellness" On 5 March 2026, the Ministry of Health (MOH) of Singapore announced that its official Chinese name would be changed to "保健卫生部" (Ministry of Health). This adjustment is more than a nomenclature update; it signifies a systematic upgrade and a strategic shift in the nation's medical and public health direction.

The renaming reflects four core policy signals:
1. Shifting the Strategic Focus Forward — From "Treatment" to "Preventive Healthcare" The inclusion of "Wellness clearly establishes "prevention first" as the national medical direction. It emphasises early intervention, health management, and lifestyle improvements to reduce the incidence of diseases and enhance the health of the population at its source.
2. Addressing the Transformation of Disease Patterns
As society develops, major health threats have shifted from infectious diseases to chronic non-communicable diseases such as cancer, cardiovascular diseases, and diabetes. The renaming reflects the government's strategic transition from "acute response" to "long-term health governance."

3. Systematic Strategy for a Super-Ageing Society
Singapore is entering a super-ageing phase, and the national policy focus has shifted towards increasing "Healthspan." Through national initiatives such as "Healthier SG" and "Age Well SG," the government aims to encourage the population to lead longer, healthier, and higher-quality lives.

4. Balancing Public Health with Universal Wellness
The retention of "Health" (卫生) reflects the state's continued responsibility in infectious disease control and the public health system; "Wellness" (保健) represents the current development priority, achieving a dual-track parallel of "epidemic safety" and "long-term health."

II. Strategic Alignment of Sian Chay Medical Institution with National Strategy

This policy adjustment highly validates and reinforces the long-term developmental direction and practice of Sian Chay Medical Institution from a national level, creating a clear "strategic resonance."

1. High Degree of Integration with "Healthier SG" and "Age Well SG"

Sian Chay Medical Institution has long been committed to community healthcare, senior care, and health promotion, aligning perfectly with the national "Healthier SG" and "Age Well SG" strategies. The Board has clearly affirmed that the future development of Sian Chay Medical Institution (SCMI) will remain closely aligned and synchronised with the broader policy framework of the Ministry of Health (MOH). This ensures that the Institution's charitable resources are effectively integrated with national public healthcare priorities, enabling seamless coordination and maximising impact in meeting the evolving healthcare needs of the community.

Whether in TCM free consultations, chronic disease management, senior care, or health education, Sian Chay has established a large-scale service network at the grassroots level, substantially undertaking a "community support role" within the national public health system.

This demonstrates Sian Chay's foresight and execution in the field of philanthropic healthcare — moving beyond "policy compliance" to "proactive benchmarking and early strategic positioning."

2. Deep Resonance between "Treating Diseases Before They Arise" and the National "Preventive Healthcare" Strategy

The Ministry of Health and Wellness's emphasis on "prevention first" is highly consistent with the core TCM concept of "treating diseases before they arise".

Through TCM consultations, constitution regulation, acupuncture, Tui Na, rehabilitation services, health talks, and lifestyle guidance, Sian Chay has essentially constructed a "prevention-oriented healthcare system" at the community level, moving health management to the stage before the onset of disease. Throughout this process, Sian Chay Medical Institution (SCMI) has continued to play a pivotal role in promoting positive social values. The Institution has thoughtfully developed a series of care initiatives centred on Healthier SG and Age Well SG, aimed not only at providing medical support but also at advocating a lifestyle that is healthy, joyful and positive.

This signifies that Sian Chay is not only a philanthropic medical institution but also a vital grassroots pillar of the national preventive healthcare system.

3. From Philanthropic Projects to Components of the National "Health Governance System"

As the nation shifts its focus from "treating illness" to "improving healthspan," Sian Chay's diverse projects have been endowed with a higher level of significance:

- "Sian Chay Culture Talk" → A platform for universal health and cognitive education.
- "AI Anti-Scam Talks" → A component of the mental health and social safety protection system.
- "Senior Care Activities" → A mechanism for active ageing and social participation.
- "Community Free Consultations and Health Services" → Part of the grassroots preventive medical network.

These projects are no longer confined to the realm of traditional charity; instead, they seamlessly integrate into the national 'preventive healthcare' strategic framework, becoming an integral part of social governance and public health. Throughout this process, Sian Chay has consistently played a pivotal role in spreading positive social energy. The organization has meticulously curated a series of care initiatives centered around the Healthier SG and Age Well SG national programs. The objective extends beyond merely providing medical support—it is to advocate and impart a 'healthy, joyful, and positive' lifestyle to the public, enabling seniors and community residents to truly experience a healthy and joyous life through their active participation.

4. New Media and Fundraising: Vital Tools Supporting the National Health Strategy Within the context of national efforts to promote universal health and social participation, new media is not only a communication platform but also a powerful engine for resource integration and fundraising innovation. Sian Chay utilizes new media to:

- **Development of Digital Service Platforms:**
  Establishment of integrated digital platforms to standardise internal management processes and enhance the execution of charitable programmes, ensuring greater efficiency, consistency and accountability.
- **AI-Assisted Operations and Information Management:**

Adoption of artificial intelligence technologies to support decision-making processes, enabling more precise allocation of charitable resources and improving administrative responsiveness.

- **Omnichannel Media Ecosystem and Social Impact Expansion:**
  Under the Chairman's strategic direction, strong emphasis has been placed on the social value of digital communications. He has personally guided Sian Chay's comprehensive presence across major platforms, including WeChat Official Accounts, WeChat Channels, YouTube and Facebook.
  Through the consistent production of high-quality content and engaging interactive livestreams—such as the AI for Humanity Programme—Sian Chay has successfully established a multidimensional public outreach ecosystem. To date, these platforms have collectively achieved millions of engagements and impressions, significantly expanding the reach of charitable messaging and enabling Sian Chay's values to transcend geographical boundaries, generating meaningful resonance within the digital sphere.
- **Data-Driven Resource Allocation and Service Optimisation:**
  Leveraging online feedback mechanisms and data analytics to continuously refine offline service delivery processes, thereby enhancing service quality and improving beneficiary satisfaction. Simultaneously, new media is a key tool for implementing Sian Chay's "Ten Visions," acting as a "strategic amplifier" in promoting the "City of Good" concept, propagating care and social responsibility, and driving the modernisation of philanthropy through technology.

III. Conclusion and Future Outlook

Sian Chay Medical Institution's century-old foundation and its current digital transformation path are now at the critical intersection of national policy dividends and social needs.

1. Strengthening National Endorsement

The establishment of the "Ministry of Health and Wellness" provides clear national strategic validation for Sian Chay's long-term practices, further consolidating its vital position in the social healthcare and philanthropic systems.

2. From "Charitable Organisation" to "Social Health Partner"

Sian Chay's future role will not only be a service provider but also:

- A grassroots executor of the national health strategy.
- A vital pillar of the community prevention system.
- A platform for social resource integration and mobilisation.

3. Realising the Visions and the Mission of the Times

Sian Chay Medical Institution will continue to uphold the principle of: "Culture as the Root, Philanthropy as the Foundation, Technology as the Wings, and the Nation as the Direction."

Through medical services, new media expansion, educational projects, and digital construction, Sian Chay will comprehensively advance the "Ten Visions" to help Singapore achieve its goals of becoming Healthier, Longevity-focused, and more Compassionate.

"Sian Chay for a Century, Proceeding with the Times; Where the Nation Leads, Sian Chay Proceeds." Sian Chay Medical Institution (SCMI) will continue to work in close alignment with the Ministry of Health (MOH), taking as its core mission the promotion of positive social values and the advancement of a healthy, joyful and active lifestyle within the community.

Sian Chay Medical Institution will continue to serve as a bridge and hub, connecting traditional philanthropy with the modern healthcare system, contributing a steadfast force towards building a more resilient and sustainable Singapore under national strategic guidance.

5.4 Sian Chay Medical Institution Partners National Crime Prevention Council to Launch "Heartful Living · AI Scam Awareness Programme" Advancing Online–Offline Integration to Strengthen Digital Safety for Seniors

In the context of rapid digital advancement, evolving scam tactics have become a significant concern affecting public safety and social well-being. To enhance scam awareness and digital resilience—particularly among seniors—Sian Chay Medical Institution (SCMI) has partnered with the National Crime Prevention Council (NCPC) to launch the "Heartful Living · AI Scam Awareness Programme", promoting a more systematic, practical and digitally enabled approach to community scam prevention education.

The Scam Situation is Severe: The Government Continues to Issue Authoritative Warnings According to a *Lianhe Zaobao* report (March 5, 2025), Ms. Sun Xueling, Minister of State for Home Affairs and Social and Family Development, stated in Parliament on March 4, 2025, that the amount lost to scams in Singapore has reached an alarming S$1.1 billion. This represents a year-on-year increase of approximately 70%, hitting a record high. She emphasized that scam syndicates are primarily transnational organized crime groups, employing tactics that are increasingly complex and stealthy.

She also reminded the public to stay away from high-risk investment areas such as cryptocurrencies, noting that once scammed, the likelihood of recovering the funds is extremely low. These statements, recorded in parliamentary proceedings, fully reflect the government's high level of concern and clear stance on the scam issue.

Scam Tactics Continue to Escalate: The Abuse of AI Technology
Current scam trends exhibit highly technological characteristics. Criminals extensively utilize Artificial Intelligence (AI) technology to enhance their deceptiveness and precision, including forging identities, creating fake websites, and sending phishing links. Meanwhile, various investment scams (such as the "pump and dump" model) are emerging endlessly, significantly increasing the difficulty for the public to guard against them.

The Singapore Police Force pointed out that over 80% of scam losses resulted from victims proactively transferring funds. This reflects a clear need for improvement in the public's risk identification and preventive awareness.

Comprehensively Strengthening the Anti-Scam Framework at the National Level
The government has strengthened its response at the institutional level. In January 2025, Parliament passed the Protection from Scams Act, authorizing the police to temporarily restrict the bank transactions of potential victims when necessary to prevent further losses.
In addition, the authorities continue to roll out various measures, including the ScamShield application, the 1799 anti-scam hotline, and the enhancement of cross-agency and cross-border cooperation mechanisms, demonstrating a long-term governance direction of a "whole-of-society" approach.
Based on multiple statements made by Mr. K. Shanmugam, Minister for Home Affairs, in Parliament, public speeches, and media interviews between 2024 and 2025 (as reported by mainstream media such as *The Straits Times*), the Minister clearly pointed out that scams have become one of the most severe law and order issues in Singapore today. The nature of the problem has evolved from isolated cases to a systemic risk affecting the entire population, necessitating the mobilization of a "whole-of-society approach" to tackle it collectively. This stance fully reflects that the government has elevated anti-scam efforts to a critical level of national security and social governance.

Focusing on the Elderly: Anti-Scam Education is Urgent
According to statements made by Mr. Ong Ye Kung, Minister for Health, during public speeches and policy dialogues while promoting the *Healthier SG* and *Age Well SG* initiatives (2024–2025), and as reported by mainstream media like *The Straits Times*, the elderly face significantly increased risks in a digitized environment plagued by financial scams. Community organizations and the social service sector should strengthen anti-scam education, capacity building for risk identification, and psychological support, in order to enhance overall societal resilience.

The Minister's views further reflect that the scam issue involves not only personal financial loss but also causes long-term and profound impacts on victims' mental health, the structure of social trust, and family relationships. It has gradually evolved into a critical public issue that spans the healthcare, social, and security domains.

From Treatment to Prevention
Anchored in a **"prevention-first"** philosophy, the initiative integrates scam awareness into broader community health and active ageing frameworks. It aligns with national priorities, including Healthier SG and Age Well SG, advancing a dual-track model that combines holistic well-being with digital safety.

Health extends beyond the absence of illness; it encompasses psychological security, confidence in daily living, and dignity in later life. The impact of scams is not limited to financial loss—it also affects seniors' emotional well-being, social trust and family relationships.

Successful Launch: Hybrid Engagement Model

The inaugural "Heartful Living · AI Scam Awareness Programme (One-Day Session)" was successfully held on 2 March 2026 at the Sian Chay Charity Centre.

The programme adopted a **hybrid format**, integrating both online and offline participation:

- **Online reach:** Several hundred cumulative livestream and digital viewers
- **On-site participation:** Approximately 70 caregivers and students from Minds School

Programme Highlights

- Analysis of common scam tactics and real-life case studies
- Risk awareness education in the AI and digital era
- Safe use of smartphones and communication platforms (e.g. WhatsApp)
- Interactive Q&A and community engagement sessions

The event was well received, with active participation from both in-person attendees and online viewers, generating a broader public education impact.

Cross-Sector Collaboration Strengthening Social Protection

As a leading crime prevention organisation in Singapore, the National Crime Prevention Council works closely with the Singapore Police Force and various community stakeholders, bringing strong expertise in public education and anti-scam advocacy.

This cross-sector collaboration extends scam prevention efforts into the domains of medical charity and community health, contributing to a more comprehensive social protection ecosystem. Both parties recognise that scam prevention is not solely a law enforcement issue, but also a critical component of public health and social well-being.

Promoting Digital Inclusion and Safety for Seniors

The initiative focuses on individuals aged 50 to 80 and above, aiming to enhance digital literacy, strengthen risk awareness, and reduce vulnerability arising from information gaps.

Through a combination of education, interaction and practical application, the programme fosters a community culture of "confidence to ask, confidence to speak, and confidence to protect", while strengthening coordination between families and the wider community.

Chairman's Remarks

Chairman Dato' Seri Toh Soon Huat JP, BBM(L), PVPA highlighted that Ms Lee Li Dan, Director of Medical Affairs, played a pivotal role in conceptualising and implementing the programme with strong foresight and commitment.

From programme design and inter-agency coordination to on-site execution, Ms Lee demonstrated exceptional professionalism, execution capability and dedication to addressing critical social issues.

The Chairman emphasised that the initiative not only achieved effective cross-sector collaboration and resource integration, but more importantly, successfully embedded scam prevention education within the broader framework of medical charity and community care. This has further expanded Sian Chay's service scope and social impact, reflecting its core principles of "people-centred care, compassion-driven action, and prevention-first approach."

He expressed his sincere appreciation and high commendation to Ms Lee for her dedication and contributions, noting that her efforts serve as a strong model for innovation and collaboration in modern philanthropy.

Looking ahead, Sian Chay will continue to deepen its partnership with the National Crime Prevention Council, expand community outreach, and leverage AI and digital tools to develop more innovative public education formats—further advancing the evolution of a preventive, forward-looking charity model.

After review and discussion at the 5th meeting of the 85th Board, no objections were raised. Upon being proposed by Queennie Li Lidan and seconded by Josephine Chia Chin Mien, the Board unanimously approved Item 5, the Other Matters Report.

At the 2025 Annual General Meeting, the attendees unanimously agreed to approve Item 5, Any Other Matters, as proposed by Mr Teo Kim Chuan and seconded by Mr Ng Wai Ming.

6. Extraordinary Motions

There was no extraordinary motion during the 2025 Annual General Meeting

7. Members' Proposals

As of 13 June 2026, no written proposal from members has been received.

8. Members' Proposals

The Chairman announced the successful conclusion of the 2025 Annual General Meeting at 11:20AM.

Vetted by / Date 26/6/26	Approved by Toh Soon Huat / Date 26/6/26 Chairman